**Communications to External Stakeholders-College Now**

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| Dear College Now Supporters,We continue to deal with the evolving and continuously changing plans related to the novel coronavirus (COVID-19), while at the same time ensuring productivity and continuation of our work here at College Now. As our loyal supporters, donors, partners, friends, students, clients, staff, and families, we know that it is important to keep you updated on our plans as an organization so you can be sure that we will continue to be here to support you.In consultation with the Governor's recommendations, the Cuyahoga County Board of Health, the City of Cleveland, as well as the Cleveland Metropolitan School District and leaders from our local healthcare institutions, College Now has been taking precautions and modifying our programs as necessary in relation to COVID-19. **We assure everyone that our work is not changing and will carry on during this unprecedented situation.** * **College Now in-school advisors** are able to serve students via tele-advising while all K-12 schools are closed throughout the state. Students and families can still receive guidance on the FAFSA, scholarship applications, financial aid packages, and more through tele-advising and electronic communications. **Your College Now advisor will be reaching out to you with details regarding tele-advising.**
* ***Students: Please make sure your College Now advisor has your most up-to-date contact information. You can send your updated contact information to*** ***info@collegenowgc.org*** ***and we will forward it along to your advisor.***
* **Our Resource Center staff** will be consulting with clients via tele-advising, as well, while our Resource Center is closed for in-person meetings. Virtual appointments can be scheduled with Resource Center staff members [**using the calendar here**](http://r20.rs6.net/tn.jsp?f=00188liqPEctyYBfPxU5w6RvrpXoGarcGEUdTbbbOZN7j-A5dbyryoVCD2kEcv77duNgmN8OMBTkKmUU-ePO4G6J5eJZ7fsptf6KpaHYFWnJl8jNbmoaPQjoRd1pqXWyCEZZh7m6nyF0EzZ8KQ36APcaN5H6Ys39xyJE0DjxKvFhXktAV7rrFTLX9Z66B0SJKdQtPi8X4fZ5zW3Y2c9cNW4muTVI_eCQvBq_blolL_8po_6bwTvROC5aV4oXpVS9g-C&c=JWwIq5g5AZkWaW0xFsnEosl_syfH7QB3okARlz18cfePt_z5VddsJw==&ch=s866OMCL8-euY3nluASE3bAyxMkSxOEQurmOLx_Lnkwp9gfEMuu4eg==).
* We are **still recruiting mentors**, and you can continue to apply for the program [**on our website**](http://r20.rs6.net/tn.jsp?f=00188liqPEctyYBfPxU5w6RvrpXoGarcGEUdTbbbOZN7j-A5dbyryoVCOUtsvndspwCstn3v-4aFdGXvQzmFviKf_6ai_UKVXEFblckFwyLBp7xi5DTkMKauxIyTu0iwTyB5nuv-Q1NcOPhDXJiSiRQk4vYrLHD0pxnUkhXzs91FWg=&c=JWwIq5g5AZkWaW0xFsnEosl_syfH7QB3okARlz18cfePt_z5VddsJw==&ch=s866OMCL8-euY3nluASE3bAyxMkSxOEQurmOLx_Lnkwp9gfEMuu4eg==). Mentor orientations will be held virtually until further notice.
* We know that disruptions in college and university operations can mean massive changes for our students working to finish their courses this semester. **Students and/or mentors are encouraged to contact College Now** as soon as possible if you're concerned about yours or your student's housing or ability to remain enrolled.

**As always, College Now's top priority is the health, safety, and well-being of our students, clients, staff, and their families.** You can be sure that our work will not stop while we make modifications to ensure that all involved are safe and healthy and that we are doing everything we can to minimize the spread of COVID-19.**We will continue to provide our college and career access advising, financial aid counseling, and scholarship and retention services to the very best of our ability during this unprecedented occurrence.** You can continue to contact us via phone or email (216.241.5587 or **info@collegenowgc.org**). We will continue to follow health officials' recommendations to ensure the health and well-being of our staff and community, and will keep you updated as information becomes available. We appreciate your understanding and support as we all navigate this together. |

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