

MODULE 8: ACCESS TO HEALTH SERVICES: MULTIPLE PERSPECTIVES

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Access to Health Services: Multiple Perspectives

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Public Health
Learning Modules

Using **Healthy People 2020**
to Improve Population Health



ASSOCIATION FOR PREVENTION TEACHING AND RESEARCH



College of Health Professions
and Social Work
TEMPLE UNIVERSITY*

Module 8: Access to Health Services

8

Part 3: Health Services



Public Health
Learning Modules

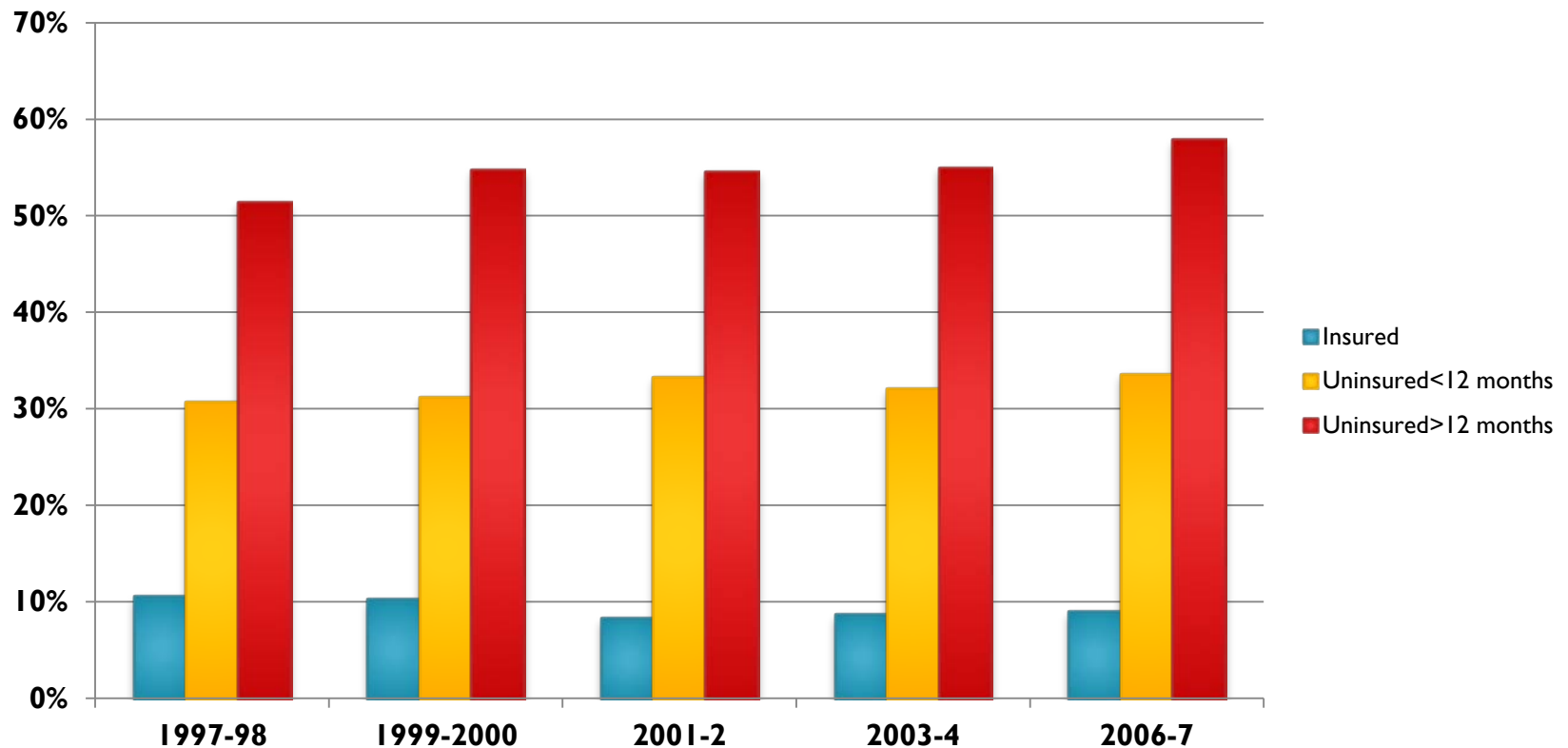
Using **Healthy People 2020**
to Improve Population Health

Health Services

- Getting health services requires a regular source of care
- Primary care - a key part of trust and communication
 - First contact
 - Longitudinality
 - Coordination
 - Comprehensive

B. Starfield, Primary Care, 1998

No Regular Source of Care varies by Insurance Status



National Health Interview Survey, NCHS

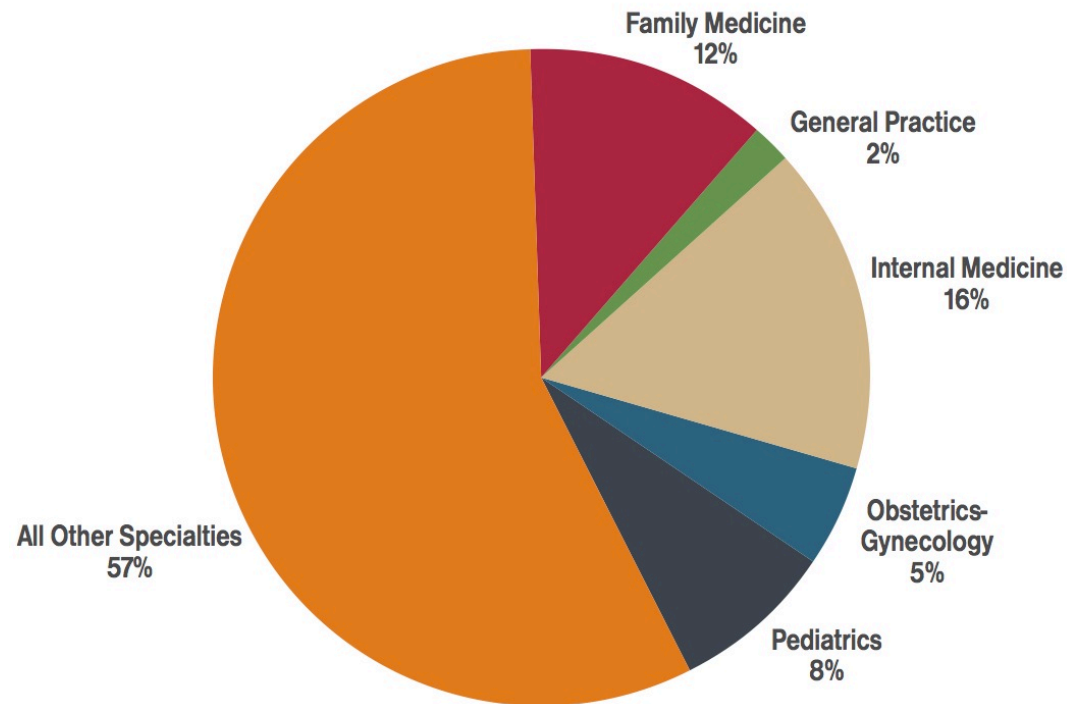
HP2020 Goal: Increase the proportion who have a specific source of ongoing care

Baseline 2008 - 86.4%

Target 2020 - 95%

Primary Care vs. Specialists in US

Primary Care Physicians and Other Specialists
in the U.S., by Percent



Source: Physician Characteristics and Distribution in the U.S., 2008 American Medical Association
Table 4.1

HP2020 Goal: Increase the proportion with a usual primary care provider

Baseline 2007 - 76.3%

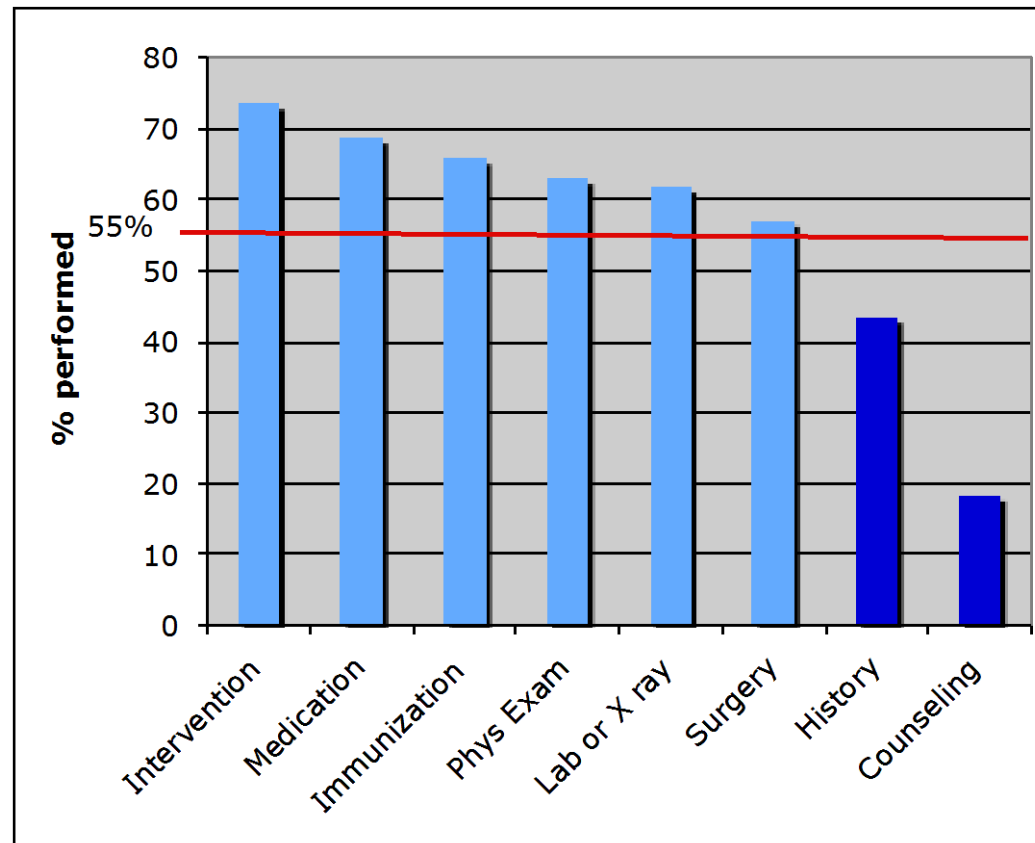
Target 2020 - 83.9%

Health Services

Once we get in, how well do we provide appropriate care?

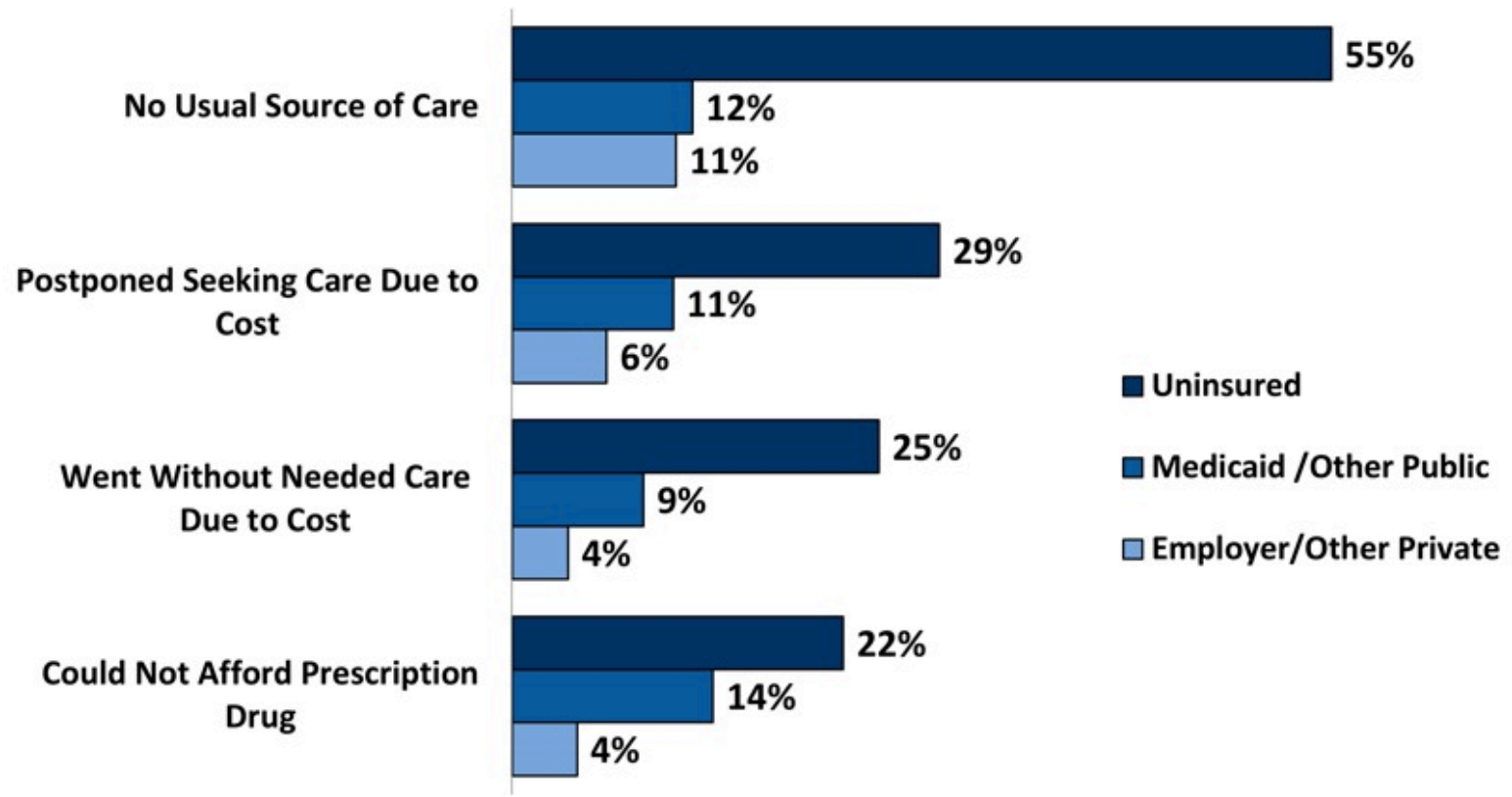
- About 55% of the time
- Having insurance, even Medicaid is helpful

Americans get only 55% of recommended quality indicators



McGlynn, E. A. et al. N Engl J Med 2003

Barriers to Health Care Among Nonelderly Adults by Insurance Status, 2012



In past 12 months.

Respondents who said usual source of care was the emergency room were included among those not having a usual source of care.

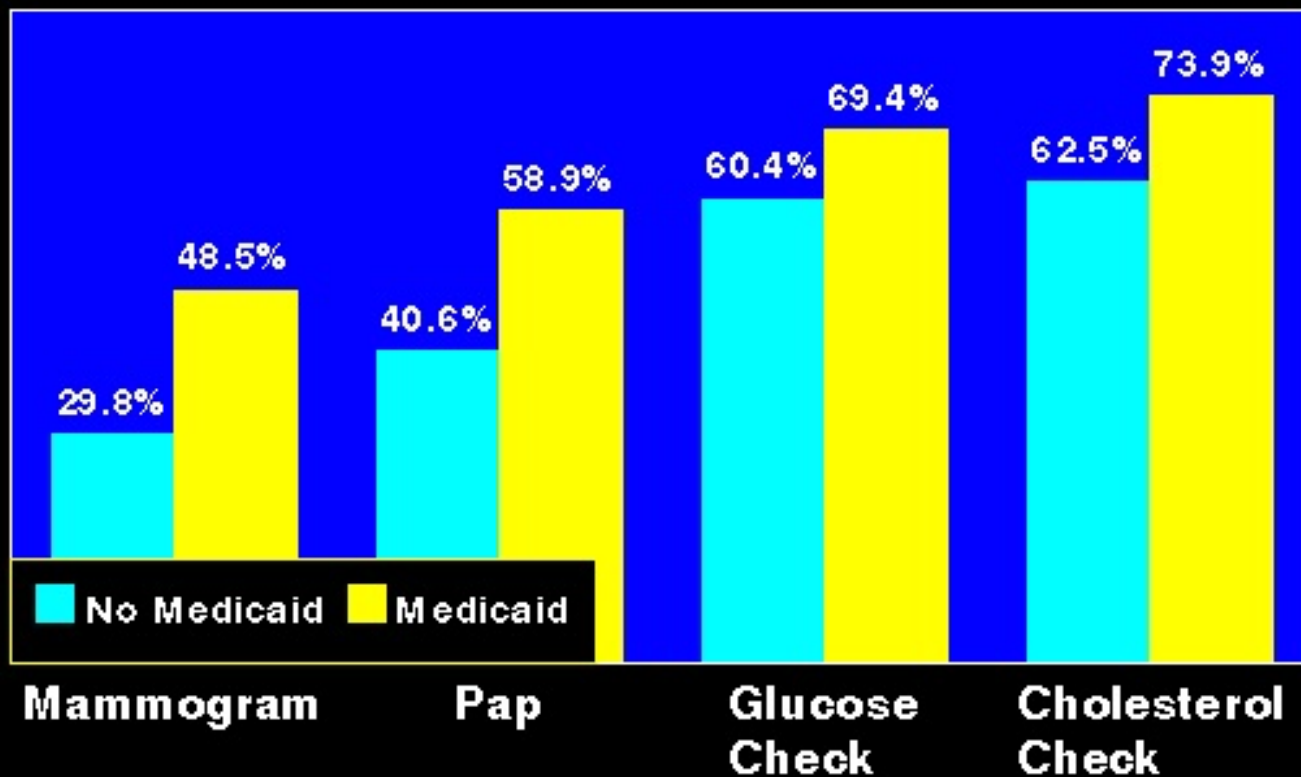
All differences between uninsured and insurance groups are statistically significant ($p < 0.05$).

SOURCE: KCMU analysis of 2013 NHIS.



Medicaid Improves Care

An RCT in Oregon



Source: NBER Working Paper #17190, 2011

Health Services and the ACA

New ways of delivering care could improve appropriate care

- Health information technology
 - You measure what you value
 - You value what you measure
- Patient centered medical homes
 - Team approach to patient care
- Accountable care organizations
 - Can large physician groups/hospitals coordinate better?