



Company Overview

Founded in 1998, Apogee is the first and largest residential network provider for higher education in the United States. By partnering with Apogee, institutions are able to enhance their technology infrastructure while offloading the growing volume of administrative tasks associated with managing student networks.

Services Overview

Campus Student Residential Networks (ResNets)

Apogee provides high-speed residential networks in partnership with higher education communities across the country. Partnering with Apogee to build, manage and maintain the student network allows universities to focus staff time and resources on the core mission-critical goals of the institution.

High-Speed Residential Student Networks

Apogee provides residential Internet networks with high-speed access for each student - just like they're used to at home. We offer the fastest speeds available, with per-user and per device Internet and gaming bandwidth. Available speeds range from 3-20 Mbps, far surpassing competing Internet services or cable modem solutions.

Complete 802.11ac Wireless Coverage

Apogee prides itself in staying ahead of the technology curve. As student demand for mobile connectivity rises rapidly, a "n" wireless solution won't make the cut in today's growing BYOD landscape. Apogee brings high-speed, wall-to-wall 802.11ac wireless service to student residences as part of our custom network. With a wireless solution by Apogee, the school can extend network access throughout the building, from the laundry room and game room to the poolside lounge chair, surpassing high student expectations and providing a critical amenity to attract on-and off-campus residents.

Live 24-Hour Support

Our highly talented support staff understands the unique ways that students use the Internet and participate in regular, ongoing training covering the most effective ways to address student connectivity issues. Our support center is managed in-house and powered by an advanced VoIP system providing detailed historical reporting, real-time call volume monitoring and a rigorous quality assurance program that regularly incorporates recent student feedback.

Mobile & Gaming Device Support

Student support is not just about desktops and laptop computers anymore. From PDAs to DVRs to handheld devices or gaming systems, we support what students are bringing to campus and can ensure the student experience is the best it can be on our network.

On-Site Coordinator Option

Apogee can provide a locally-hired on-site coordinator to offer support and troubleshooting to students. Apogee's many on-site coordinators know the school and the community and work directly with our 24-hour support center to respond to issues whenever hands-on support is required.

The Apogee Advantage

Top Ten Reasons To Choose Apogee as a Dedicated ResNet Provider

1. **Partnering for ResNet frees valuable staff time and resources** – According to many CIO's, a disproportionate amount of IT staff time is spent on ResNet issues instead of academic and campus growth projects. When schools no longer need to spend time managing the residential student network, the immediate and noticeable impact on IT staff is the return of time and focus that can be dedicated to the mission-critical goals of the University. By offloading ResNet demands, Apogee partners are able to shift their time and resources to focus on core infrastructure and enterprise technology projects.
2. **Apogee anticipates increasing bandwidth demand and grows to meet your needs** – Bandwidth usage is growing exponentially as video and multimedia content become an increasingly larger part of student's online lives. As a trusted network resource, it's Apogee's job to anticipate trends and accommodate growth in demand from one year to the next so student residents always have the bandwidth they need and the school can count on stable costs throughout the duration of the contract.
3. **Apogee ensures regular network expansion with stable, predictable costs** – Apogee knows that the demands on the residential network will only continue to grow. That's why our networks are designed and built with expansion in mind. By partnering for network service, schools can rely on predictable costs, stable budgets and a progressive roadmap for technology growth.
4. **Apogee provides unparalleled service and 24-hour student support** – Our expert support staff understands the unique ways that students use the Internet and participate in regular training to stay up-to-date on the most common connectivity issues, from desktop and laptop computers to mobile devices and gaming systems. As part of our holistic approach to network support, Apogee typically also provides a locally-hired on-site coordinator to work directly with students whenever hands-on support is the best solution.
5. **Apogee is focused exclusively on higher education** - Founded in 1998, Apogee was the first company to design, implement and run network services exclusively for campus student residences. 14 years later, Apogee is the largest, most innovative residential network provider for higher education in the United States.
6. **Apogee enhances the public image of the school** - According to a study by Campus Technology, three in five students would not attend a college that doesn't provide WiFi and 90% of students say that WiFi is as essential to education as classrooms and computers. In today's competitive market for student residents, Apogee helps schools attract potential students and keeps "heads in beds" by offering the highest standard in networking technology and innovative residential services.
7. **Apogee enables proactive IT leadership rather than responding to crises** – Many university IT departments are noticing that the demands of ResNet today are much different than those of the student network they inherited. The result is a culture of responding to issues rather than focusing on core goals. Thanks to more than a decade of experience, Apogee is able to anticipate and prevent problems, minimize unscheduled down-time and ensure continuing student satisfaction.
8. **Apogee wrote the book on wall-to-wall wireless coverage in student residences** – From the beginning, Apogee has partnered with leaders in the field of wireless networking to provide pervasive high-speed WiFi coverage in some of the most challenging residential environments. Today Apogee continues to deploy the latest standard in wireless technology with advanced 802.11n networks that deliver superior coverage and fast, reliable network access.
9. **Apogee provides around-the-clock network monitoring and support** – Apogee maintains a 24-hour Network Operations Center staffed with engineers to oversee ongoing network activity. By monitoring the network closely, Apogee can prevent and resolve network problems and ensure that the student network runs smoothly all day, every day.
10. **Apogee provides a truly comprehensive partnership** - By partnering with Apogee, schools know exactly who to contact for all issues related to the network, while students visit one website to sign up for service and call one phone number for 24/7/365 support. Apogee works with every school to meet and exceed their expectations and is extremely flexible!