BOOKING CONDITIONS

Stringent requirements oblige us to comply with the various regulations relating to bookings for package travel. It is for your benefit that we declare the following conditions, none of which will affect your statutory rights.

DOMESTIC TOURS AND OVERSEAS TOURS NOT INVOLVING AIR TRAVEL

For all these tours, participants are responsible for their own travel arrangements with the tour starting and finishing at the point stated in the brochure.

For these tours, Geo Supplies Ltd. acts as the tour operator and its activities are covered by the appropriate Tour Operators Insurance.

All months paid over for these trips shall be paid into a client’s trust account, which shall be operated in accordance with the appropriate EU directive.

BOOKINGS

All bookings are made with Geo Supplies Ltd. (except where stated otherwise).

1. Your completion and submission of the appropriate booking form is taken as acceptance of the Booking Conditions. This applies to all persons named on the booking form.

2. No contract will exist between you and us until we have received your booking form, with the required deposit, and until we have acknowledged the receipt and acceptance of your booking.

3. If you have reason to cancel, once we have accepted it cancellation charges will apply.

4. We reserve the right to refuse a booking without specifying a reason.

PAYMENT

All balances of payments due will be required by the date specified in the brochure, or at a date to be notified. Usually, this will not be later than 8 weeks before the tour.

CANCELLATION OF BOOKINGS

If you cancel, for any reasons, prior to the date of the payment of the balance, we reserve the right to retain your deposit, but will try our best to make a partial refund, dependent upon our ability to fill the place(s) and any cancellation charges we incur.

Any cancellation after the date of payment of balance will normally only be made in accordance with the conditions of your insurance (possession of which is a condition of booking.)

If you fail to pay the balance by the due date, Geo Supplies Ltd. will have the right to cancel your bookings whilst retaining your deposit, and should it incur cancellation charges or other losses, these will be passed on to you.

CHANGES TO BOOKINGS AND TOURS

Any changes made by you will be treated as favourably as circumstances allow, but may incur charges by the tour operator and/or ourselves.

We will always try and honour the tour as described in the brochure but given the time between planning and the commencement of the tour, some changes may occur. In that event, we will always notify you of any changes. Should these changes make attendance impossible for you, we will give you the opportunity to withdraw without financial penalty.

TERMS & CONDITIONS

(CONT.)

Minor changes such as accommodation allocated (when similar or standard) will not be regarded as reason for cancellation.

In any event, Geo Supplies Ltd. liability will be limited to the direct costs of the tour, and no consequential loss will be accepted. No compensation will be paid by Geo Supplies Ltd. but any monies recovered from the tour operator or any third party will be passed on to participants.

CANCELLATION OF TOURS

If we cancel for whatever reason, we will return all your money in full, as soon as possible, and we will notify you at the earliest possible date.

The most likely reason for cancellation will be due to there not being sufficient firm bookings by the stated date.

COSTS INCURRED BY YOU ON OUR TOURS

Any costs that you might incur on any of our tours, e.g., because of damage to or loss of property, medical expenses, fines incurred, bills for food, drink, and telephone calls, will be your responsibility. Geo Supplies Ltd. disclaims any liability for any costs you may incur for whatever reason.

CHANGES TO ADVERTISED COSTS

Geo Supplies Ltd. undertakes not to increase the price of any tour once the booking has been accepted and confirmed, but it may have to pass on charges beyond its control, such as changes in VAT or currency variation.

Where any changes are modest (less than 10%) they will be passed on at cost. If they are substantial (more than 10%) you will be given the chance to withdraw promptly with a full refund of all monies paid.

CHANGES TO TOUR ITINERARY

We will do our best to adhere to the advertised programme. Any significant changes will be notified in advance if known.

We will always endeavour to minimise the effects of any such changes, and to keep participants fully informed. Changes may be made at the discretion of the leader having due regard to such things as local conditions and the weather. However, we reserve the right to make changes that are unavoidable without liability.

COMPLAINTS

We sincerely hope that you will not have reason to complain about any aspect of our tour. However, if you do have any concerns or worries at any stage, we strongly urge you to speak to our leader or appointed agent or contractor straight away.

Any complaints will be taken seriously, and if made in writing, will be acknowledged promptly. No responsibility can be accepted for matters which were not raised at the time of occurrence.

Geo Supplies Ltd. will always try and assist with any reasonable complaint but will not enter negotiations between you and any third party, since their actions are beyond its control. Geo Supplies Ltd. liability will be limited to those matters within its control and responsibility, e.g., tuition.

No conditions added to this booking form, or verbal alterations to these conditions will be accepted. Any special conditions must be confirmed by us in writing.

Our contract with you will be subject to the conditions on this booking form and will be governed by English law.