



Health Libraries Group Newsletter

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Merry Christmas and Best Wishes for 2020 from the HLG Committee!

In this edition of the newsletter, we have a piece on the huge amount of work that has gone into creating a literature searching protocol, written up by Adam Tockock. Looking forward to seeing the final version of the protocol soon. Mersey Care NHSFT have introduced LEAN Library, a powerful tool that integrates library and evidence resources into their staff's internet browsing, streamlining access to resources and acting as a consistent virtual reminder of the library staff's support and existence. I'd love something similar in my own organisation!

We also have an inspiring write-up of the CILIP Conference, in which Tricia Rey shares some of her highlights from the lectures and workshops, including Artificial Intelligence and Libraries as a Place. Internet sites of interest around quality improvement in healthcare will be useful to staff working across the sector, and this edition's diary of events should help you plan 2020.

If you have any questions for this year's outgoing CILIP President, David Stewart, please let us know and we will publish our interview with him in the next issue.

As always, we welcome features for the newsletter – just get in touch. Our contact details are at the end of the newsletter. Submissions can be sent to our new central email address: Newsletter.HLG@cilip.org.uk.

Joel Kerry & Rachel Gledhill
Newsletter Editorial Team



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HLG Conference 2020 – Programme Released

Thursday 23rd – Friday 24th July 2020, Macdonald Aviemore Resort, Scotland

The programme for the CILIP Health Libraries Group Conference 2020 has been released, just in time for the registrations to open in January.

The survey that was conducted of HLG members back in the summer yielded lots of topics that you wanted to see discussed in the programme, and as a biennial conference designed for so many different sectors, the programme will encompass a multitude of areas, most notably:

- The role of the librarian in ever-changing technological landscapes
- Partnership working with other sectors
- Wellbeing and resilience
- Improvement and innovation
- Patient and public involvement
- Summarising and synthesising
- Health information literacy
- Quality, impact and metrics
- Costing and streamlining services: doing more with less
- Building networks, relationships and influence

You can [view the full programme here](#)

Registrations will open in early January, with **an early bird discount of 10% off the Gold Package if you book before 27th March 2020**, and everyone who has registered an interest in attending will get the first notification when the registrations open.

You can [register your interest here](#)

Sponsorship opportunities have been snapped up already, with the likes of Springer Nature, Mark Allen Group, Wolters Kluwer, Wiley, Thieme Publishing, Applied Network Solutions, Sage, Proquest, IS Oxford, EBSCO, F1000 and Third Iron all confirming their sponsorship well ahead of time. Many stands have also been provisionally reserved so the exhibition hall is already at 75% capacity. So if you are thinking of your 2020 marketing strategies at the moment, get in touch straight away. [Click here](#) for further information on sponsorship opportunities.

For any further information, please contact our event manager Carol Stevenson, of Novus Marketing and Event Management, at contact@novusmem.co.uk. You can follow #HLG2020 for updates on Twitter from either @NovusMEM or @CILIPHLG.



Core Collection of Mental Health Books

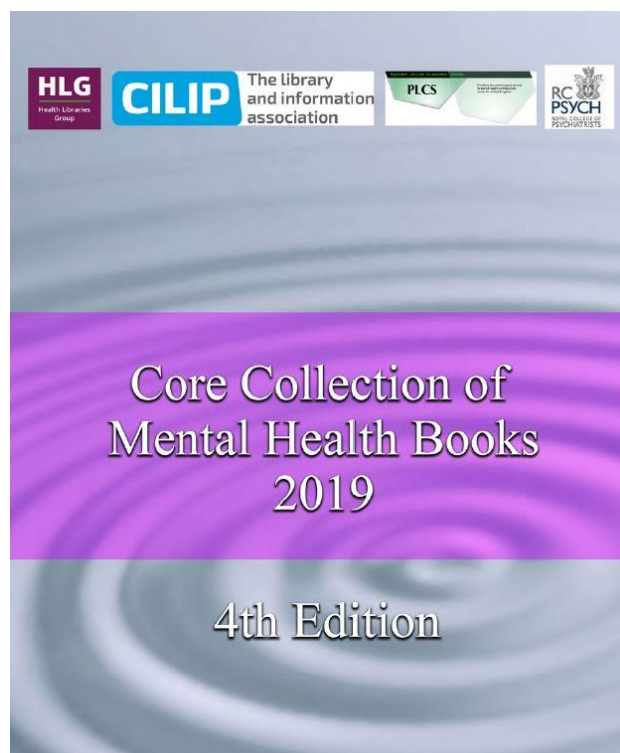
The new 2019 edition of the 'Core Collection of Mental Health Books' has just been published by Tomlinsons. The Core Collection is a peer reviewed list of books which can be used as guidance by Health Librarians in their collection development and acquisitions.

This 4th edition has been fully updated by the Psychiatric Libraries Co-operative Scheme (PLCS) Committee based on the contributions of Mental Health Librarians working in the NHS, Higher Education and special libraries, as well as Health Practitioners working in this field.

The PLCS Committee thank all contributors for their involvement, making it a truly collaborative publication. The Core Collection is supported by CILIP Health Libraries Group (HLG) and endorsed by the Royal College of Psychiatrists.

Copies of the book are available from the publisher, Tomlinsons Book Service, (free of charge to Health Libraries). To obtain a copy please e-mail books@tomlinsons.net

The core collection can also be viewed online via [Library Thing](#) or [CILIP Health Libraries Group \(HLG\) webpage](#).



New Literature Searching Protocol

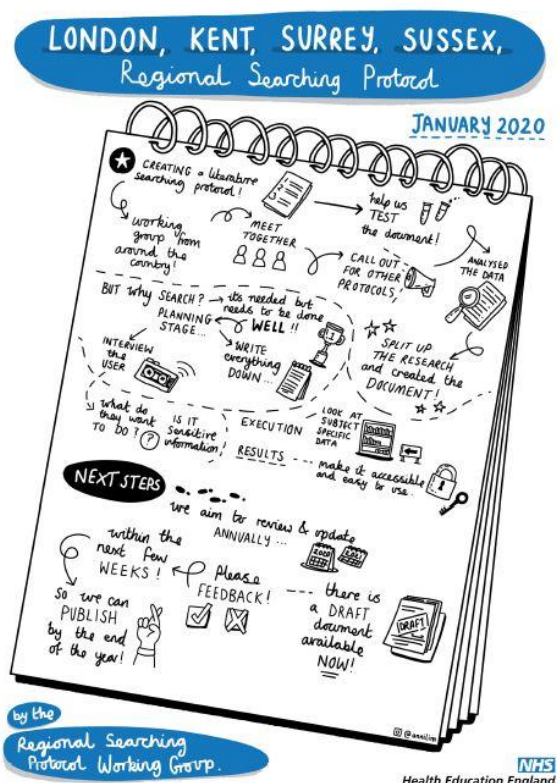
At [EAHIL 2018](#) Dr Andrew Booth's presentation "[How many search results are enough...and what can we do about it?](#)" reported wide variation in practices and the time taken to perform mediated literature searches across healthcare Library and Knowledge Services. To address this disparity, to help ensure the uniformity and quality of searches, and to spread best practice, in October 2018 the London and Kent, Surrey and Sussex Health Education England's (HEE) Library and Knowledge Services Development Lead, Holly Case Wyatt, requested the Chairs of the Kent Surrey Sussex Searching and Training Forum (KSS STF), Tom Roper, and the London Searching and Training Forum (LSTF), Adam Tocock, form a working group and create a recommended searching protocol. The protocol is intended for professional staff – especially new members of staff - to refer to in an advisory capacity when performing a mediated literature search.

The working group was comprised of volunteers from KSS STF and LSTF, who met in January 2019 to set their terms of reference and begin planning this protocol document. As a starting point, to harness the expertise already available across the sector, a search for existing regional/local/institutional protocols was performed, and requests for existing protocols were sent to national professional discussion lists (including the LIS-MEDICAL, CLIN-LIB, and LIS-LINK Jiscmail threads). Thanks to all those who contributed!

Over a series of meetings the information from these protocols was combined with the knowledge and experience of working group members to form the basis for the contents of the protocol. The following design decisions were made:

- To structure the protocol according to the "purpose of the search", with entries that match the categories used within KnowledgeShare, with slight modification and additions. The category of "Patient Information" was further subdivided into a) "Questions from a Patient", and b) "Creating Information Resources for Patients", as the latter practice is becoming more common among library services. A Quality Improvement (QI) category was added owing to the recent surge in popularity of this specific type of search.
- To divide each entry in the protocol into 3 steps: Planning, Execution and Results – with bullet point instructions.
- To include a "suggested time to allow for this search" figure within each entry, using as a basis for this the recommended timeframes in North East London Foundation Trust's (NELFT's) local searching protocol for staff, and also the group's own experience.

- To support novice searchers with a general “For ALL Literature Searches” entry that would lead into purpose-specific entries, and a “Troubleshooting...” appendix, intended to help users struggling to find anything, or finding too much.



- To finish with a “Resources” appendix, which collates all the resources covered in all the entries

The protocol has gone through a series of reviews firstly by KSS STF and LSTF members, and is now in nearing the end of a month-long period of consultation after its presentation at HEE’s *London, Kent, Surrey and Sussex Library Knowledge Services Forum 2019* on November 14th 2019. The protocol will be edited according to feedback and made freely available to all at the end of 2019 via the [KSS STF Wiki](#), where the draft version is [available](#).

There have been many challenges in creating this protocol; working collaboratively online via Sharepoint has proven difficult owing to various NHS

networks’ shortcomings, and the original publication date of the protocol has been missed as day-to-day work commitments prevented the authors from working on it during office hours. The discussions amongst the working group and those who have generously offered feedback have also highlighted the wide differences in colleagues’ searching practices, underlying the need for such a document and the value of keeping the protocol as a living collaborative document that reacts to users’ requirements and experiences.

With this in mind, the working group aims to maintain and review the protocol annually, as per other protocols considered in its composition, in consultation with its users and the aforementioned stakeholders.

All feedback and suggestions are welcome, please contact adam.tocock@nhs.net.

Adam Tocock, Clinical Librarian
Barts Health NHS Trust

LEAN Library: a simple, powerful service development for Mersey Care

As with many Health Libraries, the evidence team for Mersey Care NHS Foundation Trust faces some obvious challenges in supporting evidence-based practice. While the Trust has a strong evidence offering - access to more than forty million full-text articles - the evidence team is small (*but mighty!*) and the Trust is large. Specifically, four Information Professionals are serving a population of nearly 7,000 staff spread across more than 100 sites! It is simply not feasible to have face-to-face contact with all the people and places that make up Mersey Care NFT.

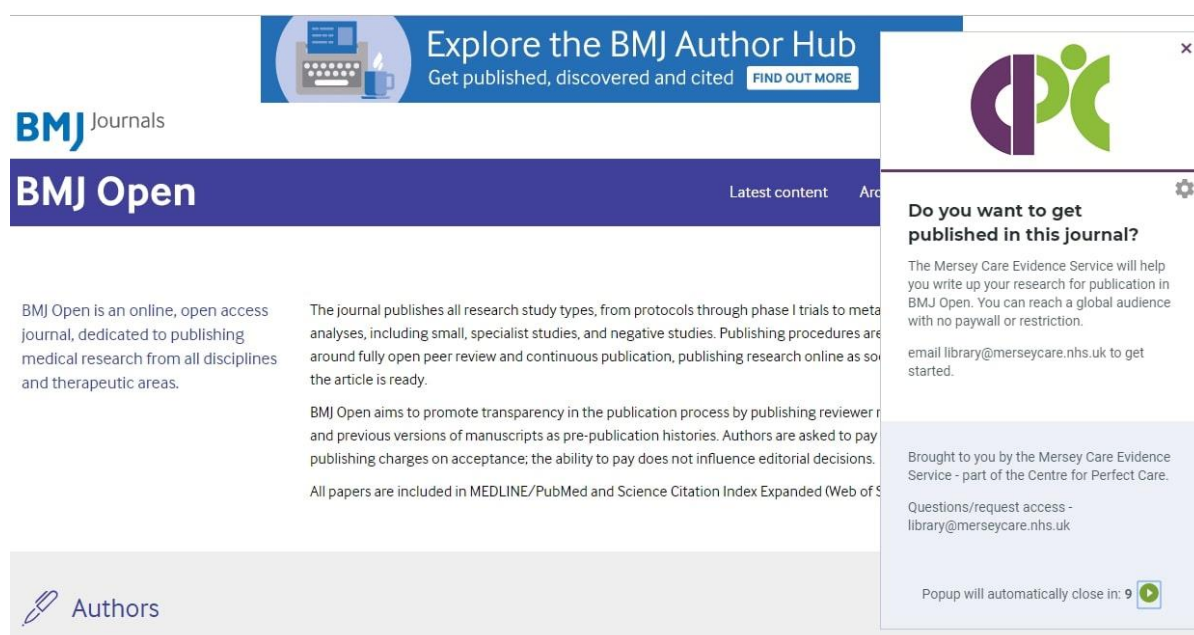
In 2019, the Library and Evidence Service added a simple browser extension to all PCs running Google Chrome across the Trust: **LEAN Library**.

The screenshot displays a web browser interface. The main content area shows a research article titled "Cardio-metabolic risk and its management in a cohort of clozapine-treated outpatients" from the journal "Schizophrenia Research". The article is by Julia Margaret Lappin, Marlene Wijaya, Andrew Watkins, Rachel Morell, Scott Teasdale, Oscar Lederman, Simon Rosenbaum, Stephanie Dick, Philip Ward, and Jackie Curtis. A pop-up notification from the LEAN Library browser extension is overlaid on the right side of the page. The notification features the LEAN Library logo (a stylized 'C' and 'P' in green and purple) and the text "Article available at another location". It informs the user that they have access to the article at another location and provides a green button labeled "TAKE ME THERE" with an external link icon. Below this, it states "Brought to you by the Mersey Care Evidence Service - part of the Centre for Perfect Care." and provides contact information: "Questions/request access - library@merseycare.nhs.uk". On the right side of the browser window, there are links for "Citing articles (4)", "Article Metrics", and "Citations".

This browser extension integrates with natural browsing and generates pop-up messages that allow the library to inform users about research and writing opportunities, redirecting them to available resources, full-text access, and search tools. It can also be used to promote evidence reviews, search training, and other face-to-face offerings from the evidence team.

Most importantly, using the LEAN Library browser extension means that in a visually-consistent (*perhaps even branded*) way, the Library and Evidence Service is able to address users *as they 'search'*, and point them to the best quality evidence they may not have known they had access to.

It allows us to help users make the connections between sites such as Google Scholar, NICE, our bespoke Discovery system, HDAS, and scholarly publishers' online offerings. Crucially, it also tells users that there is evidence that they can access with an OpenAthens account, meaning that if they don't already have such an account they are being educated about the existence and value of obtaining one.



In a small way, these pop-ups serve as continual micro-inductions into the library resources available to all of our staff, happening in real-time when they are actively seeking information. For the first time, the library team and our resources are directly integrated into the day-to-day work stream of our Trust staff. LEAN Library respects the time of the stretched service by reducing speculative requests from staff about whether we buy this journal, or can we order this journal article for them – all of this information, including an ILL form for content not provided by the service are provided instantly to the users.

The screenshot shows the online interface for the *Journal of Psychiatric Practice*. The article title is "Therapeutic Risk Management of the Suicidal Patient: Stratifying Risk in Terms of Severity and Temporality" by WORTZEL, HAL S., MD; HOMAIFAR, BEETA, PhD; MATARAZZO, BRIDGET, PsyD; BRENNER, LISAA., PhD. The article is from January 2014, Volume 20, Issue 1, pages 63-67. A sidebar on the right contains a "request this article" popup with a green "REQUEST ARTICLE" button. The popup text states: "You do not have direct access to this article, but we can try to order it for you - just click on the link below." Below the button, it says "Brought to you by the Mersey Care Evidence Service - part of the Centre for Perfect Care." and provides the email "library@merseycare.nhs.uk". The popup also includes a countdown timer: "Popup will automatically close in: 9". The main article content is partially visible under the "Abstract" tab, starting with "This column is the third in a series describing a model for therapeutic risk management of the suicidal patient. In the preceding column, we described augmenting clinical suicide risk assessment with structured instruments. In this column, we describe how clinicians can use the totality of available clinical data to offer a two-dimensional risk stratification that qualifies risk in terms of both severity and temporality."

This service development has had dramatic, immediate, and sustained impact on our users' access of full-text scholarly content with an overall increase of 40% in online access this year. Interestingly, because of the way LEAN Library works the largest increases are seen in articles that would be accessible normally only through HDAS/Discovery so core content is a major beneficiary of this software.

Following the initial setup LEAN Library draws our holdings data directly from Discovery with any changes or updates being reflected instantly. This makes LEAN Library a really powerful tool that continues to simply work, helping staff, promoting resources and streamlining access at any time of day or night to library users and non-users alike. It would be hard to imagine a future for our service that did not have this technology at its heart.

Andrew Cheney, Evidence Services Lead
Erica Hateley, Evidence Reviewer
Helen Kiely, Evidence Reviewer
Dawn McGowan, Knowledge Services Assistant
 Mersey Care NHS Foundation Trust

CILIP 2019 Conference Report

3-4th July 2019, Manchester

After nearly 40 years of membership, first of the Library Association and then of CILIP, and I'd never been to a CILIP Conference. This year I was awarded a bursary by the Health Libraries Group (HLG) to attend the conference.

What a revelation!

A whole lecture theatre full of people who understand the relevance of libraries!

For me, the highlights were really the beginning and the end of the conference, although there were many interesting lectures and workshops in between.

I arrived in Manchester the day before the conference and attended the pre-conference lecture. This was an interesting talk on 'Novel reading as a subversion' by Angela Platt. It was an excellent opportunity not only to get a new angle on early novels but also to meet other conference attendees. It was easy to chat with a wide variety of people over the buffet and later in the conference I met several of these people again. I found that being able to spot some familiar faces made the conference atmosphere seem even more welcoming.

Two conference lectures made a particular impression on me, the first, 'Can AI create a fairer world?' by Kriti Sharma and the last 'Libraries as place' by Aat Vos, an architect.

In her inspiring opening talk Kriti gave examples of how the lack of a code of ethics impacts on the world of technology. AI uses algorithms to decide what types of adverts to display on computers and other devices. These are based on many factors, such as gender, race, background, previous websites visited, etc. As a result, gambling addicts are targeted with online gambling adverts even if they are trying to quit. During development, many programs are not tested on a representative sample of their consumers. For example, the top three systems of facial recognition technology are 97% accurate. The error rate for lighter-skinned men is 1% (presumably the most common test subjects); the error rate for darker-skinned women is 35%. Even famous women, such as Michelle Obama or Oprah Winfrey may not be identified by facial recognition software. In India, where there is a population of 1.3 billion, facial recognition software is tested not on ordinary people but on Bollywood film stars. (This got me thinking 'how do I compare with a film star?') Kriti concludes that AI has a way to go to remove bias and that "AI should reflect the diversity of the users it serves".

There was a great variety of different sessions and workshops, divided into four areas of interest: big ideas; specialisms; knowledge and information management; skills and technical and your career. I attended one of each of these and particularly enjoyed the session on 'Media and information literacy', three short talks by Nicola Aitken, Sangeet Bhullar and Philip Russell which were largely concerned with promoting media literacy (or combating 'fake news') and educating children (and adults) to identify and assess hazards when using social media. Nicola told us about the government's online campaign "Don't feed the beast" and advised young people to use the S.H.A.R.E. checklist to make sure that they don't contribute to spreading harmful content. In brief, "If it makes you angry, check the source." Sangeet, from WISE KIDS, told us about her organisation and how they are trying to make parents and young people more aware of the risks of online disinformation. She explained how difficult it is to assess risks when the parameters are hidden and encouraged us to ensure that young people are involved in discussions about the risks of online communication. "Provision, Participation, Protection" was her tagline. Philip Russell told us about a media literacy campaign in Ireland aimed at everyone "Stop, Think, Check". He outlined some of the lessons that the organisers had learned and that libraries played a fundamental role.

The fascinating lecture by Aat Vos, an architect, was on 'Libraries as place: how public libraries can transform themselves as third places for all'. He told us that the first place is our home environment; the second place is our work environment; and the third place is our social space. Aat looked at people's need for a third place and discussed the placement and design of public libraries with examples from Scandinavia, Germany and the Netherlands. He stressed that new and modern libraries should not be a copy of what was built 20 years ago as people have different wants and expectations today. To attract people to a public place we need to offer not just a space but an experience. He gave the example of the Tøyen Library in Oslo which caters only for 11 to 15 year olds, giving them a safe space to relax and study after school. A public environment must cater for the people's needs as "People give meaning to places". I was impressed by Aat's response to a questioner who said that librarians were already overburdened and could not be expected to take on more work. The response, "Maybe we need some new librarians". The implication was that if we librarians do not adapt our services to serve the needs of our audience we and our services will become irrelevant.

What can I, working in a hospital library, take away from the conference? From the lectures and sessions I was encouraged: to question my beliefs; not to take everything on face value; to guard against disinformation (hone my critical appraisal skills?) and to ensure that my library evolves to reflect our potential users and serve their wants and needs.

My advice to those who attend future conferences:

- Don't skip sessions which look uninteresting or irrelevant.

- Speak to as many people and go to as many sessions as possible: pre-conference lectures, breakfast seminars, lectures, workshops, presentations, evening receptions.
- Make the most of all opportunities; you never know who you'll meet or what you'll learn.
- Oh, and stay on for a couple of days to explore the surrounding area. You may never get another chance.

My thanks to HLG for giving me this opportunity.

Some resources:

(Nicola Aitken) S.H.A.R.E Checklist

<https://sharechecklist.gov.uk/>

(Sangeet Bhullar) Provision, Participation Protection

<https://eprints.soton.ac.uk/273226/>

(Sangeet Bhullar) Conference Slides

<http://cilipconference.org.uk/media-information-literacy/>

(Philip Russell) Stop, Think, Check

<https://www.bemediasmart.ie/help>

(Philip Russell) Conference Slides

<http://cilipconference.org.uk/media-information-literacy/>

Tricia Rey, Library Services Manager

Queen Victoria Hospital NHS Foundation Trust

Book Reviews

I have no book reviews to publish this time, but do get in touch with me, **tom.roper@nhs.net**, if you are interested in reviewing for this column.

Apart from the CPD benefits of book reviewing, when publishers provide hard copy, the book is yours to keep. Send your preferred contact details, and tell me of any particular areas of interest or expertise you may have.

#ukmedlibs

We're back in 2020 for a lunchtime chat on Tuesday 21st January at 12.30pm

If you have ideas for future chats, would like to volunteer to lead one, or would like to join the #ukmedlibs team, do contact us: **ukmedlibs@gmail.com**

Sam Burgess, Holly Case-Wyatt, Lucy Sinclair, Tom Roper.

Internet sites of interest: Quality Improvement in Healthcare

Quality improvement is “the use of methods and tools to continuously improve quality of care and outcomes for patients” (from the King’s Fund publication “***Making the case for quality improvement: lessons for NHS boards and leaders***”

(<https://www.kingsfund.org.uk/publications/making-case-quality-improvement>)

Databases for journal literature

Many of these databases may only be available in higher education institutions. I think the literature of interest is quite scattered. A lot will be in health journals, but there may be items of interest in other databases, particularly if you are looking at techniques used in other areas of life, for example, aviation, that can be applied to things like patient safety.

With my MSc students, we cover Medline and Scopus. I have met students who for their projects have needed business and management literature, so for that we mention Business Source Premier. As other possibilities, we mention Web of Science, Cinahl, ASSIA and PsycINFO*. **PsycINFO includes organisational behaviour*. I also mention HMIC and British Nursing Index.

Information sources

All sites were checked on 25th November 2019.

BMJ collection

<https://www.bmj.com/quality-improvement>

A series of papers published with (and funded by) the Health Foundation.

Health Foundation

A UK based charity working to bring about better healthcare. Resources include Quality improvement made simple: what everyone should know about quality improvement, <https://www.health.org.uk/publications/quality-improvement-made-simple> and <https://q.health.org.uk/>, a network of people working in health and care quality.

Healthcare Quality Improvement Partnership

<https://www.hqip.org.uk/>

A partnership involving the Academy of Medical Royal Colleges, the Royal College of Nursing and National Voices, to promote quality improvement and the part that clinical audit plays in it. Clinical audit deserves a column of its own, I think, but this site includes audit reports and the HQIP commissions the National Clinical Audit and Patient Outcomes Programme (NCAPOP).

Institute for Healthcare Improvement

US based organisation looking to apply improvement science to healthcare.

Resources include the Quality Improvement Essentials Toolkit,

<http://www.ihl.org/resources/Pages/Tools/Quality-Improvement-Essentials-Toolkit.aspx> and How to improve, looking at the Model for Improvement, <http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>

Joint Royal Colleges of Physicians Training Board (JRCPTB) quality improvement assessment tool

<https://www.jrcptb.org.uk/documents/may-2012-quality-improvement-assessment-tool-qipat>

[Standard setting body for the Royal Colleges of Physicians of Edinburgh and London, and the Royal College of Physicians and Surgeons of Glasgow](#)

King's Fund

<https://www.kingsfund.org.uk/topics/quality-improvement>

Reports, Audio and Blogposts on the theme

King's Improvement Science

<http://www.kingsimprovementscience.org/>
[Researchers based in south east London.](#)

Lean Enterprise Institute

<https://www.lean.org/WhatsLean/>

An introduction to this way of looking at organisational processes.

NHS Improvement Hub

<https://www.england.nhs.uk/improvement-hub/>

Improvement knowledge, information and tools from across the NHS. Search enables you to search for things on an improvement challenge (for example, improvement tools or patient safety) or a clinical area.

NHS Networks

<https://www.networks.nhs.uk/>

"To support innovation and improvement in health and care, and the role of networks in promoting learning and change. To provide a common space in which leaders, clinicians, managers and support staff and their partners beyond the NHS can explore ideas, pool experience, solve problems and share information".

Public Health Foundation – Quality Improvement

http://www.phf.org/focusareas/qualityimprovement/Pages/Quality_Improvement.aspx

Resources and programmes relating to quality improvement in public health.

Royal College of Nursing

<https://www.rcn.org.uk/clinical-topics/clinical-governance/quality-improvement>

A search for royal college quality improvement finds this, and lots of resources from other royal colleges.

Online Learning

e-Learning for health care (eLfH)

<https://www.e-lfh.org.uk/programmes/research-audit-and-quality-improvement/>.

Can be accessed with an NHS OpenAthens account.

FutureLearn: Quality improvement in healthcare: the case for change

<https://www.futurelearn.com/courses/quality-improvement>

Free online course from the University of Bath. Runs next in January 2020.

NHS Scotland Quality Improvement Hub

<http://www.qihub.scot.nhs.uk/education-and-learning-xx/qi-e-learning.aspx>

Links to elearning from NHS Education for Scotland

Grey Literature

We recommend students in the NHS look to see what their trust is doing. As examples, <https://qi.elft.nhs.uk/resources/> , <https://www.leicestershospitals.nhs.uk/aboutus/our-purpose-strategy-and-values/becoming-the-best-our-quality-strategy/>. Your Trust intranet may contain other material.

As well as the organisations in the main list above, it is worth searching NICE Evidence Search for material about quality improvement or reports arising from quality improvement initiatives. It may also be worth searching Open Grey, a free European database of grey literature.

NICE Evidence Search

www.evidence.nhs.uk

Material of interest is scattered across lots of evidence types, so a keyword search is best.

Open Grey

www.opengrey.eu

Sources

I found this useful:

Jones B, Vaux E, Olsson-Brown A. How to get started in quality improvement. BMJ. 2019;364:k5408-k.

One of the MSc courses I support is Quality and Safety in Healthcare, and that has brought me into contact with academics and students working in the area. I am grateful to my academic colleagues Dr Helen Eborall and Dr Brad Manktelow for some of the sites, taken from their resource list for students.

Suggestions of things I have missed very welcome.

Suggestions for topics, or offers to compile a list, are always welcome. Please contact me at khn5@le.ac.uk, telephone +44 (0)116 252 2044.

Keith Nockels, Academic Librarian

University of Leicester Library

Diary of events

This column is edited by Julia Garthwaite. Please send information about future events to Julia at: j.garthwaite@ucl.ac.uk

24-26 February 2020

HEALTHINF 2020: 13th International Conference on Health Informatics

Valletta, Malta

<http://www.healthinf.biostec.org/>

Range of package options

6-8 April 2020

LILAC 2020

Manchester Metropolitan University

<https://www.lilacconference.com/>

Range of package options

15-19 May 2020

MLA '20: 120th Annual Meeting and Exhibition: 2020 Vision: The Future in Focus

Oregon Convention Center, Portland, OR

<https://www.mlanet.org/meeting>

Fees to be announced

12-15 June 2020

CHLA-ABSC Conference 2020

Sheraton on the Falls, Niagara Falls, Ontario

https://www.chla-absc.ca/annual_conference.php/

Fees to be announced

20-24 June 2020

HTAi 2020 Annual Meeting: Attaining, Maintaining, and Sustaining Healthcare Systems in a Changing World: The Role of HTA

Beijing, China

<https://htai2020.org/>

Early bird registration until 20 March 2020

22-26 June 2020

EAHIL 2020: Be Open, Act Together

Lodz, Poland

<https://eahil2020.wordpress.com/>

Registration opens in 2020

22-24 July 2020

CILIP Health Libraries Group Conference 2020

Macdonald Aviemore Resort

Cairngorms National Park, Aviemore

<https://www.cilip.org.uk/events/EventDetails.aspx?id=1253674>

Registration opens January 2020

Range of package options

15-21 August 2020

IFLA WLIC 2020 World Library and Information Congress 86th IFLA General Conference and Assembly

Dublin, Ireland

<https://2020.ifla.org/>

Early registration until 15 May 2020. Range of package options

22 September 2020

Advanced Search Techniques for Systematic Reviews, HTA and Guideline Development

University of York, Heslington, York

<https://yhec.co.uk/training/reviewing-and-information-services/advanced-search-techniques-for-systematic-reviews-hta-and-guideline-development/>

£240

23 September 2020

Advanced Search Strategy Design for Complex Topics

University of York, Heslington, York

<https://yhec.co.uk/training/reviewing-and-information-services/advanced-search-strategy-design-for-complex-topics/>

£240

David Stewart Q&A - call for questions from readers

In the next HLG Newsletter we'll be hosting a question and answer session with outgoing CILIP President, David Stewart about his year in the life of the CILIP President, from his experiences, his anecdotes, to his advice and knowledge sharing.

We are inviting questions from readers to put to David which we'll then publish along with David's replies. Please forward your questions for David to newsletter.hlg@cilip.org.uk by **Friday 14 February 2020**.

Newsletter Editorial Notes

CILIP is the UK's professional body for library and information professionals and includes the Health Libraries Group (HLG) as one of its special interest groups.

The HLG Newsletter gives readers a space to publish, share and access the latest news, best practice, research, current awareness information and conference/course updates. You can also keep up to date with our regular features, book reviews and relevant internet sites.

We're keen to receive contributions from readers, so whether you want to share an impact case study, or reflect on a new service development, or share your experience of attending an event, course or conference, get in touch.

Contributions to the Newsletter should be sent to: newsletter.hlg@cilip.org.uk

Newsletter Editorial Team

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Diary of Events	Julia Garthwaite j.garthwaite@ucl.ac.uk

Next copy dates:

Newsletter Issue	Deadline for content	Publication dates
Spring 37 (1)	Friday 14 February 2020	Friday 28 February 2020
Summer 37 (2)	Friday 15 May 2020	Friday 29 May 2020
Autumn 37 (3)	Friday 11 September 2020	Friday 25 September 2020
Winter 37 (4)	Friday 4 December 2020	Friday 18 December 2020

HLG Members email discussion list

Sign up today by going to <http://www.jiscmail.ac.uk/hlg-members> and following the onscreen instructions.