Hospital Quality & Value Overview

Toledo, OH Metropolitan Statistical Area

August 2025

Gateway Business Health Coalition

Hospital Quality & Safety

Purchasers can use safety and quality scores to understand the safety of the hospitals their members use most. The Centers for Medicare & Medicaid Services (CMS) **Overall Hospital Quality Star Rating** is a score from 1 to 5 measuring **overall quality of care** provided by general acute care hospitals. This score includes data from 47 measures in 5 measure groups: Mortality, Safety, Readmission, Patient Experience, and Timely & Effective Care.

Hospital	CMS Star Rating 2025	Leapfrog Safety Grade Spring 2025
Mercy Health - St. Vincent Medical Center	3	C
ProMedica Toledo Hospital	4	D
University of Toledo Medical Center*	3	C
Wood County Hospital	4	C

*These hospitals voluntarily completed the annual Leapfrog Hospital Survey.

Source: CMS, The Leapfrog Group

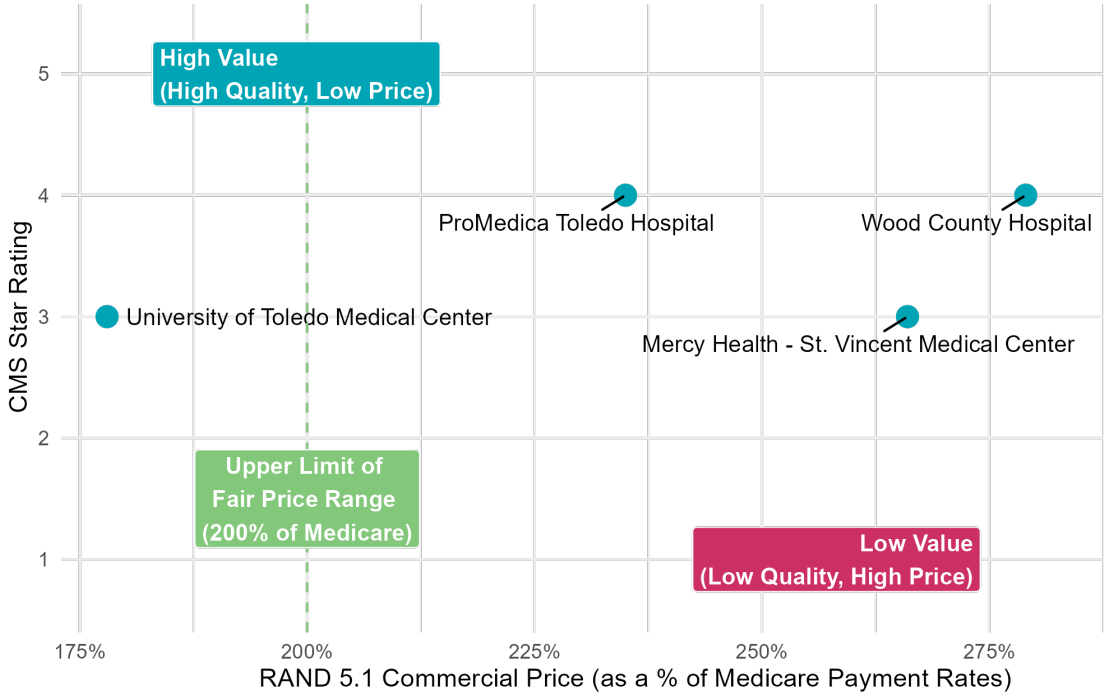
The **Leapfrog Hospital Safety Grade** is a letter grade assigned to general acute care hospitals to **assess the level of safety** for patients. This system uses 22 patient safety measures to calculate an A, B, C, D, or F letter grade.

No hospitals in Toledo received the highest rating for either measure.

Value of Toledo Area Hospitals

Commercial price is the price that commercial payers paid hospitals as a percent of what Medicare would have paid for the same services. A commercial price greater than 200% exceeds the "fair price" range and may indicate hospital inefficiency, adverse payer mix, and/or excess profits.

Combining quality and price metrics provides insight into hospital value. In the graph below, the horizontal axis represents **commercial price**, increasing from left to right. The upper limit of the "fair price" range (200%) is marked with a dashed vertical line. The vertical axis represents CMS Overall Star Rating, increasing from bottom to top. **Value increases towards the upper left corner** of the graph, as price decreases and quality of care increases**. Value decreases towards the bottom right.**



No hospitals in Toledo are considered high-value, because the sole hospital below 200% of Medicare has only 3 stars from CMS.

ProMedica Toledo is the cheaper of the 4-star hospitals.

Note: Hospitals without a CMS Overall Star Rating or RAND commercial price are not included in the graph.

Source: CMS, The RAND Corporation