

## How to Report REAL Problems

We encourage everyone to report inappropriate or questionable activity to the Department of Health or local law enforcement. If you aren't sure if you should report an experience, you can send an email to [office@amta-wa.org](mailto:office@amta-wa.org) with any questions or concerns.

- The Department of Health complaint resources: [www.doh.wa.gov/hsqa/Complaint.htm](http://www.doh.wa.gov/hsqa/Complaint.htm)
- Your local law enforcement contact info can be obtained at [www.waspc.org](http://www.waspc.org). Click on "Links".



## Resources

**Department of Health**  
[www.doh.wa.gov](http://www.doh.wa.gov)  
Phone: 360-236-4700  
Email: [hsqa.csc@doh.wa.gov](mailto:hsqa.csc@doh.wa.gov)

**AMTA Washington Chapter**  
[www.amta-wa.org](http://www.amta-wa.org)  
[www.amta-wa.org/realmessage](http://www.amta-wa.org/realmessage)  
(visit this page for a digital copy of this brochure)  
Phone: 425-823-1347  
Email: [office@amta-wa.org](mailto:office@amta-wa.org)

**Find a Therapist Tool**  
[www.findamassagetherapist.org](http://www.findamassagetherapist.org)  
Phone: 877-905-2700

**AMTA Code of Ethics**  
[www.amtamassage.org/about/codeofethics.html](http://www.amtamassage.org/about/codeofethics.html)

**Responsible  
Ethical  
Accountable  
Licensed  
Massage**

Feb 2012

# REAL Massage

**Responsible, Ethical,  
Accountable, Licensed**



**A campaign to educate  
the public about real,  
legitimate massage.**

**American Massage Therapy Association  
Washington Chapter**

[www.amta-wa.org/realmessage](http://www.amta-wa.org/realmessage)

## What is the REAL Massage Campaign?

Massage has been in the news lately. Recent stories have put the issue of “what is real, legitimate massage?” in the spotlight. We have observed that in many of these stories, vital information is missing about what licensed massage therapy is and how to find a qualified therapist.

The American Massage Therapy Association—Washington Chapter (AMTA-WA) sees this as an excellent opportunity to use this public awareness and media interest to educate the public as to how to find a licensed massage practitioner with all of the qualifications the state has deemed necessary for a safe massage experience.

Please feel free to use this brochure and other resources available from the AMTA-WA Chapter to help share our message.



## How to Identify a REAL Practitioner

We want people to know that when they choose a licensed massage practitioner (LMP), they can expect a safe and comfortable experience. Washington State law requires a massage practitioner's name and license number to conspicuously appear on all advertising. LMPs must also conspicuously display their license in their place of business.

In addition, members of the American Massage Therapy Association requires its Professional members in Washington to:

- Have graduated from a minimum 500 in-class-hour massage therapy training program
- Possess a current license to practice massage in Washington
- Earn 48 hours of continuing education every four years
- Uphold the AMTA Code of Ethics



## Where to go for REAL Info

- For the latest information on the REAL Massage Campaign, visit [www.amta-wa.org/realmassage](http://www.amta-wa.org/realmassage).
- You can verify if someone is a Licensed Massage Practitioner by going to [www.doh.wa.gov](http://www.doh.wa.gov). Click on “Provider Credential Search” in the left navigation bar. Or you may call 360-236-4700.
- To find an AMTA member massage therapist, go to [www.findamassagetherapist.org](http://www.findamassagetherapist.org) or call 877-905-2700

We encourage publishers of paid advertising to be diligent in ensuring that those who are advertising are legitimate and licensed massage practitioners. **RCW 18.108.040** requires that *all* advertisements for massage must include the practitioner's name and license number.

Whenever the media reports about illegal massage activity, we encourage them to share with the public how to locate a legitimate, licensed massage practitioner.



Responsible

Ethical

Accountable

Licensed