



VETERINARY HEALTH CARE TEAM OF ARIZONA
PRESENTS

ALUMNI REUNION

Exclusively offered to VHCTAz-member Certificate Program Managers Graduates

Thursday, April 4, 2019
7:30 am - 12:00 pm
*breakfast 7:30 - 8:00 am



**Professional Veterinary
Team Member Certificate Program**

AZ Central Credit Union
2020 N Central Ave
Suite L150
Phoenix, AZ 85004

Approved for 4 CE/CVPM hours

TOPICS

- *Getting the Team to Buy In Mentally*
- *Attracting & Retaining Quality Veterinary Team Members:*
 - *Should I stay or should I go?*
 - *Is it really about the money or is it an excuse to leave an unhealthy culture?*
 - *Defining Best Practices in Team Retention*

OUTCOMES

- *Adapting resources for your team's unique culture*
- *Maximizing the return on your investment in the team*
- *Troubleshooting challenges from implementing strategies and tools*

PRESENTER

Rebecca Rose, CVT



Rebecca has had an extensive and entrepreneurial career as a veterinary technician, as the president and founder of CATALYST Veterinary Practice Consultants, LLC. She has also worked in the field as a veterinary technician at a mixed-animal practice, offered veterinary technician relief services throughout the state of Colorado, and was the first paid administrator of the Colorado Association of Certified Veterinary Technicians. She facilitates classes at local, state, national and international conventions. She coordinates veterinary hospital consultations, assisting veterinary managers in designing customized programs fitting the needs of management and the veterinary team. Rebecca presided as President of the National Association of Veterinary Technicians in America from 2015-2017.

Revised 1/25/19

PROFESSIONAL VETERINARY TEAM MEMBER CERTIFICATE PROGRAM'S ALUMNI REUNION APRIL 4, 2019

VHCTAz Member: \$46

Lapsed VHCTAz Member & Membership Renewal: \$82

Name: _____ Hospital: _____

Phone: _____ Email: _____

Card Holder's Name: _____ Credit Card #: _____

Amount: \$ _____ V-code: _____ Exp. Date: _____ Signature: _____

Dietary Restriction: Dairy Free Gluten Free Vegetarian Other: _____

Fax registration with Visa, Discover, AMEX or MasterCard information to AzVMA, 602-249-3828
or **mail** with check to: AzVMA, 100 W. Coolidge St., Phoenix, AZ 85013; **Phone** 602-242-7936

*Cancellations before 3-18-19 will receive refunds in full. No-shows or cancellations received on or after 3-18-19 will be charged the full amount.
Registrations received the week of the event will be charged a \$10 late registration processing fee.*