Transforming Quality & Safety in the Era of Change

Final Program

Held at the beautiful Pointe Hilton Tapatio Cliffs Resort

The 2013 Annual Meeting of the American College of Medical Quality

Held in conjunction with Preventive Medicine 2013.
Dear Colleague,

We are pleased to welcome you to Medical Quality 2013, the Annual Meeting of the American College of Medical Quality!

The 2013 ACMQ annual meeting is designed to provide participants with the motivation, resources and tools to implement and improve the quality of care delivered in their clinics, practices and organizations. Speakers will provide real life examples of successful improvement tactics they have used. Additionally, a special session investigating the ethical issues of social media will be offered.

We have assembled an outstanding interdisciplinary faculty and through our joint sponsor, The American College of Preventive Medicine, you will be eligible to earn up to 32 AMA PRA Category 1 Credit(s)™.

ACMQ strives to provide leadership and education in healthcare quality management by educating and providing a forum for health care professionals, government agencies, and other regulatory bodies sharing a core body of knowledge to health care professionals.

Welcome!

Alan Krumholz, MD, DFACMQ
President

Clair Callan, MD, MBA
2013 Scientific Program Committee Chair

2013 Scientific Program Committee

James Cross, MD, FACMQ (Meeting Chair)
Clair Callan, MD, MBA (Scientific Committee Chair)
Henry Johnson Jr., MD, MPH (Scientific Committee Co-Chair)
Maya Babu, MD, MBA
Jo Ann Brooks, PhD
Angelo Caprio, MD
Donald Casey, Jr., MD, MPH, MBA
Beverly Collins, MD, MBA, DFACMQ
Edward Crooks, MD
Leonard Feld, MD, PhD
K. Gabrielle Gasper, MD, MPH
Angelo Giardino, MD, MPH, FACMQ
Paul Gitman, MD
Joseph Jensen, MD, MHA
Howard Kerpen, MD
Annette Kussmaul, MD, MPH (ACPM Liaison)
Kelly Linn, MD
Claudio Loffreda-Mancinelli, MD
Jamie Padmore, MSHA
Arlene Seid, MD, MPH
Rama Shankar, MD
Rebekah Wang-Cheng, MD
Dan Westphal, MD, MBA
Andrew Zinkel, MD
Andrew Jerdonek (Executive Director)

Immediate Past President:
Donald E. Fetterolf, MD, MBA, DFACMQ

President:
Alan Krumholz, MD, DFACMQ

President-elect:
James Cross, MD, FACMQ

Vice President:
Prathibha Varkey, MBBS, MPH

Secretary:
Mark Lyles, MD, MBA, FACMQ

Treasurer:
Donald Casey, Jr., MD, MPH, MBA

Trustees:
Paul Bronston, MD, DFACMQ
Clair Callan, MD, MBA
Beverly Collins, MD, MBA, DFACMQ
Howard Kerpen, MD
Peter Lee, MD, MPH
David Nash, MD, MBA, FACMQ
L. Gregory Pawlson, MD, MPH
John Saalwaechter, MD, MBA, DFACMQ
Dexter Shurney, MD, MBA, MPH, DFACMQ
Gregory Wise, MD
John Vigorita, MD, MHA
Jessica White, MD
Claudio Loffreda-Mancinelli, MD

Past President:
Louis H. Diamond, MD, ChB

Liaisons/Delegates:
John J. Saalwaechter, MD, MBA, DFACMQ (AMA)
Dexter W. Shurney, MD, MBA, MPH, DFACMQ (AMA Alternate)
Maureen Murphy-Ryan (Student AMA)

Student/Resident President:
Benjamin Schanker

Executive Director:
Andrew Jerdonek
ACMQ gratefully acknowledges the generous support of the following organizations on behalf of Medical Quality 2013

Diamond Supporter

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Agency for Healthcare Quality and Research

Silver Supporter:

genomic health  Silverlink  XDx EXPRESSION DIAGNOSTICS
### Medical Quality 2013

**Transforming Quality and Safety in the Era of Change**

**Faculty**

<table>
<thead>
<tr>
<th>Name</th>
<th>Institution, Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rick Beaver</td>
<td>ProHealth Care, Waukesha, WI</td>
</tr>
<tr>
<td>Clair Callan, MD, MBA</td>
<td>Callan Consulting, Lake Forest, IL</td>
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<tr>
<td>Donald Casey, Jr., MD, MPH, MBA</td>
<td>Clinically Integrated Physician Network, New York, NY</td>
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<tr>
<td>Jami Doucette, MD</td>
<td>ModernMed, Inc., Brookfield, WI</td>
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<td>Henry Johnson, Jr., MD, MPH</td>
<td>Midas+ Solutions, Tucson, AZ</td>
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<tr>
<td>Richard Karl, MD</td>
<td>University of South Florida, Tampa, FL</td>
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<tr>
<td>Gerri Lamb, PhD, RN</td>
<td>ASU College of Nursing and Health Innovation, Phoenix, AZ</td>
</tr>
<tr>
<td>David Mayer, MD</td>
<td>MedStar Health, Columbia, MD</td>
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<tr>
<td>Mark Montoney, MD, MBA</td>
<td>Vanguard, Nashville, TN</td>
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<tr>
<td>David Nash, MD , FACMQ</td>
<td>Jefferson School of Population Health, Philadelphia, PA</td>
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<tr>
<td>William Neff, MD</td>
<td>University of Colorado Health, Denver, CO</td>
</tr>
<tr>
<td>Tricia Nguyen, MD</td>
<td>Banner Health, Phoenix, AZ</td>
</tr>
<tr>
<td>Chris Queram</td>
<td>Wisconsin Collaborative for Healthcare Quality, Middleton, WI</td>
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<td>Rebekah Wang-Cheng, MD</td>
<td>Kettering Medical Center, Dayton, OH</td>
</tr>
<tr>
<td>Dan Westphal, MD, MBA</td>
<td>North Shore Medical Center, FMC Campus, Fort Lauderdale, FL</td>
</tr>
</tbody>
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### Learning Objectives

Medical Quality 2013 is designed to provide participants with resources and tools to enable them to return to their area of practice motivated and able to improve the quality of care delivered. Speakers will provide real-life examples of successful improvement tactics they have used. The pros and cons of the increasing use of information technology will also be addressed.

By the end of the conference participants will be able to:

1. Recognize methods that can be applied in their individual practice settings to improve the quality of care delivered.
2. Identify ways to drive quality and safety to the next level using data derived from current practice.
3. Discuss the ethics involved with the use of social media and other sources of communication to provide a roadmap for participants to be aware of pitfalls.

### Accreditation, CME, Disclosures:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of the American College of Preventive Medicine (ACPM) and the American College of Medical Quality (ACMQ). ACPM is accredited by the ACCME to provide continuing medical education for physicians.

The American College of Preventive Medicine designates this live activity for a maximum of **32 AMA PRA Category 1 Credit(s)**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Claiming CME Credit:**

Attendees wishing to receive CME or Family Physicians Prescribed Credit for PM2013 and MQ2013, are required to complete an electronic questionnaire no later than Friday, March 15, 2013.

Certificates will be sent to attendees who have completed the online evaluation within 45 days following the completion of the conference.

CME can only be claimed ONLINE this year! Paper-based evaluations will not be accepted.

**Link to Meeting Evaluation:**


**Disclosure:**

All faculty, authors, editors and planning committee members are required to disclose any relevant financial interest or other relationship with a manufacturer of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity. Everyone who is in a position to control the content of an educational activity, has disclosed all relevant financial relationships with any commercial interest.
Wednesday, February 20
- 1-5pm ......................... Courtroom O
  Board of Trustees Meeting (Invitation Only)
- 3-5pm .......................... West Registration Desk
  Registration-Information Desk
- 6:30-8pm ........................ Off-Site
  Board of Trustees Dinner (Invitation Only)
- 7pm ............................. Pointe in Tyme
  Student Meet Up
  (Open to all Students & Residents)

Thursday, February 21
- 7am-7pm ........................ West Side Registration Desk
  Registration-Information Desk
- 7-8am ............................ Exhibit Hall
  Continental Breakfast
- 7:30 – 8:30am .................. Exhibit Hall, Reserved Table
  Student/Resident Breakfast
- 8:45 – 10:15am ................. Salon GHJ
  Opening General Session & KBS Guest Lecturer
  (ACPM)
- 10:15-10:45am .................. Exhibit Hall
  Coffee Break
- 10:45am – 12:15pm
  Concurrent Session 1
  ACMQ Session ........................ Salon E
  12:15-1:30pm ........................ Salon E
  Epidemiology of Chest Pain Presentation in a
  Primary Care Environment and the Diagnostic
  Workup for Coronary Artery Disease.
  Hosted Lunch, CardioDX
- 1:40-3:10pm ...................... Salon GHJ
  ACMQ Plenary Session
- 3:10-3:40pm ...................... Exhibit Hall
  Coffee Break

Friday, February 22
- 7am-6pm ........................ West Side Registration Desk
  Registration-Information Desk
- 7-8am ............................ Exhibit Hall
  Continental Breakfast
- 7:15-8:15am ........................ Salon E
  AJMQ Editorial Board Meeting
- 8:45-10:15am ...................... Salon GHJ
  ACMQ Keynote Plenary Session
- 10:15-10:45am .................. Exhibit Hall
  Coffee Break
- 10:45am-12:15pm
  Concurrent Session 4
  ACMQ Session ........................ Salon E
  12:15-1:15pm ........................ Salon E
  Annual Awards Ceremony and
  Annual Meeting of Members Lunch
  Annual Meeting of Members
- 2-5:30pm ........................ Salary E
  13th Annual Healthcare Quality
  Improvement Institute
  Supported by Aetna

Saturday, February 23
- 7:30am-1pm .................. West Side Registration Desk
  Registration Desk
- 7-8am ............................. West Courtyard
  Continental Breakfast
- 8:30-10am ....................... Salon GHJ
  ACPM Plenary Session
- 10-10:30am ...................... Exhibit Hall
  Coffee Break
- 10:30am-12pm
  Concurrent Session 5
  ACMQ Session ........................ Salon E
  12-1pm ............................. West Courtyard
  Networking Lunch
- 1-3pm ............................. Salon E
  ABMQ Certification Examination
  (Must register with ABMQ)
Wednesday, February 20

1-5pm ................................. Courtroom O
Board of Trustees Meeting (Invitation Only)

3-5pm ................................. West Registration Desk
Registration-Information Desk

6:30-8pm ............................... Off-Site
Board of Trustees Dinner (Invitation Only)

7pm ................................. Pointe in Tyme
Student Meet Up (Open to all Students & Residents)

Thursday, February 21

7am-7pm ................................. West Side Registration Desk
Registration-Information Desk

7-8am ................................. Exhibit Hall
Continental Breakfast

7:30-8:30am ............................. Exhibit Hall, Reserved Table
Student/Resident Breakfast

8:45-10:15am ............................ Salon GHIJ
Opening General Session & KBS Guest Lecturer (ACPM)
  - Speaker: Kevin Patrick, MD, MS, Editor-in-Chief, American Journal of Preventive Medicine

10:15-10:45am ............................ Exhibit Hall
Coffee Break in the Exhibit Hall

10:45am-12:15pm
Concurrent Session 1
  - Educate the Young and Regulate the Old, Medical Quality Career Workshop ........................ Salon E
This session will address critical aspects of a medical quality career. Participants will learn what it takes to get a successful quality improvement program going; what skills are needed and how to acquire them. The aim is to show attendees how to drive quality and safety to the next level in their institution. The speakers will highlight lessons learned from their programs including the importance of financial, as well as performance, incentives.

Thursday, February 21 Cont.

Moderator:
Clair Callan, MD, MBA
Callan Consulting, Lake Forest, IL

Speakers:
David Mayer, MD
MedStar Health, Columbia, MD
William Neff, MD
University of Colorado Health, Denver, CO
Stan Gunstream, MD
University of Colorado Health, Denver, CO

12:15-1:30pm ............................... Salon E
Epidemiology of Chest Pain Presentation in a Primary Care Environment and the Diagnostic Workup for Coronary Artery Disease.
  - Hosted Lunch, CardioDX

1:40-3:10pm ............................... Salon GHIJ
ACPM Plenary Session
After the Affordable Care Act: What Now?
  - Moderator: Captain Joannie Shen, MD, MPH, PhD
    Centers for Disease Control and Prevention, Atlanta, GA
  - Speakers:
    Alan Weil, JD,
    National Academy for State Health Policy, Washington, D.C.
    Gerald F. Kominski, PhD
    UCLA Fielding School of Public Health, Los Angeles, CA
    C. Annette DuBard, MD, MPH
    Community Care of North Carolina, Raleigh, NC
    Sarah Somers, JD, MPH
    National Health Law Program, Washington, D.C.

3:10-3:40pm ............................... Exhibit Hall
Coffee Break
Thursday, February 21 Cont.

3:40-5:10pm
Concurrent Session 2

- Change Management & Improvement . . . Salon E
  Quality Improvement frequently requires attention to the principles surrounding effective change management. Often, clinical and administrative leaders are called upon to frame an issue of importance, engage stakeholders and build a “case for change” that motivates and inspires the entire team to move toward optimal performance. As current healthcare practice prioritizes evidence as an essential element in determining best practice, the quality/change leader typically needs to “have the data” in order to enlist the support and participation of key stakeholders in a given project or approach. Displaying compelling data is particularly important when the support of physicians and other highly trained professionals is necessary for the success of a given change initiative. This session explores change management principles as applied to quality improvement in the healthcare setting. A major focus is on how to procure, analyze and share available data to help make the “case for change.” A key point will be using the data “we have” (i.e., directionally correct) rather than the data “we would like to have” (i.e., highly precise and near perfect) in the change management process. The presentation format will provide time for audience interaction since audience members are likely to have specific experiences that will be of value to the wider group when shared. The presentation will end with several cases from a variety of healthcare settings which will serve as practical examples for the application of various change management principles.

Moderator:
Henry Johnson, Jr., MD, MPH
Midas+ Solutions, Tucson, AZ

Speaker:
Angelo Giardino, MD, PhD, MPH, FACMQ
Texas Children’s Hospital, Houston, TX

5:10-6:40pm
Concurrent Session 3

- The Quality Improvement Toolkit . . . . Salon E
  This session will address aspects of incorporating Quality Improvement in Patient Care Delivery and thereby improving patient satisfaction and health outcomes. Participants will learn how to improve quality and efficiency at their institutions by using various proven methods including Six-Sigma. The speaker will highlight lessons learned from his projects.

Moderator:
Rama Shankar, MD
Total Health Care, Baltimore, MD
Friday, February 22 Cont.

- **Speaker:**
  David Nash, MD, FACMQ
  Jefferson School of Population Health, Philadelphia, PA

10:15-10:45am ................................. Exhibit Hall
**Coffee Break**

10:45am-12:15pm
**Concurrent Session 4**

- **The Ethics of Social Media in Healthcare:**
  Garden of Eden, Minefield, or Both. . . . Salon E
  Using social media has almost become the norm and is an accepted way of communicating, especially in the younger generations. However, the ethics and rules of appropriate use are still in the early phase of development. This gives those involved in medical quality a serious, ethical dilemma: how to harness the communication technology of the future, while controlling the harms associated with inappropriate use and misinformation. Our panel of three speakers will explore, from their constituent’s (administrative, physician, patient) point of view, these ethical dilemmas and developing solutions for increasing use of social media in healthcare while maintaining medical quality. Additionally, they will share some current innovative projects in the realm of electronic communications.
  *Nigel Robert Lecture in Healthcare Ethics*

- **Moderator:**
  Arlene Seid, MD, MPH
  Pennsylvania Department of Health, Harrisburg, PA

- **Speakers:**
  Rebekah Wang-Cheng, MD
  Kettering Medical Center, Dayton, OH
  Jami Doucette, MD
  ModernMed, Inc., Brookfield, WI
  Chris Queram
  Wisconsin Collaborative for Healthcare Quality, Middleton, WI

12:15-1:50pm ................................. Salon E

**Annual Awards Ceremony and Annual Meeting of Members Lunch**

- **The ACMQ Awards Ceremony & Annual Business Meeting Agenda**
  Pointe Hilton Tapatio Cliffs Resort
  Phoenix, AZ  •  Friday 22, 2012

  1. Call to Order
  2. President’s Comments
  3. Awards Ceremony
     (See pg. 10 for 2013 ACMQ Award Winners)
     a. Member Pins
     b. Student/Resident Awards
        - Quality Scholars
        - Dr. Samuel Katims Award for Humanism in Medicine
        - Recognition of Best Poster Presentation
     c. 2013 ACMQ Quality Awards
        - Institutional Leadership in Quality
        - Intermountain Healthcare -Founders’ Award –
          David B. Mayer, MD | Timothy B. McDonald MD, JD
  4. Annual Business Meeting
     a. Treasurer’s Report
     b. Executive Director’s Report
     c. Student/Resident Report
     d. Presentation of Bylaws Amendment
     e. Election
  5. Adjournment

- **Slate of Nominees for Election:**
  **Officers:**
  President: James D. Cross, MD, FACMQ
  President-elect: Prathiba Varkey, MD, MPH
  Vice-President: Mark Lyles, MD, MBA, FACMQ
  Secretary: Donald Casey, Jr., MD, MPH, MBA
  Treasurer: John Vigorita, MD, MHA
  **At Large Trustees:**
  Paul Bronston, MD, DFACMQ
  Beverly Collins, MD, MBA, DFACMQ
  Peter Lee, MD, MPH
  Heidi Charvet, MD, MPH
  Henry Johnson, Jr., MD, MPH
  Jessica A. White, MD
  Claudio Loffreda-Mancinelli, MD

  2-5:30pm
  **13th Annual Healthcare Quality Improvement Institute**
  • Supported by Aetna

  - **Successful Strategies For New Care Delivery Models**
    Salon E
    This year’s Quality Institute will feature three national experts who will discuss their current and future successes with new models of healthcare delivery and payment, including accountable care organizations, bundled payments and evidence-based care coordination of patients with complex chronic illnesses. This session will also include a lively interactive learning session, featuring a real-life case-study style simulation that will engage and challenge all attendees to propose effective, evidence-based solutions to improving patient care coordination.
Saturday, February 23 Cont.

- **Speakers:**
  - Philip M. Polgreen, MD, MPH  
    Infectious Diseases Society of America
  - Kamran Khan, MD, MPH  
    St. Michael's Hospital

10-10:30am  
Exhibit Hall

Coffee Break

10:30am-12pm  
Concurrent Session 5

- **Risk Management: What Can Healthcare Learn from Submarines and Airplanes?**  
  Salon E

Surgeons and interventionalists are highly motivated to minimize error, detect errors when they occur and fix them. Unfortunately, the current medical culture of blame and shame has done little to reduce error. It is estimated that 50,000 to 100,000 lives a year are cut short by medical mishap and that half of those deaths involve a hospital-based surgical experience. Everyone makes mistakes, but in medicine and aviation, mistakes have the capacity to provoke catastrophic consequences.

In contrast to Medicine, the U.S. airline fatality rate has steadily declined. In 2007 and 2008, no one perished in a U.S. airline jet despite over 1.5 billion passengers flying during that time. This session will identify successful aviation safety techniques and methods that can be applied to medicine.

Saturday, February 23

7:30am-1pm  
West Side Registration Desk

Registration Desk

7-8am  
West Courtyard Continental Breakfast

8:30-10am  
Salon GHIJ  
ACPM Plenary Session  
Digital Epidemiology—Big Data and Public Health

- **Moderator:**  
  Jean-Paul Chretien, MD  
  United States Navy

12pm-1pm  
West Courtyard Networking Lunch

1-3pm  
Salon E  
ABMQ Certification Examination  
(Must register with ABMQ)
2013 Founders’ Award

In recognition of long-standing national leadership and exceptional ability to foster and support healthcare quality improvement

David B. Mayer, MD, is vice president of Quality and Safety for MedStar Health. He is responsible for overseeing the infrastructure for clinical quality and its operational efficiency for MedStar and each of its entities.

Dr. Mayer joined MedStar from the University of Illinois Medical Center in Chicago, Ill. Over the course of ten years, he held numerous positions including co-executive director of the UIC Institute for Patient Safety Excellence, director of UIC Masters of Science Patient Safety Leadership Program, associate dean for Education, and associate chief medical officer for Quality and Safety Graduate Medical Education. Concurrent with his other roles, he served as vice chair for Quality and Safety for the Department of Anesthesiology, where he was an associate professor of Anesthesiology and director of Cardiac Anesthesiology. Dr. Mayer also founded and has led the Annual Telluride International Patient Safety Roundtable and Patient Safety Medical Student Summer Camp for the last eight years.

Dr. Mayer has significant experience in the private sector as director of Medical Affairs of the Hospital Products Division of Abbott Laboratories and was president and founder of Esurg Corporation.

Timothy B. McDonald, MD, JD, is Chief Safety and Risk Officer for Health Affairs at the University of Illinois and Co-Executive Director for UIC’s Institute for Patient Safety Excellence. Dr. McDonald has practiced pediatric anesthesia in Chicago for the past nineteen years and currently serves as the Chief of Pediatric Anesthesiology at UIC. Dr. McDonald attended Loyola Law School as a full-time night student and received his JD degree in 1997. Following his graduation from Loyola Law School, Dr. McDonald began to work closely with the Department of Safety and Risk Management at UIC and was offered a series of progressively advancing positions with responsibilities including oversight of the investigation and management of all unexpected adverse patient events and responsibility and input into the management of the University’s medical malpractice activities. Dr. McDonald helped create the medical center’s comprehensive program for responding to adverse patient events that includes a “full disclosure with rapid apology and rapid remedy” process.

Dr. McDonald established UIC Medical Center’s comprehensive program to prevent patient harm and to respond to adverse patient events that integrated the efforts of the departments of Patient Safety, Risk Management, Quality, and Physician Credentialing.

Institutional Leadership in Quality Award:

In recognition of its resolute commitment to the pursuit of improving the quality of healthcare services, facilitating collaboration at the national and local level, disseminating tools, techniques, and information on best practice, and for driving change.

Intermountain Healthcare
Receiving Award: Brent C. James, MD, Chief Quality Officer

Intermountain Healthcare is a nonprofit health system based in Salt Lake City, Utah, with 22 hospitals, over 800 physicians in the Intermountain Medical Group, a broad range of clinics and services, and health insurance plans from SelectHealth. We are the largest healthcare provider in the Intermountain West, with over 33,000 employees and serving the healthcare needs of Utah and southeastern Idaho residents. Our mission is to provide clinically excellent medical care at affordable rates in a healing environment that’s as close to home as possible.
Medical Quality 2013 Poster Presentations

Posters will be hung in the ACPM Exhibition Hall 7am-7:40pm on Thursday, February 21 and 7am-1:30pm Friday, February 22.

Quality posters will also be available for review at the ACMQ Quality Reception, 5:30-6:30pm at the Highland Center Plaza.

**Poster Number: 104**
Presenting Author: Tyler B. Evans

**Poster Number: 105**
Fertility Preservation in Young Adult Cancer Patients at a Tertiary Care Center in New York
Presenting Author: Sadie Sanchez

**Poster Number: 139**
What Patients Are Telling Us About Hospital Care Quality: A Multilevel Analysis Of Patient Ratings Of Care Among Hospital Departments And Units
Presenting Author: Hanan Aboumatar

**Poster Number: 140**
Good Catch Safety Event Reporting: Integrating Proactive Safety And Quality Reporting With The Internal Medical Residency Training Program At Christiana Care Health System
Presenting Author: Marylou Dryer

**Poster Number: 141**
Use Of Electronic “Daily Events Report” Significantly Improves Residents’ Sign Out Quality
Presenting Author: Abbas Emaminia

**Poster Number: 142**
Patients With Non-Valvular Atrial Fibrillation Treated With Warfarin Incur Greater Healthcare Resource Utilization Than Patients Treated With Dabigatran
Presenting Author: Kevin Francis

**Poster Number: 143**
Readmission Rates And Total Medical Cost Differences Between Medicare Beneficiaries With Atrial Fibrillation Or Other Conditions Vary By Initial Admission Type
Presenting Author: Sloane Frost

**Poster Number: 144**
Association Between Outpatient Visits Following Hospital Discharge And Readmissions Among Medicare Beneficiaries With Atrial Fibrillation
Presenting Author: Sloane Frost

**Poster Number: 145**
Investment In Advanced Quality Training: One Institution’s Experience
Presenting Author: Angelo Giardino

**Poster Number: 146**
Accounting For Community Care: Creating A Collaborative Suburban Model To Reduce Childhood Obesity
Presenting Author: Martine Hackett

**Poster Number: 147**
Using Insurance And Medicaid Benefit Design To Encourage Evidence-Based Care
Presenting Author: Cat Livingston

**Poster Number: 148**
Should We Still Use Insulin Sliding Scale For Diabetic Older Adults In Skilled Nursing Facilities (SNF)?
Presenting Author: Santiago Lopez

**Poster Number: 149**
Bringing A Safety Incident Reporting System From Phone To Remote Entry: Improving The Efficiency Of Quality Work
Presenting Author: Timothy Morgenthaler

**Poster Number: 150**
Driving Needed Change: A ‘Driver Diagram’ For Timely And Appropriate Antibiotic Use In The Acute Care Setting
Presenting Author: Loria Pollack

**Poster Number: 151**
Teaching Root Cause Analysis And PDSA Cycles To Pre-Health Professional Students In An Ihi Open School Conference
Presenting Author: Fantley Smither

**Poster Number: 152**
New Mexico Department Of Health Phase 2 Central Line-Associated Bloodstream Infection Data Validation Project
Presenting Author: Deborah Thompson

**Poster Number: 153**
What Happens To Patients When They Leave Our Office? Coordinating Care In A Safety-Net Health System
Presenting Author: Martin Wegman

**Poster Number: 154**
Get On The Bus: The Use Of Mobile Mammography To Improve Mammogram Screening Uptake Among Women With Serious Mental Illness
Presenting Author: Deirdre Wheat