

Jeremiah Godet

Parkville, MD 21234

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Professional Summary

Dedicated, hardworking team player committed to efficiently achieving goals. Thrives in collaborative environments, always willing to help for company success. Demonstrates strong work ethic, takes pride in personal growth and team contributions. Strives for excellence in tasks, ensuring optimal results and continuous improvement.

Work Experience

Crew Member

Canton Car Wash-White Marsh, MD

May 2024 to Present

- Worked front counter, drive-thru and other areas.
- Demonstrated strong multitasking abilities, handling multiple orders simultaneously without compromising quality or efficiency.
- Worked well with teammates and accepted coaching from management team.
- Collaborated with team members to complete orders.
- Greeted customers courteously while maintaining high service quality.
- Promoted a positive work environment through effective communication and teamwork among staff members.
- Assisted other team members to achieve goals.
- Trained new team members on procedures, customer service, and sales techniques.
- Became familiar with products to answer questions and make suggestions.
- Exceeded performance expectations consistently, receiving recognition from supervisors for dedication to job responsibilities.
- Supported training of new crew members, leading to more efficient onboarding process.
- Enhanced customer experiences by quickly addressing and resolving complaints.

Supervisor

Canton Car Wash

- Oversaw daily operations of the department, ensuring smooth workflow and timely completion of tasks.
- Applied strong leadership talents and problem-solving skills to maintain team efficiency and organize workflows.
- Improved customer satisfaction with timely response to inquiries, addressing concerns, and finding effective solutions.
- Increased team productivity by implementing efficient workflows and setting clear expectations for staff members.
- Enhanced communication within the team by holding regular meetings and encouraging open dialogue among all members.
- Mentored junior staff members in their career development, sharing knowledge from years of experience in the field.

- Developed staff skills through targeted training programs, resulting in improved performance and career growth opportunities.
- Improved customer satisfaction with prompt and courteous resolution of inquiries and complaints.

Education

Biology (High School Diploma)

Parkville High School-Parkville, MD

July 2024 to July 2024

Skills

- Writing skills
- Heavy lifting
- Self-discipline
- Clear communication
- Spanish Full Professional
- Time management
- Integrity and honesty
- Customer engagement
- Problem-solving
- Verbal and written communication
- Basic math (2 years)
- Papiamento
- Retail sales
- Cooking
- Flexible schedule
- Safety
- Initiative and Self-motivation
- Teamwork and collaboration
- Crew leadership
- Communication skills
- Creativity and innovation
- Bartending
- Guest services
- Customer service
- Critical thinking
- English (10+ years)
- Dutch
- Valid Driver's license
- Performance improvement

- Multitasking and organization
- Safety awareness English
- Leadership qualities

Languages

- Spanish
- Bilingual

Certifications and Licenses

Driver's License

Additional Information

HVAC apprentice