How to Reset Your Username and Password
with an unknown Username and/or Password


1. Click the “Sign In” button located at the top, right of the page.

2. Select “Click here to reset your password.”

3. Enter your username or email to reset your password. Complete the reCAPTCHA & click the “RESET PASSWORD” button.

   If you do not know the email address or username associated with your profile, contact the AzVMA for support at 602-242-7936.
4. Check your email for the password reset request. If it doesn’t appear in your inbox, look in your email’s “spam” folder. In the email, click “Reset My Password Now”.

5. Enter a new password that is 8+ characters & contains at least 1 number + 1 non-numeric character (letters, punctuation, etc.). Select “RESET PASSWORD”.

6. Your username will appear. Select “Click here to sign in.”
Steps to Change Username and/or Password

7. Select “Manage Profile”.

8. Under the “Information & Settings” header, click “Edit Bio”.

9. Under the “Account Information” section, you can change your username and/or password by selecting (change).

10. In the pop-up window, enter your new username or password. Then, click “SUBMIT”.