Webinars - Frequently Asked Questions

FOR ATTENDEES

What is a webinar?
- A webinar is a web seminar. Webinars are a way for participants in many different locations to see and hear a presentation. A webinar typically consists of a moderator, one or more presenters, and the online audience.

Is the webinar live?
- Yes, we host live webinars that are often recorded and later available to view on-demand.

Will there be enough credits to fulfill my license renewal?
- Yes, AzVMA is aware that it is a license renewal year and will make every effort possible to offer over 20 hours of webinar sessions for veterinarians + technicians by December 31, 2020.

Are you going to offer an opioid webinar?
- We understand that the 2018 AZ Opioid Epidemic Act "requires health professionals who are authorized to prescribe or dispense schedule II controlled substances AND who have a valid U.S. DEA registration number to complete at least 3 hours of opioid, substance use disorder or addiction-related continuing education each license renewal cycle."
- AzVMA is offering a two-part webinar series that will be recorded for on-demand viewing.

How do I sign up for webinars?
- You can register through AzVMA’s Online Registration page. After registering you will receive a confirmation email containing the webinar access link and webinar ID number.

What kind of equipment do I need?
- All you need is a computer or tablet with an Internet connection (high speed service such as DSL or cable works best) or a smart phone with a strong Wi-Fi connection, and speakers.
- You may also use a headset instead of speakers.

What webinar program will be used?
- Webinars will be hosted through the Zoom platform.

Do I need a Zoom account to watch?
- No, you will not need a Zoom account to view the webinars. Simply click the access link provided in the registration confirmation email.
- The link will direct you to the Zoom site which will walk you through the steps to open the webinar.
- Zoom offers the following tutorials for attendees:
  - Getting started on Windows and Mac
  - Joining and participating in a webinar (attendee)
  - Using the webinar chat feature
Webinars - Frequently Asked Questions Cont’d

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What if I need help with Zoom?

- Although the AzVMA doesn’t have the means to offer technical support (as all systems are different), if you need additional information on how to join the webinar or to problem shoot audio/visual issues Zoom offers tutorials to help.
  - System Requirements for PC, Mac, and Linux
  - System Requirements for iOS, iPadOS, and Android

Do I need a webcam? Will I appear on video?

- The answer to both questions is no. You won’t be appearing on video to participate in our webinars, so you won’t need access to a webcam or camera.

How do I get CE credit?

- CE credit will only be awarded to registrants who watch the webinar in its entirety.
- Before the webinar will begin, Zoom will ask you for your contact information which is reported to the AzVMA. Be sure to enter your first and last name, along with a valid email address to ensure we have record that you participated in the webinar.
- If given the option to call into the webinar, use your phone number given when registering for the event or contact the AzVMA to verify your phone number.

Are the webinars interactive?

- Yes, according to the Arizona State Veterinary Medical Examining Board, “All CE can be completed online via an interactive course that is "board-approved" (i.e. RACE-approved, offered by a veterinary college (for vets), offered by a veterinary technician program (for CVTs), sponsored by AzVMA, SAVMA, AAHA, AAVSB, or specifically approved by the Arizona Veterinary Board..”
- Live AzVMA webinars are considered “interactive” as they offer a live chat feature, Q&A panel to interact with the presenter, and at times participant polling.

What if I have a question during the webinar?

- During each live webinar you can ask a question by typing it into the “Question & Answer” box that appears in the Zoom viewer’s control panel. Questions are typically answered at the end of the webinar, but the format depends on the speaker’s preference.
- At the beginning of the webinar, the moderator will announce when questions will be addressed - either during or at the end.

What if I can’t watch the webinar at the scheduled time?

- AzVMA will email registrants who missed the live webinar with information on how to access the recorded version. If you wish to earn CE credit you will need to complete a 3-question quiz. Instructions for the quiz will be provided via email from education@azvma.org.