

A MESSAGE FROM
New York Hilton Midtown
CONCERNING COVID-19 (CORONAVIRUS)

The wellbeing of New York Hilton Midtown's guests and Team Members is our highest priority, and we remain diligent in our commitment to provide a safe, hospitable environment for all who visit our properties.

We are closely monitoring updates on the novel coronavirus from local and international health authorities, and encourage our guests to do the same.

Although the number of cases remain very low in the state of New York, Hilton is still taking this situation very seriously. Hilton has issued guidance on Viral Outbreak Control policies, Infectious disease protocols and regular updates on Covid-19.

Many of these best practices are standard operating procedures for us and we continue to follow hygiene procedures and cleaning best practices. The include:

- EcoLab Chemicals for sanitation of our guest rooms
- Changing of glove protocol by housekeepers to prevent cross contamination from bath and bedroom
- Encourage sick team members to take sick leave
- Active handwashing and glove use for food handlers
- Blood borne pathogen cleanup protocols
- We have deployed multiple hand sanitizer machines in our public space areas

The World Health Organization is providing great advice about the novel coronavirus (COVID-19) for travelers, and we recommend it to our guests. Recommendations to reduce exposure and transmission include:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Avoid close contact with people who are sick (have a fever or cough)
- If you have a fever, cough, and difficulty breathing, please seek medical care immediately and share previous travel history with your health care provider
- Cover your mouth and nose with flexed elbow or tissue when coughing and sneezing - throw tissue away immediately and wash hands

For us, it is currently business as usual. Hilton continues to get updates from the WHO and CDC and provides these updates to the field. We will continue to monitor and adjust protocols as needed.