April 24, 2020
USDA, FNS, SNAP
Purchasing
SNAP Online
SNAP Online Purchasing
(ordering and payment online)

April 2019: FNS launched a test of online purchasing using SNAP benefits.

April 2020: Online pilots were implemented in New York, Washington, Iowa, Alabama, Oregon, and Nebraska.

Due to COVID-19, FNS extended the option to purchases online using SNAP benefits to states not originally selected for the pilot.

Currently certified online retailers: Amazon, Walmart, ShopRite (NY), and Wrights Market (Alabama).

April 2019: FNS launched a test of online purchasing using SNAP benefits.
Expedited Online Purchasing States

<table>
<thead>
<tr>
<th>State</th>
<th>Start Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>California</td>
<td>April 28</td>
<td>May 1</td>
</tr>
<tr>
<td>Arizona</td>
<td>April 7</td>
<td>May 1</td>
</tr>
<tr>
<td>Florida</td>
<td>April 11</td>
<td>April 20 (live)</td>
</tr>
<tr>
<td>Idaho</td>
<td>April 11</td>
<td>May 17 (NLT)</td>
</tr>
<tr>
<td>North Carolina</td>
<td>April 17</td>
<td>May 15</td>
</tr>
<tr>
<td>DC</td>
<td>April 17</td>
<td>May 1</td>
</tr>
<tr>
<td>Texas</td>
<td>April 20</td>
<td>May 19</td>
</tr>
<tr>
<td>Kentucky</td>
<td>April 20</td>
<td>April 30</td>
</tr>
<tr>
<td>Missouri</td>
<td>April 20</td>
<td>April 20</td>
</tr>
<tr>
<td>West Virginia</td>
<td>April 17</td>
<td>April 17</td>
</tr>
<tr>
<td>April 11</td>
<td>April 11</td>
<td>April 11</td>
</tr>
<tr>
<td>April 7</td>
<td>April 2</td>
<td>April 1</td>
</tr>
<tr>
<td>Missouri</td>
<td>April 11</td>
<td>April 20 (live)</td>
</tr>
<tr>
<td>Anticipated</td>
<td>Approved</td>
<td>Go-live</td>
</tr>
</tbody>
</table>
SNAP Online Retailer Requirements

1. The firm is an eligible SNAP retailer; a separate FNS authorization is required.
   • Retailers that are not currently SNAP authorized should first submit their
     SNAP application to determine whether they meet the eligibility requirements
   • Retailers that are not currently SNAP authorized should first submit their
     SNAP application; a separate FNS authorization is required.

2. The firm has an online ecommerce presence.
SNAP Online Retailer Requirements

3. The firm's website is capable of meeting these requirements:

a. Integration of the secure online PIN-entry via the Third Party Processor (TPP).

b. Application Programming Interface (API).

c. Error handling and messaging to customers.

d. Matching refunds back to the original purchase.
SNAP Online Retailer Requirements

3. The firm’s website is capable of meeting the following requirements:
   e. Handling of estimated pricing for items that are variably priced based on weight.
   f. Having only one SNAP card provisioned to a customer account.
   g. Ensuring only eligible foods can be purchased with SNAP benefits.
   h. Not charging sales tax on SNAP purchases.
   i. Allowing split tender transactions for the payment of non-SNAP eligible items and delivery fees.

These requirements (continued):
SNAP Online Retailer Requirements

3. The firm’s website is capable of meeting the requirements found in the Online Purchasing Request for Volunteers (see Sections 2.4 and 2.5) including:

- Meeting requirements found in the Online Purchasing Request for Volunteers (see Sections 2.4 and 2.5)
- Providing a delivery or pickup street address and ZIP code in every EBT transaction
- Ensuring security and privacy practices and policies are in place
- Having your website certified as PCI-compliant
- Providing a delivery or pickup street address and ZIP code in every EBT transaction
- Ensuring security and privacy practices and policies are in place
SNAP Online Retailer Requirements

4. Retailers must email a letter of intent confirming the firm can meet the requirements above to sm.fn.snaponline@usda.gov

- currently authorized SNAP retailers who have determined that they meet the requirements above, should submit their letter of intent
SNAP Online Retailer Requirements

5. FNS will work with the firm to secure PIN-entry.

b. At this time, FISERV/PaySecure is the only certified TPP for secure PIN-entry.

P1N

a. SNAP transactions, including SNAP online transactions, require secure entry of the PIN.

5. FNS will work with the firm to secure the necessary information for their application as an Internet retailer which includes their

_selection of Third Party Processor (TPP) for secure PIN entry._
Secure PIN-entry (continued)

Selection of Third Party Processor (TPP) for an internet retailer which includes their necessary information for their application

SNAP Online Retailer Requirements
SNAP Online Retailer Requirements

6. The firm’s website must be updated to meet the requirements to operate online purchasing, as outlined above.

7. Successful completion of end-to-end testing in online production environment with FNS
   - Prerequisite: obtain State production EB test cards. Contact information will be provided by FNS.

The firm’s website must be updated to meet the requirements to operate online purchasing, as outlined above.