



## COVID Education Innovation in Florida

### Parent Academy (Duval County)

Not all parents have the same skill level to assist their children during at-home learning and when classrooms went completely online and students struggled, parents began looking for support from Duval County Public Schools.

The District Family and Community Engagement (FACE) Office and teachers, through a partnership with the Parent Academy, worked with St. Stephen Church to set-up a Zoom platform to answer parent questions in the evenings. Parents were greeted in a main channel and then sent to a break-out room by content area for support. Parents and caregivers have become acclimated to visiting the site for homework help and the online platform gives them real-time access without having to leave their homes, which makes it less intimidating to ask for help.

The result of this initiative is that parents and students are learning together, spending quality time together, and truly engaged in standards-based tasks. Parents have a better idea of grade-level requirements since they have been tasked with providing support in the at-home environment. It has spilled over into other areas, as well. For example, the FACE Office offered a Parent Academy workshop on Implicit Bias advertised through these channels and had the best participation of any FACE parent workshop.

Submitted by:  
Dana Kriznar  
Deputy Superintendent, Duval County Public Schools  
[kriznard@duvalschools.org](mailto:kriznard@duvalschools.org)

Other Resources:  
[Duval County Public Schools Parent Academy](#)

The Consortium elevates the impact of Florida's local education foundations through advocacy and providing a collegial community for ongoing learning, shared resources and support. These nonprofit organizations are aligned with nearly every school district in our state and collectively they raise more than \$80 million annually to innovate learning, power potential and celebrate success.

We believe strong collaboration is essential to ensure school success. Our effort to capture, elevate and share education innovations discovered amid the disruption of the pandemic is offered in that spirit.

Our **Top 10 Takeaways: COVID Education Innovation** report can be accessed at [educationinnovationspotlight.com](https://www.educationinnovationspotlight.com)