



Information Technology Exhibitor

San Francisco Marriott Marquis
780 Mission St.
San Francisco, CA 94103
Email: sfmarquis.ITsales@marriott.com
Fax: 415-896-6174

PLEASE DO NOT EMAIL CREDIT CARD INFORMATION

Effective February 1, 2023, Supersedes ALL previous versions

Custom Dedicated Private Network - Choose an amount of bandwidth
AND a method of delivery (wired or wireless)

	Rate***	# of Days	Facility Charge	CA Tax	Extended Total
5 Mbps (per day)	\$2,932				
10 Mbps (per day)	\$5,069				
15 Mbps (per day)	\$6,777				
20 Mbps (per day)	\$8,199				
Other bandwidth (please specify)					
# of wireless connections	Included				
# of additional wired connections	\$250				
Public IP's	\$310				
Gigabit Switch (rental only)	\$190				
Labor (per hour)	\$185				
Other (please specify)					

** Wireless connections are included in bandwidth rate for dedicated networks. One wired connection is included in bandwidth rate.

Internet Services - Shared Network - **No Bandwidth Guarantee**

	Rate***	# of Days	QTY	Facility Charge	CA Tax	Extended Total
Basic Wireless Connection (per device/per day)	\$180					
Enhanced Wireless Connection (per device/per day)	\$230					
Basic Wired Connection (per device/per day)	\$425					
Enhanced Wired Connection (per device/per day)	\$788					

Basic = up to 3 Mbps of bandwidth and Enhanced = up to 8 Mbps of bandwidth

Basic/Enhanced Internet services do not support peer-to-peer communications, SmartTVs, or network printers.

*** Please ensure that your computer is set to receive DHCP IP addresses

San Francisco Marriott Marquis IT Department utilizes redundant internet connectivity through means



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of diverse carriers. We actively monitor the health of our ISP(s) networks and provide an automatic failover in the event of a service interruption.

Telecommunication Services

	Rate***	# of Days	QTY	Facility Charge	CA Tax	Extended Total
Direct Inward Dial Telephone Line (DID line) Installation	\$225					
House Phone with Dial *9* Access Installation	\$125					
Daily Phone Line Usage (Required Daily for both DID and House Phone Usage)	\$25					
Polycom Speaker Phone (Requires Installation and Daily Use Charge)	\$220					
TOTAL						

We provide a Standard Desk telephone with each phone line.

***There will be a separate bill for all long distance charges by AT&T.

Special Instructions

Quick Reference

- Expedite Fees may be incurred if San Francisco Marriott Marquis is required to move up the installation time or change physical drop; even if in the same room.
- Please refer to the following recommendation if using a device that broadcasts in A,B,G or N; please turn radio power down to the lowest usable level, additionally please use channel 1 (A,B or G) and encrypt the wireless signal
- Diagrams of booth or meeting room locations for the delivery of IT services is recommended.
- The streaming of video or audio typically requires increased bandwidth to provide desired quality of services. A dedicated solution is highly recommended.
- San Francisco Marriott Marquis may provide the switch and cables necessary to support multiple devices upon request.
- Telephone calls may be subject to surcharges, long distance fees, and calling fees based on AT&T operator assisted rates. To dial local numbers, please dial 9 + number.
- To dial long distance numbers, please dial 9 + 1 + area code + number.
- To dial international numbers, please dial 9 + 011 + country code + number
- San Francisco Marriott Marquis strongly recommends that all the latest updates and patches for your device be installed prior to arrival.

Network and Telecommunications Exhibitor Terms and Conditions

- **ACCEPTANCE.** This Quote will be valid for a period of thirty (30) days from the Quote date. These terms and conditions ("Terms") govern the provision of equipment, labor, and services to be provided by Marriott Marquis San Francisco to the undersigned exhibitor ("Exhibitor") for the event ("Event") at the Marriott Marquis San Francisco ("Venue") each as specified in the Quote (or similar ordering document) to which these Terms are attached. In the event this Quote is not accepted, signed and returned, it will be void. All prices are subject to change without notice after (30) days from the Quote date. Marriott Marquis San Francisco agrees to provide, and Exhibitor agrees to pay the charges for equipment, labor, and services specified in the Quote.
- **EXCLUSIVITY.** Installation of telephone, telecommunications, Intranet and Internet networks, and cabling services within the Venue is exclusive. Internet and networking connectivity are available to any location within the Venue. Equipment and services provided by Marriott Marquis San Francisco are for the exclusive use of Exhibitor and shall not be shared with other exhibitors. Routine audits are performed to ensure adherence.
- **PRICING.** Orders placed more than 14 days prior to start of Event are eligible for advanced pricing. Standard rates apply to orders placed less than 14 days prior to start of Event.
- **OWNERSHIP.** All prices are for rental of services only. Material and equipment furnished by Marriott Marquis San Francisco shall remain the property of the Marriott Marquis San Francisco and shall be returned to Marriott Marquis San Francisco after use. There will be a \$250 charge per item for lost or damaged equipment which will be payable by Exhibitor. The Marriott Marquis San Francisco is not responsible for lost or damaged equipment while in service to Exhibitor.
- **WIRING.** Under no circumstances shall anyone other than Marriott Marquis San Francisco technicians install any special wiring within the Venue, including installation of cabling from one room to another. Only Marriott Marquis San Francisco technicians are authorized to modify infrastructure wiring or cabling within the Venue. Repair or replacement costs for any wiring or cabling damaged (plus administration fees) will be billed to Exhibitor on record.
- **SERVICE PROVIDERS.** Installation of circuits from an outside vendor must be coordinated with Marriott Marquis San Francisco at least nine weeks prior to the first day of the Event. Exhibitor agrees to compensate Marriott Marquis San Francisco prior to installation. Termination of circuit will only be allowed to the MPOE located in the phone room of the Venue.
- **CONCLUSION OF SERVICE.** All network and telecommunications services will be disconnected on the last day of the Event, sixty minutes after the Event's official closing time.
- **PERFORMANCE.** Marriott Marquis San Francisco does not guarantee the performance, routing, or throughput, either expressed or implied, of any data circuit beyond any facility we service. Marriott Marquis San Francisco is equipped with multiple Ethernet (1 Gbps) dedicated Internet circuits from multiple providers and load balanced with automatic failover to ensure continuity of service within the Venue.
- **EQUIPMENT FAILURE.** Marriott Marquis San Francisco maintains and services its equipment in accordance with the manufacturer's specifications and standard industry practice. However, Marriott Marquis San Francisco does not warrant or guarantee that the equipment or services will be free of defect, malfunction, or operator error. If the equipment malfunctions or does not operate properly during the Event for any reason, Exhibitor agrees to immediately notify a Marriott Marquis San Francisco representative. Marriott Marquis San Francisco will attempt to remedy the problem as soon as possible to avoid interruptions to the Event. Exhibitor agrees and acknowledges that Marriott Marquis San Francisco assumes no responsibility or liability in excess of Quote for any loss, cost, damage, or injury to persons or property in connection with the Event because of inoperable equipment or other service issues.
- **SECURITY.** Marriott Marquis San Francisco does not provide security, such as but not limited to firewalls, NATing, virus protection, etc. for any Internet services we provide. It is the sole responsibility of the entities to provide all necessary security. With execution of this document the exhibitor is agreeing to the Terms and Conditions of this document and will hold Marriott Marquis San Francisco its agents and contracts harmless for all liabilities arising from the use of non-secured data circuits.

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- **PLACEMENT OF SERVICE.** Rates quoted for all services include bringing the requested services to Exhibitor in the most convenient manner and do not include special wiring, over-head drops and/or special placement of cables, services, or equipment. All island booths will require a scaled diagram with orientation and clearly defined point(s) of entry. Additional labor and materials may be charged for precise placement of services, or for relocating services after installation, which will be payable by Exhibitor. Marriott Marquis San Francisco will not be responsible for any cutting or altering of any floor coverings in order to bring services to Exhibitor.
- **CHANGES TO QUOTE.** Exhibitor may request changes to equipment, labor, and services specified in the Quote, and the cancellation charges will not apply, if Exhibitor signs a revised Quote within 24 hours of the first day of the Event and provided that the total charges in the revised Quote are not less than ninety percent (90%) of the charges in the original Quote. Changes to equipment, labor, and services specified in the Quote during set up or after start of the Event will require a service order to be signed by Exhibitor acknowledging receipt and will be payable by Exhibitor.
- **LABOR RATES.** Hourly labor rates, minimum calls, overtime labor rates, daily labor rates, and per diems apply. Marriott Marquis San Francisco developed labor estimates based on information provided by Exhibitor and are subject to change. All labor calls are subject to a minimum charge period. Labor rate is \$165 per hour.
- **CANCELLATION.** Credit will not be given for services provided or installed and not used by Exhibitor. If Exhibitor cancels the Event or the provision of equipment, labor, or services 48 hours or more before the first day of the Event, no cancellation charges will apply, except for any expenses actually incurred by Marriott Marquis San Francisco, which will be payable by Exhibitor. Cancellations received less than 48 hours before the first day of the Event, will be subject to a cancellation charge equal to 100% of the total charges contained in the Quote. Exhibitor agrees and acknowledges that the cancellation charges described in this paragraph are reasonable and appropriate under the circumstances if Exhibitor cancels the Event or cancels the provision of equipment, labor, or services by Marriott Marquis San Francisco, and that such charges are not a penalty. Cancellation fees, including fees to cover any incurred costs by Marriott Marquis San Francisco, will be due immediately upon any such cancellation by Exhibitor. ALL CANCELLATION NOTICES MUST BE IN WRITING AND RECEIVED AND ACKNOWLEDGED BY MARRIOTT MARQUIS SAN FRANCISCO REPRESENTATIVES BEFORE BECOMING EFFECTIVE.