



2024 IMPACT REPORT

PREPARED BY
THE AAMS TEAM

📞 703-836-8732

✉ info@aams.org

🌐 aams.org

Photo credit: Mark Mennie

© January 2025

MESSAGE TO OUR MEMBERS

Dear AAMS Members,

Happy 2025!

We are pleased to share our 2024 AAMS Impact Report. Our goal for the pages that follow is to spotlight some of what AAMS along with our members and affiliations have accomplished together through shared time, talent, treasure and to demonstrate our collective impact on our industry, each other, our communities, and those we serve. We invite you to take a deeper dive into our strong and varied endeavors recognizing our pillars of advocacy, collaboration, and education throughout. We hope you find value in our collective work and share in our excitement as we look to build on these efforts going forward.

We continue to assert we are **better together** and remain grateful for your continued support.

With great respect,



Jim Houser
AAMS Board Chair



Jana Williams
AAMS President & CEO



TABLE OF CONTENTS

History, Mission and Values.....	4
2024 Board of Directors.....	5
2024 Pillars.....	6
2024 Monthly Highlights.....	7
<u>A</u>DVOCACY.....	9
<u>C</u>OLLABORATION.....	13
<u>E</u>DUICATION.....	25
Meet the AAMS Team.....	26



The AAMS Team is especially grateful to our Baylor Communications Intern, Aubrey Sherman, for her hard work and contribution to the 2024 Impact Report.

HISTORY, MISSION, VISION & VALUES

A BRIEF HISTORY

The Association of Air Medical Services (AAMS) was established in 1980 and was formerly known as the American Society of Hospital Based Emergency Air Medical Services or ASHBEAMS. It is the international trade association, non-profit 501C (6), that represents and advocates on behalf of its membership to enhance their ability to deliver safe, quality, and effective medical care and medical transportation for every patient in-need. AAMS is committed to representing and advocating for the air medical and ground critical care transport Industry and supporting its members who proudly serve their communities throughout the United States and around the world.

MISSION

We champion our members' shared goal of promoting access to care through advocacy, collaboration and education.

VISION

High-quality transport medicine accessible to all.

CORE VALUES



2024 BOARD OF DIRECTORS

Executive Committee



CHAIR

James Houser

President/CEO

UPMC Center for Emergency
Medicine of Western
Pennsylvania, Inc., STAT MedEvac
Member Class V



CHAIR-ELECT

Mike Perkins

COO, MedFlight of Ohio
Member Class IV



SECRETARY/TREASURER

Kim Montgomery

President, GMR Health Systems
Member Class VI

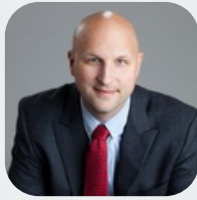


IMMEDIATE PAST CHAIR

Kolby L. Kolbet

Chief Clinical Officer, LifeLink III

Directors At-Large



Ben Clayton

CEO

Life Flight Network
Member Class V



Chris Hall

Director, Government Affairs
& Industry Relations
PHI Health

Member Class VI



Tiffany Obetts

Director

Corewell Health Aero Med
North Flight Aero Med
Member Class IV



Stephanie Queen

Senior Vice President,
Clinical Services
Air Methods

Member Class VI



Jeff Richey

Associate Administrator
Airlift Northwest / UW Medicine
Member Class III



Cindy Seidl

Chief Clinical Officer
STARS
Member Class II



Steve Soliz

HEMS Segment Manager
Bell Textron, Inc.
Member Class I



Dustin Windle

Program Director
Guardian Air Transport
Member Class III

At AMTC24 in Salt Lake City, the membership voted to extend the terms of the Executive Board seats from one to two years. Members agreed this bylaw modification continues momentum, improves succession planning, better aligns AAMS with other industry organizations, and best positions it for the future.

The **2024 Strategic Plan** set set priorities anchored by the three pillars of AAMS:



ADVOCACY



COLLABORATION



EDUICATION

2024 HIGHLIGHTS

JANUARY

- Became a partner in FICEMS
- Hosted in-person GA Committee Strategy Day
- Established recurring meetings with ACCT, AMOA, and AAA, as well as many of our partner organizations – AMPA, ASTNA, I-CAPP, IAMTCS & NEMSPA

MARCH

- Conducted Capitol Hill Fly-In on the VA and NSA
- Participated in NHTSA summit on Traffic Incident Management (TIM)/Scene Safety
- Met with CMS/CCIIO on members' NSA experiences

MAY

- Conducted site visit to Salt Lake City for AMTC24
- Compiled member VA data collection responding to Congressional representatives' request

FEBRUARY

- Became a partner in the GoAero Challenge, a 2M contest to build the world's first-ever autonomous Emergency Response Flyer
- Attended HeliExpo (now Verticon), and conducted in-person BOD meeting
- Met with the GAO on members' NSA experiences
- Met with RAND on NSA data design, illustrating the complexities of air and ground services

APRIL

- Attended AAA, participated in SAMHSA 988 roundtable and the Joint National EMS Leadership Forum (JNEMSLF) with 21 other industry agencies
- Attended CAMTS in-person BOD meeting
- Re-established an alliance with the American Academy of Pediatrics (AAP), toured SIM center
- Conducted public Town Hall meeting

JUNE

- Conducted joint AAMS/ACCT fly-in on VA and NSA
- Attended regional Northwest Air Ambulance Response (NWAAR) and Michigan Association of Air Ambulance Providers (MAAP) meetings
- Held MTLI, graduating 64 new Certified Medical Transport Executives (CMTEs)
- Held in-person AAMS BOD meeting concurrent with MTLI

2024 HIGHLIGHTS

JULY

- Began ETHOS transition to an academic partner
- Participated in National EMS Memorial Service (NEMSMS) and concurrent CAMTS BOD meeting
- SMTA held in DFW region, graduating 21 Medical Transport Safety Professional-Certified (MTSP-Cs)

AUGUST

- Re-established relationship with the American College of Emergency Physicians (ACEP)
- Held inaugural LIFT school, certifying 28 Leadership Incident Fortification Team - Certified (LIFT-Cs)
- Provided comments to CMS on whole blood/ALS2
- Conducted historical in-person meeting with VA

SEPTEMBER

- Procured Baylor Communications Intern, Aubrey Sherman
- Attended EMS Expo & concurrent JNEMSIF meeting
- Conducted *Vertical/Valor* interviews on the State of HEMS Industry



OCTOBER

- Began providing LIFT support to transport programs in need
- Attended NAEMT Government Affairs (GA) meeting on provider criminal liability White Paper
- Conducted public Town Hall meeting
- Met with GAO on DC rotor wing noise abatement
- Conducted *Aviation Week* interview on VA
- Conducted *Vertical/Valor* interview on AMTC and AAMS 2025 priorities

NOVEMBER

- Launched online State Association Directory and resource toolbox
- Conducted AMTC24, reaching and exceeding pre-Covid attendance
- Narrowed the focus of membership information
- AAMS team began planning for AMTC25 in Omaha, NE

DECEMBER

- Prepared 2024 Impact Report
- Reviewed draft FY25 budget with AAMS Executive Committee
- AAMS presented at the inaugural Air Ambulance Quality and Patient Safety Committee (AAQPS) meeting
- Officially re-launched ETHOS under University of Pittsburgh's Prehospital Resource Organization and Delivery of Care in Trauma Systems (PRODUCTS) Lab.

ADVOCACY

- VETERANS AFFAIRS
- MEDICARE
- NO SURPRISES ACT
- FAA REAUTHORIZATION
- REGULATORY COMMENTS
- WORKFORCE SUPPORT
- INDUSTRY MEETINGS
- MEDIA RELATIONS



AAMS kicks off the year by hosting an in-person Government Affairs meeting in January 2024 during which we set the year's advocacy priorities, discussed tactics and identified key resources.

VETERANS AFFAIRS (VA)

- AAMS created a coalition that lobbied Congress and the VA detailing the devastating effects on Veterans' access to emergency care that would occur if the VA indexed transport reimbursement to Medicare rates. The coalition included AAA, ACCT, NAEMT, IAFC, IAFF, and others. The VA announced a delay of this change until 2029 preserving access for Veterans.

MEDICARE

- AAMS leads member and grassroots support for H.R.3691/S.1803: the Protecting Air Ambulance Services for Americans Act. A 2017 Xcenda study showed that Medicare reimbursement for air ambulance covers less than 50% of costs to provide the service. Advocacy efforts focus on covering the actual costs and will remain a priority in 2025.

NO SURPRISES ACT

- AAMS and ACCT both supported the enactment of the NSA. In 2024, they created a joint white paper outlining NSA experiences of air medical programs. They also sent a joint letter to CMS and Congress illustrating the challenges faced by air ambulances following NSA implementation and requested they address the NSA implementation issues highlighted in this white paper.
- The NSA directed the establishment of a new federal Advisory Committee on Air Ambulance Quality and Patient Safety (AAQPS). Several AAMS members were appointed to the AAQPS which launched in late 2024 and expects to have recommendations to Congress in mid-2025.

FAA REAUTHORIZATION

- Throughout 2024, AAMS actively monitored iterations of the FAA reauthorization legislation language for member impacts and followed it through to its reauthorization for 5 years.

AAMS Members on Capitol Hill advocating for our people and programs.



REGULATORY COMMENTS

- AAMS provided :
 - Comments to CMS regarding Whole blood/ALS2
 - Comments to CMS regarding NSA data collection
 - Comments to HHS, DOL, and IRS regarding NSA & IDR Portal Regulations
 - Comments to DOL regarding the proposed OSHA Emergency Response Rule
 - Comments to the VA regarding the draft solicitation for air ambulance brokerages

WORKFORCE SUPPORT

- AAMS supported the NAEMT White Paper discouraging criminal liability related to medical errors in support of our workforce.
- AAMS is working with various industry partners to build novel programs to recruit, retain and support our workforce.

INDUSTRY CONFERENCES & EVENTS

- Verticon (VAI)
- NHTSA Scene Safety Summit
- American Ambulance Association (AAA) Conference
- Critical Care Transport Medicine Conference (CCTMC)
- Regional NWAAR and MI AAMS meetings
- National EMS Memorial Service (NEMSMS)
- EMS World Expo
- NAEMT Government Affairs meeting

MEDIA RELATIONS INTERVIEWS

- *Aviation Week*
- *Valor Magazine*
- *Vertical Magazine*

In 2024, CMS formed a new Air Ambulance Quality and Patient Safety (AAQPS) Committee to advise the Secretary of Health and Human Services and the Secretary of Transportation on options to establish quality, patient safety, and clinical capability standards for each clinical capability level of air ambulances.

This Advisory Committee will study and make air medical recommendations regarding the following:

- Qualifications of different clinical capability levels and tiering of such levels
- Patient safety and quality standards
- Options for improving service reliability during poor weather, night conditions, or other adverse conditions
- Differences between air ambulance vehicle types, services, and technologies, and other flight capability standards, and the impact of such differences on patient safety
- Clinical triage criteria for air ambulances

The committee's recommendations are expected to be presented to Congress in mid-2025.

AAQPS Committee Members*:

- | | |
|------------------------|--------------------|
| • CHAIR, Jeff Richey ✓ | • William Hinckley |
| • Grace Arnold | • Thomas Judge ✓ |
| • Jason Clark ✓ | • Jim Houser ✓ |
| • Ben Clayton ✓ | • Paul Julander ✓ |
| • Col. Steven Coffee | • Jordan Pritzker |
| • Eileen Frazer | • Jason Quisling ✓ |
| • Mark Gamber | • Robert Reckert |

**Check mark denotes AAMS members*

COLLABORATION

- **MEMBER ENGAGEMENT**

- Committee Highlights
- Power by the Hour
- Town Hall Meetings

- **INDUSTRY COLLABORATION**

- Air Medical Transport Conference
- ETHOS Database
- MedEvac Foundation International
- National EMS Memorial Service

COMMITTEE HIGHLIGHTS

One of the many benefits of AAMS membership is the **collaboration** allowed through committee participation. AAMS launched six committees in 2024, designed to marry different voices and resources to solve problems to lessen pain points.



DATA & TECHNOLOGY COMMITTEE

- Transitioned ETHOS to an academic partner
- Industry Salary Survey in development
- AAMS Member Engagement Survey in development



EDUCATION & PUBLISHING COMMITTEE

- Launched the Leadership Incident Fortification Training (LIFT) Institute
- Expanded AMTC course offerings
- Celebrated 25th Anniversary of the first MTLI Class
- Held successful SMTA in the Dallas/Fort Worth region.



GOVERNMENT AFFAIRS COMMITTEE

- AAMS led VA coalition - VA delayed reimbursement change until 2029.
- Secured significant bipartisan, bi-cameral support for H.R.3691 / S.1803: Protecting Air Ambulance Services for Americans Act
- Continued work on Medicare, NSA, OSHA and FAA Reauthorization



STATE ASSOCIATION COMMITTEE

- Created online directory of active industry state organizations
- Created online toolbox of resources for state industry organizations, including mentor contact information
- Highlighted several AAMS member conferences/events.



PATIENT SAFETY & QUALITY COMMITTEE

- AAMS representation on the CMS
- Held 3rd iteration of the Inadvertent Combative Patient at AMTC24.
 - White paper in development



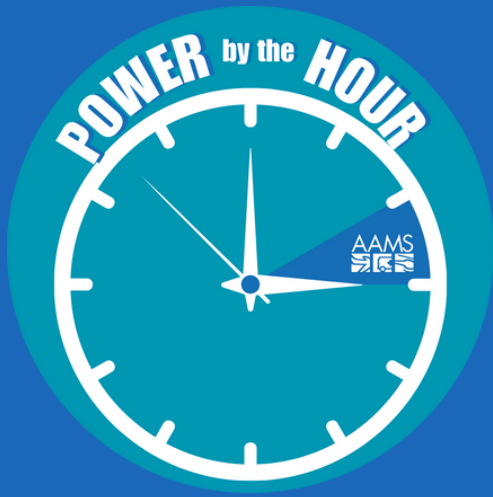
WORKFORCE SUPPORT COMMITTEE

- Partnered with NEMSPA for the AMTC Medical Pilot Career Launch program
- Graduated 22 from the 2024 Critical Care Transport Academy
- Held successful Job Marketplace during AMTC24



COMMUNICATIONS COMMITTEE

Coming soon!



POWER HOUR

Every AAMS member program deserves dedicated time with AAMS. This hour is focused on ensuring that we have the most up-to-date information about your program. It's also your opportunity to share how AAMS can better serve you as we design a new, tailored member experience.

Sign up here
for your
Power by the
Hour!



TOWN HALLS

Several times a year, AAMS members are invited to Town Hall meetings, held online to keep our membership up-to-date on AAMS initiatives and activities.

Town Halls are designed to update members on our strategic progress, engage members on important legislative call to actions, share information about upcoming events, and more. These meetings are also another opportunity for our members to ask questions or provide comments to AAMS leadership.



AAMS has worked closely with the following organizations on projects this year:



National Association
of EMS Physicians



AAMS joins other EMS leaders to meet with the National Highway Traffic Safety Administration (NHTSA) on traffic safety at scene calls.



AAMS and ACCT board members met again at AMTC24 to continue collaborative dialogue, committing to share and review strategic efforts seeking possible further alignments.

JOINT NATIONAL EMS LEADERSHIP FORUM

In 2024, AAMS became a partner on the Joint National EMS Leadership Forum (JNEMSLF). Participation allows AAMS to share member feedback, triumphs and challenges with a broad variety of peer industry organizations. and collaborate where appropriate.

JNEMSLF includes the following organizations:

- American Ambulance Association (AAA)
- American College of Emergency Physicians (ACEP)
- Association of Critical Care Transport (ACCT)
- The EMS Compact
- Federal Emergency Management Agency (FEMA)
- Health Resources and Services Administration (HRSA)
- Indian Health Service (IHS)
- International Association of Emergency Medical Services Chiefs (IAEMSC)
- International Association of Fire Chiefs (IAFC)
- International Association of Fire Fighters (IAFF)
- International Public Safety Data Institute (IPSDI)
- National Association of Emergency Medical Technicians (NAEMT)
- National Association of EMS Educators (NAEMSE)
- National Association of Mobile Integrated Healthcare Providers (NAMIHP)
- National Association of State EMS Officials (NAEMSO)
- National EMS Management Association (NEMSMA)
- National EMS Quality Alliance (NEMSQA)
- National Fire Protection Association (NFPA)
- National Highway Traffic Safety Administration (NHTSA)
- National Registry of Emergency Medical Technicians (NREMT)
- U.S. Fire Administration (USFA)

AIR MEDICAL TRANSPORT CONFERENCE

The annual AMTC is one of our **most collaborative efforts** every year as we bring all disciplines active in medical transport together under one roof for three days of impactful learning and peer-to-peer networking.



Attendance
up 23%



AMTC24 CE included:

- AMA PRA Category 1 Credits™
- CAPCE & Nursing Credits
- ACHE Qualified Education Hours
- CMTE and MTSP-C Credits



Packed Education Sessions

NEW THIS YEAR... INSIGHT CIRCLES

Dynamic roundtable conversations for industry experts, thought leaders, and peers to foster collaboration and in-depth dialogue on key insights and emerging trends.

- Executive Leadership Forum
- Optimizing Well-Being in Aviation: FAA Discussion on Mental Health and Fatigue
- FHAS Presents: Navigating No Surprises Act Dispute Resolution for Air Ambulance Providers
- Leadership Incident Support Roundtable: Peers LIFTing Peers
- Global Perspectives Roundtable: Shaping International Solutions
- The Inadvertent Combative Patient Panel
- Accident Investigation: Resources for Preparation from the NTSB
- Advancing Pediatric and Neonatal Care



AMPA's Air Medical Physician Symposium 'Lite'



NEMSPA's Medical Pilot Career Launch Program

AMTC24 Host Organizations



AIRLIFE UTAH



AIR MEDICAL TRANSPORT CONFERENCE



AAMS Board of Directors Meeting



AAMS Membership Meeting

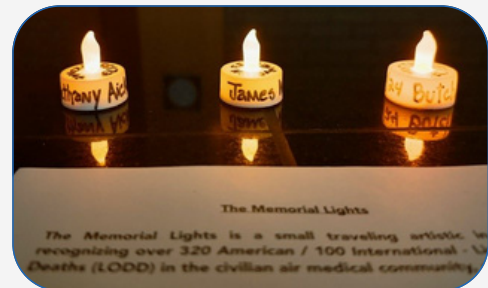


Government Affairs Briefing



AMTC Job Marketplace

- 10 Companies signed up to interview
- 139 AMTC attendees signed up to participate.



Annual Memorial Lights



Community Awards Celebration

Industry award winners celebrated during a single all-attendee event.



Blood Drive



M*A*S*H* Bash: The Reboot

AIR MEDICAL TRANSPORT CONFERENCE

Community Award Recipients



2024 Program of the Year – Erlanger Life Force, Chattanooga, TN

AMPA Medical Director of the Year

Craig Bates, MD – Metro Life Flight

AMPA Distinguished Physician Award

Bill Hinkley, MD – University of Cincinnati Air Care

ASTNA Katz–Mason Award for Transport Nursing Excellence

Kolby Kolbet, MSN, RN, FACHE, CMTE, FAASN – Life Link III

ASTNA Jordan Award

Daniel Nayman, MBA, NRP, FP-C, CCP-C, CMTE – Duke Life Flight

IAMTCS Communication Specialist of the Year

Tyler McKelvey – Intermountain Health

I-CAPP Tim Hynes Award

Eric Bauer – FlightBridgeED

NEMSPA Pilot of the Year

Robert Soldon – PHI Air Medical

NEMSPA William T. Wynn Lifetime Achievement Award

Jessy Fontes – AirLife Denver/Air Methods

Transport Mechanic Award of Excellence

Dave Esteves – Haiti Air Ambulance

AAMS President's Award

Michael Weimer, CMTE, MTSP-C, LIFT-C – Life Flight Network

AAMS Image Excellence

University of Virginia Medical Transport

AAMS Community Impact

AAA, ACCT, AMOA, IAFC, IAFF, NAEMT, & VAI

AAMS Making A Difference

Jeff Horonz, Jessica Leising & Ken Goodreau
REMSA Care Flight

AAMS Rising Spirit Award

Dr. Nicholas Carr, Lori McBride, Jennifer Hunt,
Karen Fischer and Team
Intermountain Health

AAMS Excellence in Transport Leadership

William Cyr, MHA, RN, NRP – LifeFlight of Maine

Pediatric / Neonatal Award of Excellence

Children's Health Neonatal/Pediatric Transport
Dallas, TX

Jim Charlson Safety Award

Donna York, RN, MS, CFRN, CMTE
Golden Hour, a ZOLL Company

Marriott–Carlson Lifetime Achievement Award

Richard Orr, MD (Retired)
Children's Hospital of Pittsburgh/UPMC,
CAMTS, American Academy of Pediatrics

AIR MEDICAL TRANSPORT CONFERENCE

SOLD-OUT EXPO Hall!

Competitive Simulation



AAMS SIM Cup

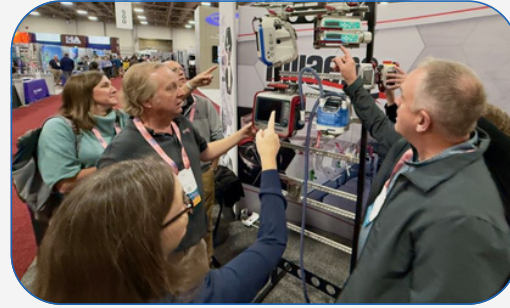


AMTC Clinical Challenge



Celebrating **CCTA Graduates** in the AAMS Booth!

AMTC attendees were the **first to hear major announcements** from several of our vendors!



LIVE Podcasting





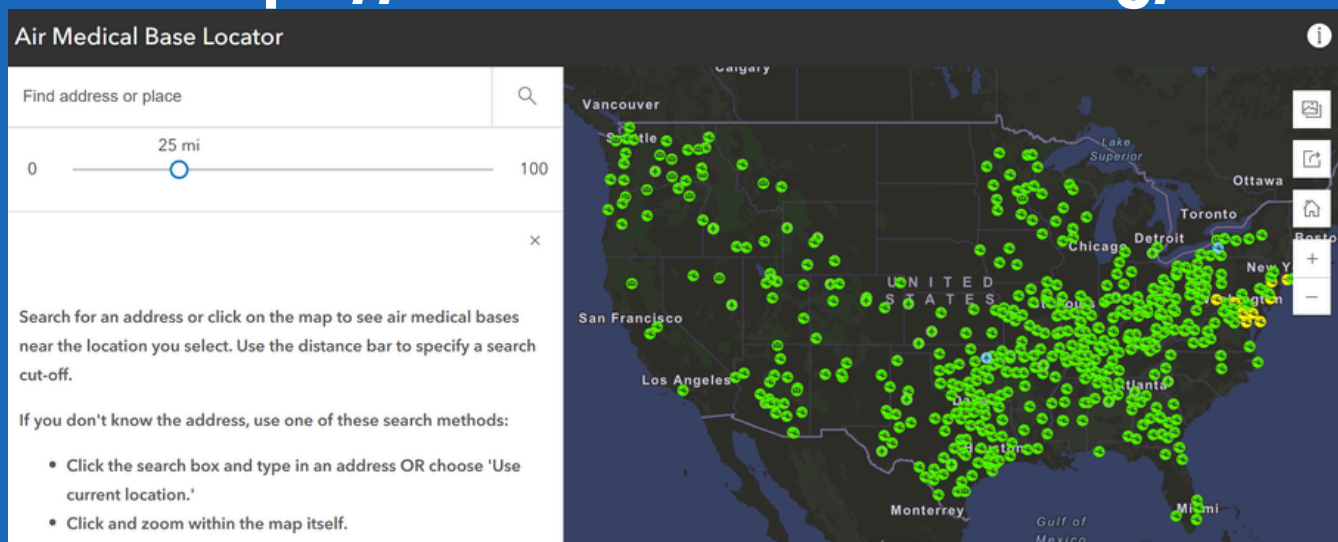
EMERGENCY TRANSPORT HEALTHCARE OPERATIONS AND SAFETY (ETHOS) DATABASE

The Emergency Transport Healthcare Operations and Safety (ETHOS) Database is a comprehensive and up-to-date geodatabase of medical transport operations in the United States. Created to replace and expand upon ADAMS, ETHOS is designed to catalogue air medical service provider and base/aircraft information, medical capabilities, crew configurations, and specialty team availability. The platform is adaptable to collect, analyze, and deploy more information as the field matures. ETHOS's mission is to support the air medical industry with advocacy, operations, and research using the database.

The University of Pittsburgh serves as the data steward for the ETHOS database, providing continuous research funding and staff support. This joint effort aims to enhance the national emergency medical system by improving data collection and analysis for air medical services, which include both fixed-wing and rotor-wing units from private companies and government entities. An extensive governance structure is in place, with representatives from the medical, aviation, and research councils ensuring the integrity and effectiveness of the database.

For more information and to become involved as a data partner, please contact Nick George, MD, DRTM (RCSEd) at GEORGENH@pitt.edu.

<https://www.ethosdatabase.org/>



MEDEVAC FOUNDATION INTERNATIONAL

In 2024, the AAMS board voted to transition the MedEvac Foundation International to a **community-wide governance entity**, the next evolution of medical transport philanthropy as the entire industry comes together to support its own.



WHAT WOULD YOU NAME THE NEW MFI?



NATIONAL EMS MEMORIAL SERVICE



As a community, AAMS and our members understand the importance to honor those who didn't come home. AAMS members participated in the 2024 Moving Honors event that escorted this year's installment of the National EMS Memorial in a specially marked ambulance as it traveled more than 5000 miles, over 15 days, across 18 states, making over 2 dozen stops.



AAMS also participated in the annual National EMS Memorial Service and Weekend of Honor, where Board Chair Jim Houser joined other industry leaders who solemnly read the names of 36 honorees who died in the line of duty last year.



EDUCATION

AAMS offers four schools for year-round education and professional development in four specific areas of training for medical transport providers. We have something for everyone! Please read on for more information on each school.



**CRITICAL CARE TRAINING
ACADEMY (CCTA)**



**LEADERSHIP INCIDENT
FORTIFICATION TRAINING (LIFT)**



**MEDICAL TRANSPORT LEADERSHIP
INSTITUTE (MTLI)**



**SAFETY MANAGEMENT TRAINING
ACADEMY (SMTA)**

CRITICAL CARE TRANSPORT ACADEMY

CCTA

The CCTA is designed to prepare clinicians for a career in air medical transport. Conducted throughout the year primarily online, the CCTA provides a solid clinical foundation, didactic demonstrations, tools for flight crew orientation, interview practice sessions and more.

“We do not help candidates land jobs. We help them become the professionals this industry deserves. CCTA provides high-quality clinicians with some of the highest retention rates for some of the most top tier transport programs in the country!”

~ Shane Turner, CCTA Chair



2024 CCTA Graduates & Faculty

Curriculum Includes:

- Resume Review/Interviewing
- Evaluating Research
- Shock States
- Airway
- Aviation/CRM/Safety
- CV & Assist Devices
- Hemodynamics
- Peds/OB
- Pulmonary
- Mechanical Ventilation
- Hemodynamics
- Peds/OB
- Pulmonary
- Mechanical Ventilation

22
Graduates
in 2024!

“In ten years of hiring, sharpest, best-prepared candidate I’ve ever had.”
~ Julius McAdams, Novant Health

LEADERSHIP INCIDENT FORTIFICATION TRAINING

LIFT

Preparing Leaders for the Worst, to Give Their People Their Best

LIFT was pioneered in 2024 based on leader feedback of industry need. While much continues to improve for peer support, a gap was identified related to leader support. High-impact events require a multi-faceted, multidisciplinary, comprehensive, and collaborative approach to maximize the potential for healthy recovery for ALL involved. LIFT emphasizes the philosophy that supporting leaders who are leading through crisis provides better outcomes for their people, their programs, and all involved. LIFT affords leaders a deeply immersive experience full of evidence-based strategies aimed at supporting individuals and organizations toward healthy paths to recovery on the daily, and in the face of crises.

“No other course brings real-life hard discussions to the surface to collaborate and share lessons learned. Every leader or those that could be in a position during crisis most definitely should attend.”

Inaugural Class of 2024 and Faculty



28
leaders obtained
LIFT-C
certification!

“It was like taking a trust cliff dive.... trust the process, it is worth it to be a better leader and to be more prepared to support your team.”

Enhancing Leadership

Developing industry leaders since 1998, MTLI celebrated the 25th Anniversary of its very first graduating class this year. MTLI provides continuing education and certification for individuals currently managing medical transportation services, those seeking management positions, and others with direct and indirect involvement who desire greater understanding of this dynamic profession.

“MTLI benefits air medical service leaders by improving their competencies, deepening their knowledge in many areas, which is essential for quality management, and opening their minds to new ways of thinking. And, at the same time, the curriculum recognizes ongoing changes and challenges that our industry is facing.”

*Happy 25th
Anniversary
to the
inaugural
MTLI Class!*



MTLI Students hard at work.

“Highly competent energetic lecturers, and excellent motivators provided participants with practical and useful advice applicable for every-day operations.”

64
Graduates
in 2024!

“MTLI is like a mini-MBA program for medical transport providers!”

SAFETY MANAGEMENT TRAINING ACADEMY

SMTA

Open to all disciplines, the goal of the SMTA two year program is to build a cadre of industry personnel with a broader knowledge and interest in all aspects of the management of safety across the entire enterprise of medical transportation with special emphasis on safety management systems, patient safety, aviation/vehicle operational safety and workplace safety.

Safety is Part of Everything.

“SMTA provides a solid foundation in safety management systems (SMS) knowledge and gives students the tools to go back to their programs to assess and shape initiatives to keep crews and patients safe.”

Patient Safety is an integral component of medical transport, and understanding how the SMS supports its structure, process, and patient outcomes is crucial.

I highly recommend this course for anyone who wants to learn how they can actively improve their program’s safety culture and outcomes.”

2024 SMTA Students THINK BIG



MEET THE TEAM



President & CEO
Jana Williams
jwilliams@aams.org



VP, Communications
Blair Beggan
bbeggan@aams.org



VP, Membership & Technology
Ryan Butscher
rbutscher@aams.org



VP, Operations & Logistics
Scott Davis
sdavis@aams.org



VP, Strategy & Programs
Erica Klein
eklein@aams.org

SAVE THE DATE 2025 Upcoming Events



LIFT

FEBRUARY 8 - 14, 2025
Oglebay National Training Center
Wheeling, West Virginia



MTLI

JUNE 22 - 27, 2025
Oglebay National Training Center
Wheeling, West Virginia



SMTA

AUGUST 3 - 7, 2025
Dallas/Fort Worth Area



OCTOBER 27 - 29, 2025
Omaha, Nebraska





Association of Air Medical Services
909 N. Washington Street, Suite 410
Alexandria, VA 22314

Contact Us:
703-836-8732
info@aams.org
aams.org