MEDICAL QUALITY 2019
2019 Annual Meeting of the
ABERICAN COLLEGE OF
Medical Quality

Focusing on Quality and Safety Disparities in Value-Based Healthcare

Joint Providership of:

April 11-13, 2019 || Bethesda, MD || Hyatt Regency Bethesda
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ACMQ Officers, Trustees, Liaisons

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University of Minnesota Institute for Health Informatics
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President and CEO, Optimus Healthcare Partners

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Chief Quality Officer, Health Partners Plans

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Medical Affairs, Amicus Therapeutics

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Co-chair, Education Committee
Associate Professor, Healthcare Quality and Safety; Program Director, Jefferson College of Population Health

James D. Cross, MD, FACMQ
Past President
Head of National Medical Policy and Operations, Aetna Health Connection

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At Large
Chief Medical Officer, CardioDx

Arlene Seid, MD, MPH, CMQ, FACPM, FACMQ
Co-chair, Education Committee
Medical Director Quality Assurance, Pennsylvania Department of Health

Sean Smirnov
Chair, Student/Resident/Fellow Section
MD Candidate, University of Massachusetts Medical School

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
Chair, 2019 Scientific Program Committee
Medical Director, Humana
Dear Colleague,

On behalf of the ACMQ Board, committees, supporters, and partners, we welcome you to Medical Quality 2019 (MQ 2019). Over the course of three days, we are joined by leaders and future innovators to get an in-depth look at the revealing studies and proven models that are making an impact on the delivery of quality care in the U.S. healthcare system. Our Board has designed an elaborate program to reflect this year’s theme, “Focusing on Quality and Safety Disparities in Value-Based Healthcare.” Here’s a taste of what to expect:

- An interactive pre-conference workshop designed to provide essential groundwork for candidates preparing to sit for the American Board of Medical Quality’s certification exam in Medical Quality Management.

- Our yearly Awards luncheon and business meeting, presenting the Service, Founders’ and Institutional Leadership in Quality Awards and honoring the achievements of these recipients.

- One of the most interactive and popular sessions at our past annual meetings, the 2019 ACMQ Quality Institute, “Blueprint for Change: Defining and Promoting a Single, Effective System of Care for Patients with High Blood Pressure,” where we will define key elements of system design for diagnosing and managing high blood pressure.

- Plus, examinations on ACO; best practices for implementing and evaluating cultural competencies; a look at reducing health disparities by using population metrics; childhood obesity; reviewing the top 10 keys to success in innovation and value-based care; and more.

Lastly, thank you for your continued support and dedication to the College. We look forward to working with you as we improve the healthcare system by providing leadership and education in medical quality management.

Sincerely,

Donald E. Casey Jr., MD, MPH, MBA, DFACMQ
President, American College of Medical Quality

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ - Chair, Scientific Program Committee

Valerie Brown, CPS
Julia Caldwell, MD, FACMQ
Angelo Caprio, MD, MMM, CPE, FACMQ
Linda Efferen, MD, MBA
Charles Gill, MD
Nadja Kadom, MD
Howard Kerpen, MD, FACP
Susan Kirsh, MD, MPH
Cindy Lee, MD, CMQ, FACMQ
Roberta Locko, MD
Paul Nagy, PhD, FSIIM
Sean Smirnov
John Vigorita, MD, MHA, DFACMQ
Learning Objectives

At the conclusion of this conference, attendees should be able to:

1. Recognize obstacles, expectations, and requirements for a career path in quality.
2. Implement specific principles and skills to increase effectiveness in personal and professional development.
3. Describe actions taken to create and implement a community collaboration team.
4. Implement tactics to enhance cooperation among competitive parties, maintain high levels of involvement, and achieve small-group goals.
5. Identify what outcomes specific quality measures are designed to improve.
6. Explain key elements necessary for an ambulatory quality program and how that differs from inpatient programs.
7. Define and describe implementation science and knowledge translation, realizing their importance in bringing evidence-based medicine into practice for quality healthcare.
8. Recognize how to incorporate a multidisciplinary team structure in translating evidence into practice through case studies of successful team implementation projects.
9. Identify ways to support and strengthen these multidisciplinary efforts to improve care through evidence and knowledge translation.
10. Identify the difficulties, and solutions, in/to maintaining consistency across multi-site collaborative safety systems.
11. Describe general human factors principles and how to apply these principles to healthcare safety and quality.
12. Implement human factors principals on teamwork and team processes.
13. Outline the challenges with health IT usability, steps for improving health IT usability, and specific high risk components of health IT usability.
14. Describe basic adult teaching techniques.
15. Interpret the changing political, economic, and regulatory health care environment to continue appropriate and viable application of high-quality medical care.

Accreditation

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Indiana State Medical Association (ISMA) through the joint providership of Community Health Network and the American College of Medical Quality. Community Health Network is accredited by ISMA to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of 18.5 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. In accordance with ISMA Standards for Commercial Support, educational programs provided by Community Health Network must demonstrate balance, independence, objectivity, and scientific rigor.

All faculty, authors, editors and planning committee members participating in a Community Health Network provided activity are required to disclose any relevant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity.

Community Health Network has implemented a process whereby everyone who is able to control the content of an educational activity, has disclosed all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship, it will be resolved prior to the activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.
Certification in Medical Quality (CMQ)

The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook *Medical Quality Management: Theory and Practice* and other materials listed on the website.

The CMQ exam will be offered in conjunction with the ACMQ annual national conference, Medical Quality 2019.

For information on eligibility, study materials and other details, please visit the website:

www.abmq.org

or send an email to

abmq@abmq.org

Exam Date: Sunday, April 14, 2019
Time: 9:00 – 11:00am
Check-in: 8:40am
Exam site: Old Georgetown/Congressional, Hyatt Regency Bethesda
**ACMQ Quality Improvement Workshop - Thursday, April 11**
(Additional registration required)

| 7:30am – 5:00pm | Registration Open | Conference Level Foyer |
| 8:00am – 5:00pm | ACMQ Quality Improvement Workshop | Embassy/Patuxent |

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker/Institution</th>
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<tbody>
<tr>
<td>8:00am</td>
<td>Basics of Quality Improvement</td>
<td>Mary R. Cooper, MD, JD</td>
</tr>
<tr>
<td>9:00am</td>
<td>Quality Measurement</td>
<td>Bob Johnson, MD, MPH, MBA</td>
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<tr>
<td>10:00am</td>
<td>Break</td>
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<tr>
<td>10:15am</td>
<td>Medical Informatics</td>
<td>Jerry Jaboin, MD, PhD</td>
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<tr>
<td>10:45am</td>
<td>Data Analytics</td>
<td>Nandini Deb, MA, CPHQ, CMQ</td>
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<tr>
<td>11:15am</td>
<td>Economics and Finance: Moving from Volume to Value</td>
<td>Nandini Deb, MA, CPHQ, CMQ</td>
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<tr>
<td>11:45am</td>
<td>Break for Lunch (on own)</td>
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<tr>
<td>12:30pm</td>
<td>What About the Patient?</td>
<td>Donna Daniel, PhD</td>
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</tbody>
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**QI Workshop Faculty**

- **Mary R. Cooper, MD, JD**  
  Associate Professor, Jefferson College of Population Health
- **Nandini Deb, MA, CPHQ, CMQ**  
  Quality Coordinator, Ambulatory Care Clinics, Baylor Scott & White Health
- **Ajanta Patel, MD, MPH**  
  Quality Improvement Leader & Educator, University of Chicago Medical School
- **Bob Johnson, MD, MPH, MBA**  
  Senior Medical Director, Humana Government Business
- **Donna Daniel, PhD**  
  Senior Program Director, Executive Director of the VBC Industry Impact Council, Associate Chief Health Officer for Partnerships, IBM Watson Health
- **Julia Caldwell, MD, FACMQ**  
  Board Certified Anesthesiologist, TJ Samson Health
- **Jerry Jaboin, MD, PhD**  
  Associate Professor and Vice Chair of the Department of Radiation Medicine and Medical Director of Performance Excellence, Oregon Health & Science University
- **Charles Gill, MD, MPH**  
  Director of Quality & Compliance, SSM Health Medical Group

**Coverage Based on Quality Programming**

- 12:00 – 6:00pm  
  “Coverage Based on Quality” with Lunch [non-CME]
- 6:00 – 7:00pm  
  “Coverage Based on Quality” Reception
- 7:00 – 9:00pm  
  Executive Committee and CBQ Attendee Dinner

Old Georgetown
Old Georgetown Foyer
Embassy/Patuxent
MQ 2019 Day 1 - Friday, April 12

Registration, Reception and Digital Posters: Regency Foyer  |  Educational Sessions and Lunch: Regency I/II

6:30 – 8:00am  ABMQ Board Meeting

7:45am – 5:00pm  Registration Open

7:45 – 8:15am  Networking Kick-off Breakfast

8:15 – 8:30am  President’s Welcome & Chair’s Overview
Donald E. Casey Jr., MD, MPH, MBA, DFACMQ
ACMQ President
Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
Chair, MQ 2019, Scientific Program Committee

8:30 – 9:30am  Plenary Session I: Reducing Health Disparities Through the Use of Population Quality Metrics
Dale Bratzler, DO, MPH, MACOI, FIDSA
Professor and Associate Dean, Oklahoma University Health Sciences Center

9:30 – 10:15am  Theme-Based Session I: Best Practices to Implement and Evaluate Cultural Competence Strategies
Martine Hackett, PhD, MPH
Associate Professor, Department of Health Professions, Hofstra University

10:15 – 10:30am  Coffee Break

10:30 – 11:15am  Theme-Based Session II: Discrepancy between Value and Quality in the ACO
Angelo Caprio, MD, MMM, CPE, FACMQ
Physician Advisor, Holyoke Medical Center

11:15am – 12:15pm  Plenary Session II: The Role of States in Improving Clinical Quality: Lessons from Oregon’s Health Reforms
Bruce Goldberg, MD
Professor, School of Public Health and Senior Associate Director, Oregon Rural Practice Based Research Network, Oregon Health Sciences University

12:15 - 1:00pm  Networking Lunch
1:00 – 5:00pm

The 2019 ACMQ Quality Institute: Blueprint for Change:
Defining and Promoting a Single, Effective System of Care for Patients with High Blood Pressure
Donald E. Casey Jr., MD, MPH, MBA, DFACMQ, ACMQ President
Presenter Panel:

Jay Bhatt, DO, MPH
Senior Vice President/Chief Medical Officer, American Hospital Association & President, Health Research & Educational Trust

Robert M. Carey, MD, MACP
Dean, Emeritus, and Professor of Medicine, University of Virginia School of Medicine

Yvonne Commodore-Mensah, PhD, RN, FPCNA
Cardiovascular Nurse Epidemiologist and Assistant Professor, Johns Hopkins School of Nursing

Alison Smith, MPH, BA, BSN, RN
Program Director, AHA-AMA Initiative to Control Blood Pressure, American Hospital Association/American Medical Association

Jackson T. Wright Jr., MD, PHD, FACP, FASH, FAHA
Emeritus Professor of Medicine, Case Western Reserve University

Donna Daniel, PhD
(Co-Moderator), Senior Program Director, Executive Director of the VBC Industry Impact Council, Associate Chief Health Officer for Partnerships, IBM Watson Health

5:00 – 6:30pm

Digital Poster Session and Reception, open to all registered attendees
(see insert for digital poster presentations)

6:30 – 8:30pm

ACMQ Board of Trustees Meeting/Dinner
MQ 2019 Day 2 - Saturday, April 13

Registration, Reception and Digital Posters: Regency Foyer | Educational Sessions and Lunch: Regency I/II

7:45am – 4:45pm
Registration Open

7:45 – 8:15am
Networking Breakfast

8:15 – 8:30am
President & Program Chair Remarks
Donald E. Casey Jr., MD, MPH, MBA, DFACMQ
ACMQ President
Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
Chair, MQ 2019, Scientific Program Committee

8:30 – 9:30am
Plenary Session III: Affordability: The New Innovation Imperative
Mr. Brian Gragnolati, FACHE
Chairman, American Hospital Association, President & CEO of Atlantic Health System

9:30 – 10:15am
Theme-Based Session III: Childhood Obesity: The Lifelong Impact on Health
David Fagan, MD
Vice Chairman, Pediatric Ambulatory Administration, Cohen Children’s Medical Center - Northwell Health

10:15 – 10:30am
Coffee Break

10:30 – 11:15am
Theme-Based Session IV: 10 Keys to Success in Innovation & Value-Based Care
Daniel Durand, MD
Chairman of Radiology, LifeBridge Health

11:15am – 1:30pm
Annual Meeting of Members & Awards Luncheon
See description on page 9

1:30 – 3:30pm
Oral Abstracts (see insert for Oral Abstract presentations)

3:30 – 3:45pm
Coffee Break

3:45 – 4:45pm
Plenary Session IV: ACO Update
“Top 10 Opportunities or Challenges to ACO’s in 2020 and Beyond”
Thomas Kloos, MD
Vice President, Atlantic Health System, President, Atlantic ACO, and Executive Director, Atlantic MSO

“Top 10 Digital Health Innovations for ACO’s”
Daniel Durand, MD
Chairman of Radiology, LifeBridge Health

4:45pm
Conference Adjourns

4:45 – 5:45pm
Committee Meetings

Old Georgetown/Congressional
2019 Institutional Leadership in Quality Award

In recognition of the organization’s iconic dedication to the delivery of high quality healthcare.

MD Anderson Cancer Center

Accepting Award:
Carmen E. Gonzalez, MD, MSHQs, FACP, FACMQ
Chief Patient Safety Officer

The University of Texas MD Anderson Cancer Center is one of the original three comprehensive cancer centers in the United States. It is both a degree-granting academic institution, and a cancer treatment and research center located at the Texas Medical Center in Houston.

Agenda

1. Call to Order
2. President’s Welcome
3. Treasurer’s Report
4. American Journal of Medical Quality Report
5. Executive Director’s Report
6. Election of Officers
7. Installation of Officers
8. Awards & Recognition Ceremony

Institutional Leadership in Quality Award
MD Anderson Cancer Center

Founders’ Award
Aline M. Holmes, DNP, RN

Service Award
Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS

ABMQ Recognition Award
Bridget Brodie

2019 ACMQ National Quality Scholars
Assim AlAbdulkader, MD
Vats Ambai, BS, MS
Brett Cerniglia, MD, MPH, CIIP, CSSGB
Sujoy Gayen, MD
Kevin Hummel, MD
Christopher Jackson, MD
Michael Jin, BS
Jeffrey Kott, MD
Srikanth Kurapati, MD
Joon Yong Moon, BS

2019 Samuel Katims Scholar in Medical Humanism
Susan Lou, MD

2019 Samuel Katims Young Scholar in Medical Humanism
Natalia Roque, BA

Best Poster Award & Best Trainee Poster Awards
To be announced
2019 Founders’ Award

*In recognition of long standing national leadership and exceptional ability to foster and support healthcare quality.*

Aline Holmes, DNP, RN

Aline Holmes, DNP, RN has been involved in all aspects of Medical Quality and Patient Safety. Recently, she served as the senior vice president for clinical affairs at the New Jersey Hospital Association. In that role, one of her responsibilities was to serve as the director of the NJHA Hospital Improvement Innovation Network, one of 16 CMS funded initiatives working with hospitals since 2011 to reduce harm and improve care around clinical areas. She was also the principal investigator on a CDC grant to establish the NJ Perinatal Quality Collaborative, which is focused on reducing C-sections, improving care for pregnant women with substance abuse, and reducing disparities of care with women and infants. She has been a principal investigator/project director on several patient safety improvement initiatives, funded by the Robert Wood Johnson Foundation (RWJF), NJ Health Initiatives and the Healthcare Foundation of New Jersey and on improving healthcare for veterans. As a member of AHRQ’s Technical Expert Panel on patient safety practices, she is currently writing and reviewing chapters. She was also a member of the National Quality Forum’s MAP Dual Eligible Beneficiaries Workgroup and co-directs the New Jersey Nursing Initiative, funded by the Robert Wood Johnson Foundation.

After completing her undergraduate work at the University of Massachusetts in nursing, Aline served in the U. S. Navy Nurse Corps during the Vietnam War. She received her M. S. N. from the Catholic University of American in Washington, DC, and a D.N.P. from Rutgers University. She has worked as a nursing/hospital administrator in hospitals in Washington, DC and Chicago before moving to New Jersey. She was recently awarded the Rutgers U. School of Nursing Distinguished Alumni Award.

2019 Service Award

*In recognition for outstanding service by a member.*

Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS

Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS currently serves as Member of the Executive Committee for the Coalition for Supportive Care for Kidney Disease Patients, Ex-Officio Member of Forum ESRD Networks; Delegate for the Renal Physicians for the Association to the American Medical Association House of Delegates; and Member and Board Member of Quality Insights Holdings (a QIN/QIO).

He previously held leadership positions at a variety of healthcare organizations including: Chair of the ESRD Network 5, Co-chair of Quality Improvement Initiative for the Alliance for Continuing Education for Health Care Professionals; and Chair of the Physician Engagement Committee, just to name a few.

Dr. Diamond served as a Robert Wood Johnson Health Policy Fellow; Vice President and Medical Director of Thomson Reuters Healthcare; Professor of Medicine and Chair of Georgetown Department of Medicine and Dean for Medical Affairs at D.C. General Hospital.

Dr. Diamond is a graduate of the University of Cape Town Medical School in South Africa; he is a Fellow of the American College of Physicians; and Fellow of the College of Physicians in South Africa.
## Member Anniversaries

### 5 Years:
- **Adam Lake, MD, FACMQ**
- **Robert Cima, MD**
- **Michelle Mitchell, MD**
- **Sepideh Darbandi**
- **Devaki Shilpa Surasi, MD**
- **Alyssa Greiman, MD**
- **Vikas Sunder**
- **Ijeoma Ohadugha**
- **Janis Yee**
- **Hani Murad, MD**
- **Muhammad Akram, MD**
- **Dustin Hipp, MD**
- **John Toohey, MD**
- **Tej Azad, BA**
- **Lara Bashoura, MD**
- **Bruno Granwehr, MD, MS**
- **Laura Huete, MD**
- **Fernando Manalac, MD**

### 10 Years:
- **Mitch Gitkind, MD**
- **Charles Canver, MD**
- **Stephan Schroeder, MD**

### 15 Years:
- **Terry Ann Glauser, MD, MPH**
- **Joseph Colella, MD, FACMQ**
- **Prathibha Varkey, MBBS, MPH**

### 20 Years:
- **Kenneth Kizer, MD, MPH**
- **George Davis, MD**
- **Allen Nissenson, MD, CMO**

### 25 Years:
- **Geni Bennetts, MD, FACMQ**

### 30 Years:
- **John Houck, MD**
- **Mark Granoff, MD, MPH, DFACMQ**
- **Robert Brustowicz**
- **Michael Beams, DO**
- **Arthur Pelberg, MD, DFACMQ, CMQ**
- **Carlo Annese, MD, FACP**

### 35 Years:
- **Tito Yao, MD, S.C.**
Disclosure of Relevant Financial Relationships

In accordance with the ACCME Accreditation Criteria, Community Health Network must ensure that anyone in a position to control the content of the educational activity (planners and speakers/authors) has disclosed all relevant financial relationships with any commercial interest.

The ACCME also requires that CHN manage any reported conflict and eliminate the potential for bias during the session. Any conflicts noted below have been managed to our satisfaction. The disclosure information is intended to identify any commercial relationships and allow learners to form their own judgments. However, if you perceive a bias during a session, please report it on the evaluation.

The following have indicated no potential conflict of interest(s) exist:

Jay Bhatt, DO, MPH
Dale Bratzler, DO, MPH, MACOI, FIDSA
Valerie Brown, CPS
Julia Caldwell, MD, MHA, CMQ, FACMQ
Charles Canver, MD
Angelo Caprio, MD, PhD, MMM, FACMQ
Robert Carey, MD, MACP
Donald E. Casey Jr., MD, MPH, MBA, DFACMQ
Beverly Collins, MD, MBA, MS, DFACMQ
Yvonne Commodore-Mensah, PhD, RN, FPCNA
Mary Cooper, MD, JD
Ricardo Correa, MD, Es.D, FACP, FACE, FACP-CR, CMQ
Donna Daniel, PhD
Emma Day
Nandini Deb, MA, CPHQ
Yosef Dlugacz, PhD
Andreea Dohatcu, PhD, DABR, MRSC, CMQ
Linda Efferen, MD, MBA
Richard Elias, MBBS, MPH
David Fagan, MD
Charles Gill, MD
Bruce Goldberg, MD
Carmen Gonzalez, MD, MSHQS, FACP, CMQ, FACMQ
Brian Gragnolati, FACHE
Martine Hackett, PhD, MPH
Aline Holmes, DNP, RN
Lorraine H. Hutzler, MPA
Jerry Jaboin, MD, PhD
Christopher Jackson, MD
Joseph M. Jackson, CAE
Michael Jin
Bob Johnson, MD
Nadja Kadom, MD
Samrina Kahlon
Howard Kerpen, MD, FACP
Sun Young Kim, MD, PhD
Susan Kirsh, MD, MPH
Thomas Kloos, MD
Srikanth Kurapati, MD, MBA
Cindy Lee, MD, CMQ, FACMQ
Roberta Locko, MD
Travis Massengale, DO
Joon Yong Moon
Paul Nagy, PhD, FSIIM
Leonard Ong, MD
Ajanta Patel, MD, MPH
Xiujiang (John) Rong, PhD, DABR, CMQ
Charlene Sealy, MD
Arlene Seid, MD, MPH, CMQ, FACPM, FACMQ
Stephanie Serres, MD, PhD
Sean Smirnov
Alison Smith, MPH, BA, BSN, RN
Yamin Soe-Htwe, MBBS
Michelle Thomas
Moira Twitty
John Vigorita, MD, MHA, DFACMQ
Johnathan Walrath, DO
Tiffany Wandy
Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
Jackson T. Wright Jr., MD, PhD, FACP, FASH, FAHA
Edward Yu, MD, CMQ, CPE

The following have disclosed these relationships which may pose a conflict of interest:

Daniel Durand, MD
Company: Biograph, emocha Mobile Health
Relationship: Consultant, Stock Shareholder
Self or Spouse/Partner: Self

Mary Han, BA
Company: Elemeno Health
Relationship: Employee (full or part-time)
Self or Spouse/Partner: Self

Philip Parks, MD, MPH, FACOEM
Company: Exact Sciences
Relationship: Employee (full or part-time)
Self or Spouse/Partner: Self

Emily Weiser, MPH
Company: Exact Sciences
Relationship: Employee (full or part-time)
Self or Spouse/Partner: Self
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