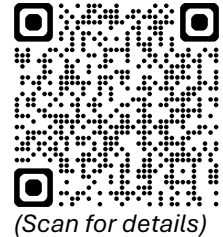


Where to Get Started

In response to the severe weather our community faced this week, the City has gathered resources and critical information below and at www.columbus.gov/Government/Mayors-Office/Extreme-Weather-August-2026

For non-emergency services, please **contact 311 (614-645-3111)**



(Scan for details)

Emergency Shelter

The American Red Cross activated an emergency shelter for neighbors whose homes have been impacted by the severe weather at the **Scioto Southland Community Center (3901 Parsons Ave.)** For shelter information, call **1-800-RED CROSS** (1-800-733-2767).

- Durable medical equipment charging and assistance available

In need of a shelter beyond this emergency? Call the 24/7 Community Shelter Board Homeless Hotline at 614-274-7000.

Device Charging & Cooling Sites

Many neighbors may still be without power. To charge devices, or for a cooling location, please check with local churches and community centers.

- **Columbus Recreation & Parks**
 - All open community centers are available from 8 a.m.-6 p.m. Residents are welcome to come in, cool off and charge devices.
 - The customer service team is available at 614-645-3337.
- **Columbus Metropolitan Library**
 - Residents are welcome to come in, cool off and charge devices.
 - Call 614-645-2275 for questions.

Food & Medical Safety Guidance

Severe weather and power outages can affect food, medications, and personal safety.

- **Food:** Keep refrigerator and freezer doors closed. Refrigerated food is generally safe for up to **4 hours**; a full freezer for about **48 hours**.
- **Medications:** Keep refrigerated medicines cool and **contact your pharmacist or doctor** if they have been exposed to excessive heat.
- **Tetanus:** Keep your routine **10-year tetanus booster** up to date. For deep, dirty, or puncture wounds from debris or floodwater, a booster may be needed if it has been more than **5 years**. Wash wounds immediately with soap and water and cover them. Seek medical care within **24-48 hours** for wound cleaning or an expedited booster.

SNAP Benefit Replacement

If you live in Ohio and lost food purchased with SNAP benefits due to a household fire, flood, or a power outage lasting four hours or more, you must complete and submit [JFS Form 07222](#) (Statement Requesting Replacement SNAP Benefits) to your local office or online within 10 days of loss. If you live in Franklin County, you can drop off forms to the Jobs & Family Services Opportunity Centers- [Northland](#) (1721 Northland Park Ave.), [East](#) (1055 Mt Vernon Ave.), or [West](#) (314 N Wilson Rd.).

Severe Weather Safety

Stay safe before, during, and after severe weather. Keep away from downed power lines, avoid walking or driving through floodwater, and move to higher ground if water levels rise.

For trusted information and guidance, visit:

- **National Weather Service (NWS)** — To sign up for NWS weather alerts visit <https://www.weather.gov/wrn/wea> or call the NWS Wilmington Office 937-383-0031.

Clean-Up

- Immediately contact your insurance carrier if you believe your property sustained damage.
 - Request a list of preferred contractors from your insurance carrier, the Better Business Bureau, or a specialized organization.
- If a tree is blocking a roadway or on city property, call 311. Trees on private property are the responsibility of the property owner.

Food Resources

- To find food resources near you, visit [Freshtrak.com](https://www.freshtrak.com) which is updated in real-time in response to outages.
- Remember to call ahead to the location before you go!
- Food resources by community are listed below:

WEST SIDE:

- **West Side (43228, 43224, 43223)**
 - Mid-Ohio Market at Norton Road (620 Norton Rd) 614-782-5514
 - Mid-Ohio Market at My Project USA (3275 Sullivant Ave) 614-905-9077
 - Our Lady of Guadalupe Center (3631 Soldano Blvd) 614-340-7061
 - Northside Food Pantry/Vineyard Church (6000 Cooper Road) 614-259-5441
 - Friendship Missionary Baptist Church (1775 W Broad St) 614-279-0008
 - Salvation Army Hilltop Pantry (2300 W Mount St) 614-274-7600 x10