



# Virtual Learning Festival

CEdMA Enterprise Impact Award  
2025



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Databricks Learning & Enablement

April 2025



**10,000+**  
global customers

**\$2.4B+**  
in annual revenue

**\$14B**  
in investment

Inventor of the **lakehouse architecture**  
&  
Pioneers of **generative AI**



**databricks**

The data and AI company

**Gartner-recognized Leader**  
Database Management Systems  
Data Science and Machine Learning Platforms

Creators of



**mlflow**<sup>®</sup>

 **Unity Catalog**

**D B R X**



Data Intelligence  
Platform delivers  
**lower costs**  
and  
**faster innovation**

**Data+AI Skills**  
**unlock**  
**the value of**  
**the**  
**Data Intelligence**  
**Platform**



87% of organizations are currently facing skills gaps in Data+AI\*

## Challenge

- **Not enough talent**  
(Data & AI skills are in demand\*\*)
- **Not enough skills**  
("Skills of staff" is the top concern for adopting Data & AI\*\*\*)
- **Data+AI initiatives failing**  
(62% of CEOs say upskilling technology is a top priority\*\*\*\*)
- **Top talent leaving for AI**  
(Attracting & retaining top talent with Data & AI skills a blocker)

## Solution

Comprehensive  
Data Intelligence Platform  
Enablement

...to Drive Talent Transformation

## Impact\*\*

**5X ROI**

customers reported from expert-led Databricks enablement

**20%**

faster delivery to production after 3 hours of Databricks training

**30%**

cost reduction in TCO after training and certification

**133%**

greater improvement in employee retention\*\*\*\*\*

\*McKinsey Study Link

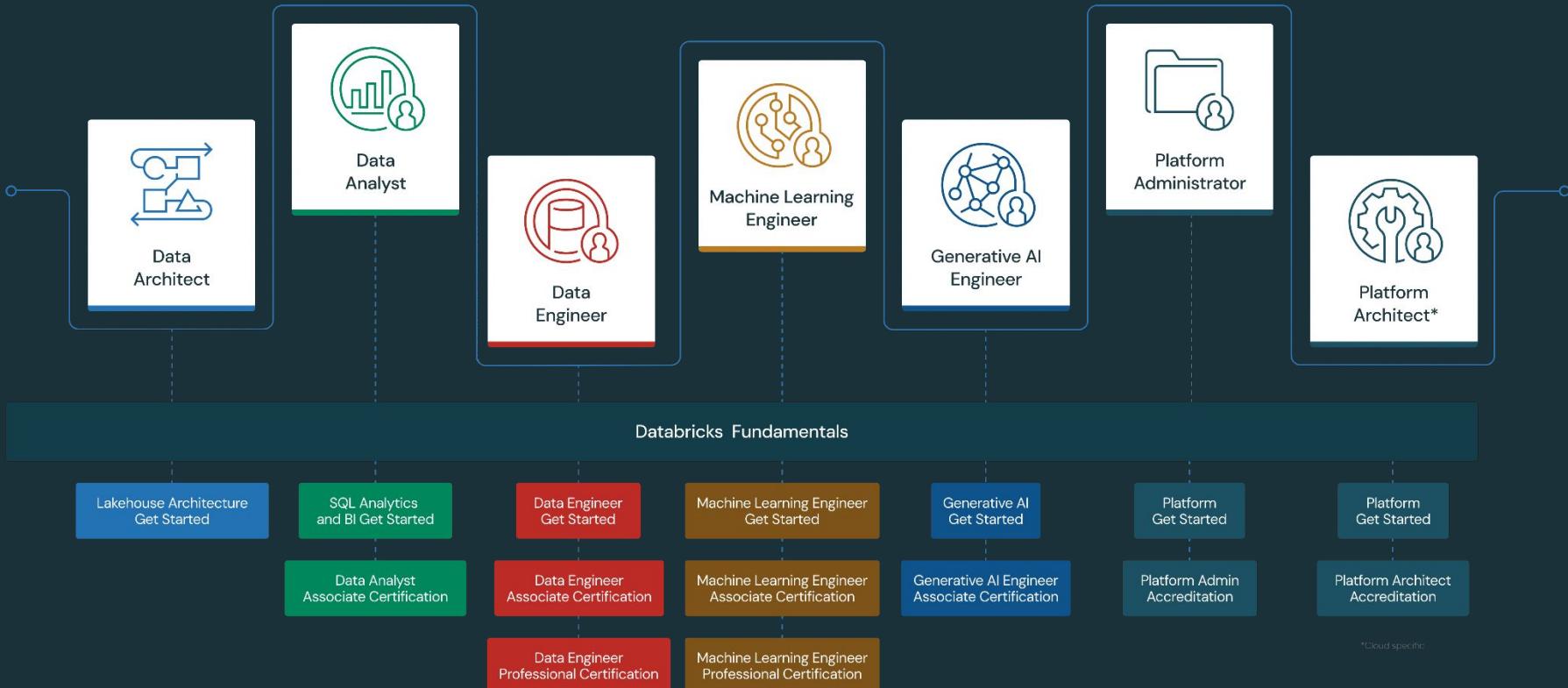
\*\*\*2022 LinkedIn Study

\*\*\*\*Gartner Report

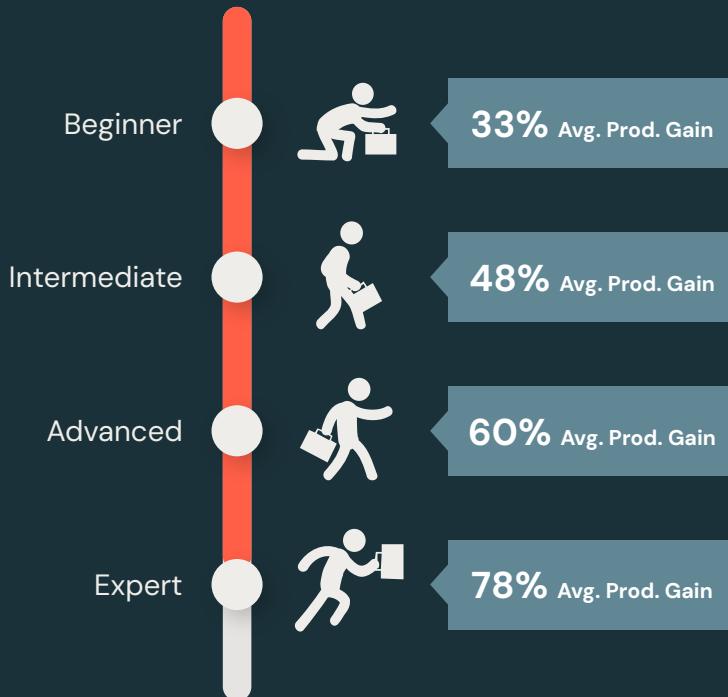
\*\*Databricks customers metadata studies, product telemetry data and Instructor Led Training Survey

\*\*\*\*\*Google Training IDC Paper

# Databricks Academy offers a **variety** of learning pathways

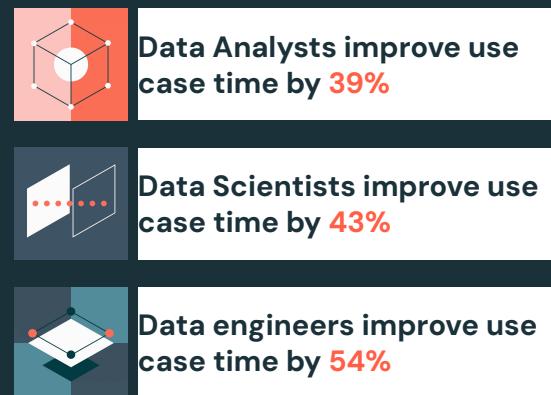


# Customer surveys & data show Databricks users are **more productive** and **faster to market** with enablement



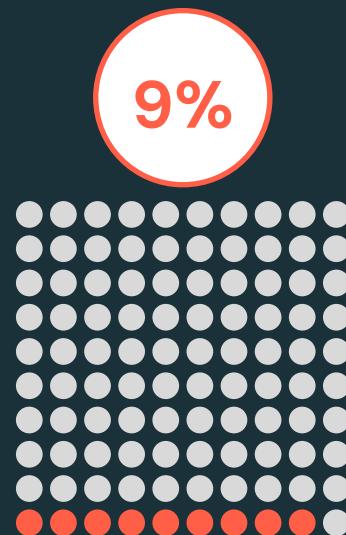
## Every persona improves time to market with use cases

When asked "With the above productivity & efficiency gains on Databricks..."

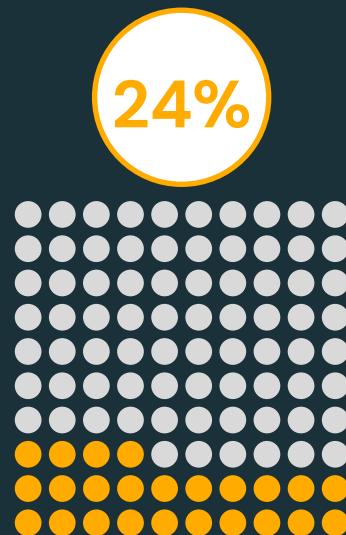


1 million net new learners over  
the next 5 years

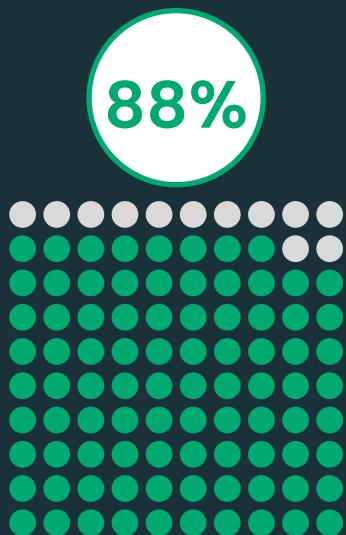
# Average completion rates differ significantly by modality



Self-Paced



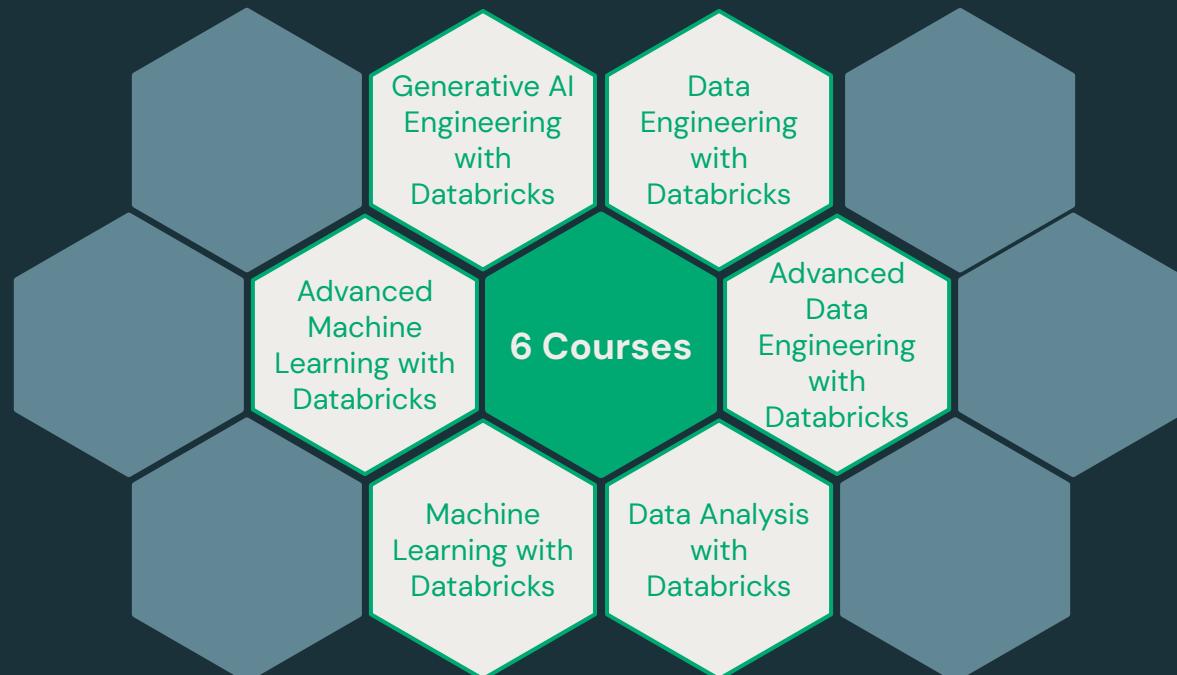
Self-Paced  
+Labs



Instructor Led  
Training

# Core Learning Pathways

4–16 hours of associate to professional level content

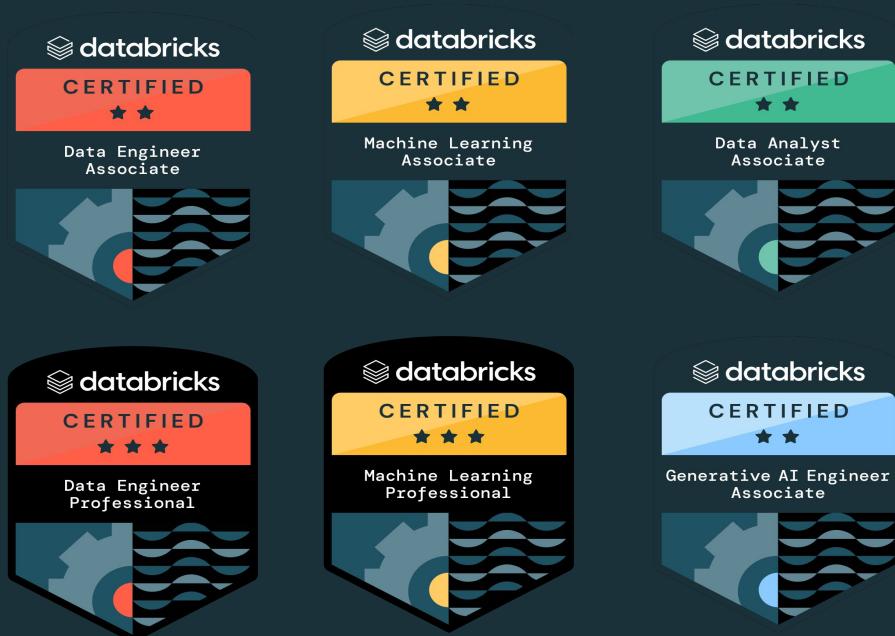


# Certifications

Proctored examinations to earn industry recognition

**Validate product expertise with a variety of associate and professional-level qualifications.**

**Currently >70K active credentials.**



# Virtual Learning Festival

Time-limited, Incentivized Self-Paced Offering

## Self-Paced Learning

Free of charge access to all major learning pathways for all customers, partners and prospects during each event.

1



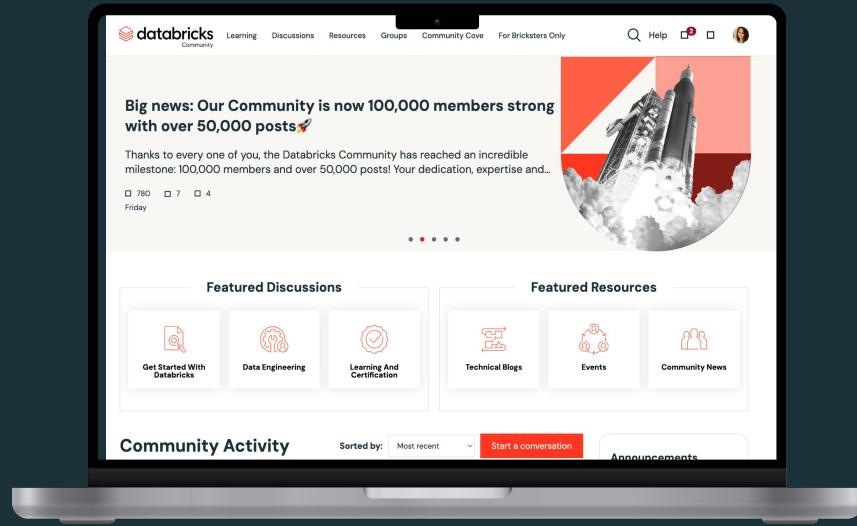
## Certification Exam

50% discount voucher for any Databricks Certification Exam for individuals completing one or more learning pathway.

2

# Databricks Community

100K Global Contributors with over 50K posts



A space for all data enthusiasts to:

- Ask questions about Databricks product features, learning paths, trainings and certifications
- Join **Regional Groups** and participate in **Interest Groups**
- Post your blogs within the **Knowledge Sharing Hub**

The largest Databricks Community event of all time.



Incentivizing self-paced learning created a **significant improvement** on incremental completion rates and learner acquisition.

**Community Event Views**  
167% Target Attainment



**Course Completions**  
290% Target Attainment



**Net New Learners**  
265% Target Attainment



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**Certifications**  
130% Target Attainment



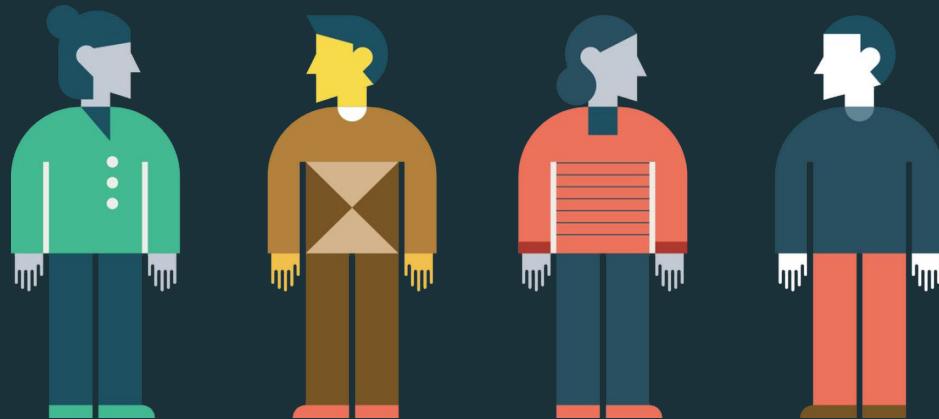
\*Net new individuals completing at least 3 hours of training via Databricks Academy



**Personalization** is key to encourage engagement and foster collaboration.

### Promotional channel engagement:

1. Databricks Community Messaging (45%)
2. In-product banners notifications (25%)
3. Direct nurture emails to new Academy users (15%)
4. Scaled social media campaigns (<15%)

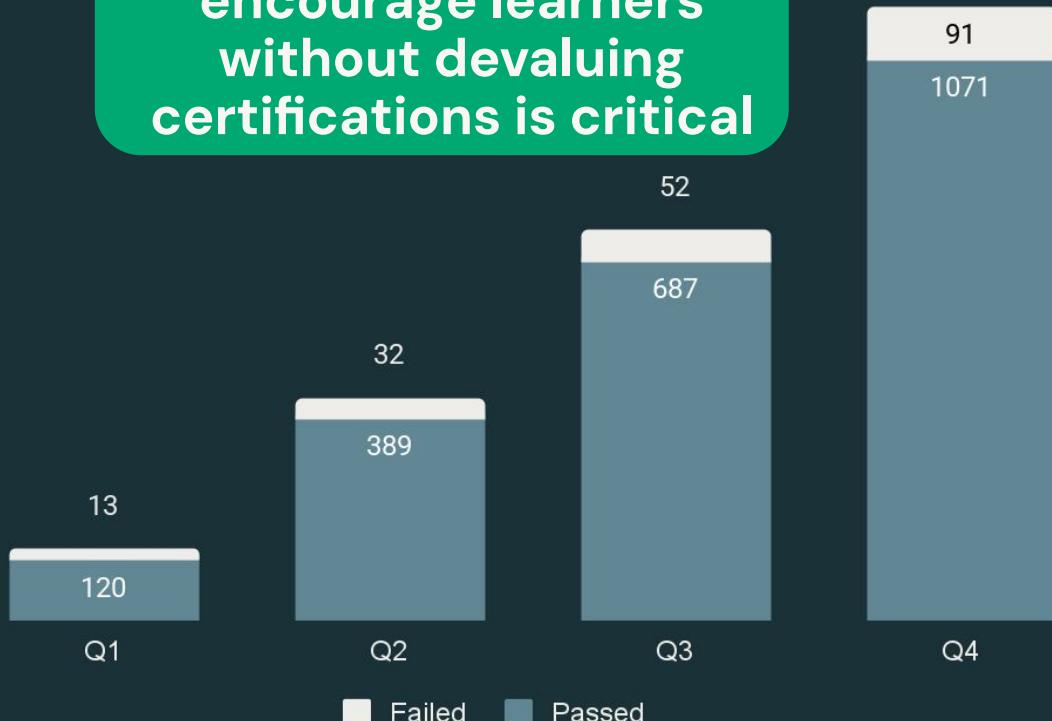


Incentives are **effective motivators**, but not primary drivers for engagement.

A 50% discount was provided to all participants upon completion of a learning pathway.

Only **35%** leveraged the incentive, but with a **12% higher** average pass rate compared to non-participants.

**Striking a balance to encourage learners without devaluing certifications is critical**





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