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## UC Davis Health System is the Recipient of CSHP's 2016 Innovative Pharmacy Practice Award

Sacramento, CA. The UC Davis Health System program team, lead by Dr. Zhao, PharmD, BCPS, have been awarded CSHP's Innovative Pharmacy Practice Award for 2016 for their program:

### *Improving Quality Care and Safety While Minimizing Drug and Financial Waste Through a Pharmacist-Driven Oral Chemotherapy Adherence Program*

The Oncology Specialty Pharmacy Program at UC Davis is a pharmacist-driven oral chemotherapy adherence program that helps knock down barriers to adherence and allows pharmacists to serve as providers. From the initiation of chemotherapy, counseling is provided for all new start oral chemotherapy agents to the patient as well as their caregivers. Monthly follow-up calls are then conducted to manage toxicities and improve tolerability through supportive care management. The collaborative practice agreement in place with the Department of Hematology/Oncology allows pharmacists to prescribe supportive care medications and gives the team the ability to better monitor and manage patients' side effects. Our program also provides free overnight delivery of their medications and facilitates financial assistance for any high copays that might be preventing patients from starting therapy.

This program was originally developed as a pilot program in October 2013. Due to the great success of the pilot, one full time pharmacist and one full-time technician were implemented in the clinic setting starting from September 2014. Since then, our patient volume has grown almost 10-fold.

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## Honorary Mention

The following practice also demonstrated key innovations in pharmacy practice and is a recipient of honorary mention.

### *Pharmacy Pay For Performance Program*

Historically, Inland Empire Health Plan (IEHP) struggled to achieve quality performance goals for both Medicare and Medicaid lines of business in Part D medication-related performance goals associated with the CMS Five Star Quality Rating System.

Across both Medicare and Medicaid members, the performance for key medication use quality measures was lacking and tremendous opportunities exist in closing medication related care gaps. Most Medicare Health Plans elect to adopt internal programs to boost their Star Ratings, however, health plan-run programs may be short-lived and the interventions are not customized to patients' conditions. A long term initiative was created to optimize pharmacy quality care using the Pharmacy Provider Network. The program limited participation only to those pharmacies in the immediate service area of San Bernardino and Riverside counties who were also processing a minimum threshold of 500 claims for IEHP members over a 6 month period. At the commencement of the Pharmacy P4P Program in October 2013, around 500 pharmacies met the eligibility criteria of which over 200 were independent pharmacies and the remaining being pharmacies comprised of retail chains and/or mass merchants. These participating pharmacies were then scored on a total of 7 weighted measures which were areas of significant opportunity for IEHP. The measures were scored using a point system for achieving certain levels of performance, with clinical measures receiving a higher weighting. The initial measures in the Pharmacy P4P Program included: Proportion of Days Covered for Diabetes, Hypertension, and Cholesterol, Asthma-Absence of Controller Therapy, Use of High-Risk Medications in the Elderly, Diabetes-Appropriate Treatment of Hypertension, and generic dispensing rate. With the plan demographics containing a large Medicaid population with unique needs, the asthma measure was included in the program due the need for improvement and ability for pharmacies to help increase quality in the disease state. The non-clinical measure associated with the

program is the generic dispensing rate (GDR) which carries less weight in the overall performance evaluation.

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The Innovative Pharmacy Practice (IPP) Award is designated to recognize outstanding patient care through innovations in pharmacy practice. One program is selected that best demonstrates the objective of the award, such as: Demonstration of pharmacist or pharmacy technician role in improving healthcare quality, care/service, and cost through a model of care that focuses primarily on pharmacists as providers. Projects can be in a health-system, inpatient, outpatient, or ambulatory care pharmacy service area. Projects will be judged on demonstrating excellence in: Improvements in quality, improvements in care/service, improvements in cost, or demonstrated role of pharmacist or pharmacy technicians in healthcare teams as providers. The award is open to all pharmacists, but at least one of the applicants from the team must be a CSHP member.

CSHP Award recipients will receive their awards during CSHP's Seminar on Saturday, October 29, 2016.

Founded in 1962, the California Society of Health-System Pharmacists (CSHP) is a non-profit professional association established to serve the needs of hospital and health-system pharmacists. Representing over 4,000 members who practice clinical pharmacy and specialized medicine, CSHP is the largest state association for pharmacists. CSHP members share a common mission – to promote wellness, patient safety and the optimal use of medication.

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