

## TABLE OF CONTENTS

<b>Part 1. Introduction</b>	<b>1</b>
<b>Part 2. Business Architecture Blueprints</b>	<b>18</b>
2.1. Business Strategy Mapping	21
2.2. Capability Mapping	56
2.3. Organization Mapping	111
2.4. Value Mapping	132
2.5. Information Mapping	169
2.6. Initiative Mapping	200
2.7. Product Mapping	229
2.8. Stakeholder Mapping	250
2.9. Policy Mapping	263
<b>Part 3. Business Architecture Practice Guide</b>	<b>267</b>
3.1. Common Approaches for Getting Started	270
3.2. Business Architecture Governance	278
3.3. Business Architecture and Business Models	289
3.4. Business Architecture and Business Process Modeling and Management	306
3.5. Business Architecture and Case Management	318
3.6. Business Architecture and Lean Six Sigma	334
3.7. Business Architecture and Business Performance Management	349
3.8. Business Architecture and Requirements Alignment	360
3.9. Business Architecture Maturity Model™	377
3.10. The Role of the Business Architect	385
<b>Part 4. Business Architecture Scenarios</b>	<b>387</b>
<b>Part 5. Business Architecture Infrastructure Management</b>	<b>400</b>
5.1. The Business Architecture Knowledgebase	403
5.2. Business Architecture Tooling Options	413
<b>Part 6. Business Architecture and IT Architecture Alignment</b>	<b>417</b>
6.1. Business Architecture and IT Architecture Alignment Overview	419
6.2. Business Architecture and Enterprise Architecture Framework Alignment	429

6.3. Business Architecture and SDLC	454
6.4. Capability and Application Portfolio Management	458
6.5. Business Architecture and SOA Alignment	466
6.6. Business Information and IT Architecture Alignment	475
6.7. Business Architecture and Solution Architecture	485
6.8. Business Architecture and IT Architecture Transformation	489
<b>Part 7. Business Architecture Case Studies</b>	<b>502</b>
7.1. Business Architecture Guild® Case Study	503
7.2. Manufacturing Company Case Study	520
7.3. Government Agency Case Study	529
7.4. Financial Services Case Study	541
<b>Part 8. Industry Reference Models</b>	<b>548</b>
8.1. Financial Services Industry Reference Model	551
8.2. Manufacturing Industry Reference Model	579
8.3. Healthcare Industry Reference Model	594
8.4. Member-Based Association Industry Reference Model	610
8.5. Insurance Industry Reference Model	611
8.6. Common Reference Model	633
<b>Appendices</b>	
A. Glossary	666
B.1. Business Architecture Value Stream and Capability Definitions	679
B.2. Business Architecture Roles and Competencies	683
B.3. Business Architecture Maturity Model™	688
B.4. Business Architecture Metamodel	693
B.5. Dynamic Rules-Based Routing Map Examples	695
B.6. Alternative Value Mapping Approaches	697
B.7. Business Architecture Tool Evaluator™	704
C. Study Questions	711
D. Version History	712
E. Editorial Board and Contributors	734