

Accreditation Council for Business Schools and Programs (ACBSP)
Quality Assurance (QA) Report
For
Associate Degree Business Programs
Current as of January 2013

Overview (O)1. Complete all information requested.

O 3. Institution Name: Salt Lake Community College, School of Business Date September 13, 2013

Address: 4600 S. Redwood Rd., P.O. Box 30808, Salt Lake City, UT 84130-0808

O 4. Year Accredited/Reaffirmed: 1991/1998/2008 This Report Covers Years: 2011-2013

Standard #3 Student and Stakeholder Focus

Complete the following table. Provide three or four examples, reporting what you consider to be the most important data. It is not necessary to provide results for every process.

Standard 3 - Student and Stakeholder-Focused Results

		Analysis of Results																														
Performance Measure	What is your measurement instrument or process?	Current Results	Analysis of Results	Action Taken or Improvement made	Insert Graphs or Tables of Resulting Trends (3-5 data points preferred)																											
Measurable goal	(Indicate length of cycle)	What are your current results?	What did you learn from the results?	What did you improve or what is your next step?																												
3a—Maintain business student satisfaction rating of at least 75% and at least equal to SLCC average	Measure non-returning student satisfaction compared to SLCC average; show results on graph	Satisfaction rating over seven year period averaged slightly higher than 75% and slightly higher than SLCC average	Maintained focus on key student satisfaction factors: instructor availability; instructional quality; availability of classes; academic advising	Satisfaction rating declined, but followed SLCC pattern; four year average retained at above 75% threshold	<p>Non-Returning Students Percent of Students Very Satisfied/Satisfied With Educational Experience at SLCC</p> <table border="1"> <thead> <tr> <th></th> <th>2005-06</th> <th>2006-07</th> <th>2007-08</th> <th>2008-09</th> <th>2009-10</th> <th>2010-11</th> <th>2011-12</th> <th>7 Yr Avg</th> </tr> </thead> <tbody> <tr> <td>Business School</td> <td>75.0%</td> <td>73.1%</td> <td>78.9%</td> <td>73.1%</td> <td>77.2%</td> <td>77.0%</td> <td>72.0%</td> <td>75.2%</td> </tr> <tr> <td>Overall College</td> <td>74.7%</td> <td>75.9%</td> <td>78.5%</td> <td>69.3%</td> <td>76.8%</td> <td>79.0%</td> <td>80.0%</td> <td>75.0%</td> </tr> </tbody> </table>		2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	7 Yr Avg	Business School	75.0%	73.1%	78.9%	73.1%	77.2%	77.0%	72.0%	75.2%	Overall College	74.7%	75.9%	78.5%	69.3%	76.8%	79.0%	80.0%	75.0%
	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	7 Yr Avg																								
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		Analysis of Results																														

*2012-13 data not available at time of report.

Standard #5 Faculty and Staff Focus

Complete Table 5.1. Provide three or four examples, reporting what you consider to be the most important data. It is not necessary to provide results for every process.

Table 5.1 Standard 5 - Faculty- and Staff-Focused Results

		Analysis of Results																								
Performance Measure	What is your measurement instrument or process? (Indicate length of cycle)	Current Results What are your current results?	Analysis of Results What did you learn from the results?	Action Taken or Improvement made What did you improve or what is your next step?	Insert Graphs or Tables of Resulting Trends (3-5 data points preferred)																					
5b—Maintain a safe work environment for employees such that workplace injury rate does not exceed a ratio of 1:100 for business school faculty and staff	Track workplace injuries for full-time business school faculty and staff; report injuries that require medical attention and show results as percent	Most years there have been no reportable injuries; Injury rate over five year period is within the 1:100 ratio benchmark	Corrective action is taken immediately upon any notice of hazardous conditions; key employees are CERT trained	Injury rate remains low	<p style="text-align: center;">Business School FT Employee Injury Rates</p> <table border="1"> <thead> <tr> <th></th> <th>2008/09</th> <th>2009/10</th> <th>2010/11</th> <th>2011/12</th> <th>2012/13</th> <th>5 yr ave</th> </tr> </thead> <tbody> <tr> <td># Injury</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0.2</td> </tr> <tr> <td>Injury rate/employee</td> <td>0.02</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.01</td> </tr> </tbody> </table>		2008/09	2009/10	2010/11	2011/12	2012/13	5 yr ave	# Injury	1	0	0	0	0	0.2	Injury rate/employee	0.02	0.00	0.00	0.00	0.00	0.01
	2008/09	2009/10	2010/11	2011/12	2012/13	5 yr ave																				
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