

Ezra England, Apprentice

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PROFILE

Recent high school graduate entering the Harford Community College HVACR Apprenticeship program. Motivated student eager to learn and develop hands-on skills in equipment installation, basic electrical work, and system maintenance while continuing to grow in customer service and communication. Focused on supporting customer needs, resolving concerns, and building strong relationships while gaining technical knowledge for a future career in HVACR.

EMPLOYMENT HISTORY

Mar 2024 — Jun 2025	General Merchandise Expert, Target	Abingdon
• Executed inventory management and optimized sales floor presentation to drive efficiency and guest satisfaction • Coordinated inbound deliveries and processed merchandise to accurately and efficiently replenish the sales floor • Maintained brand standards by ensuring the sales floor was consistently zoned, fully stocked, and accurately priced and signed • Enhanced overall store performance through a strong work ethic, attention to detail, and commitment to guest service		
Sep 2022 — Jun 2023	Production Team Member, Canton Car Wash	Abingdon
• Inspected vehicles prior to service and communicated issues to customers • Delivered high-quality washes and detailing using professional tools and techniques • Applied waxes and protective treatments for durable, polished finishes • Maintained and repaired car wash equipment to ensure smooth daily operations • Monitored and replenished supplies while upholding clean, professional customer areas • Consistently achieved customer satisfaction through attentive, efficient service		
Jun 2021	Landscaping Worker, Self-employed	Edgewood
• Maintained grounds by removing weeds, debris, and hazards to ensure safe, clean environments • Planted and cared for trees, shrubs, flowers, and lawns through watering, mulching, and edging • Operated trimmers, chainsaws, and other equipment for brush clearing, tree removal, and lawn maintenance • Trimmed and shaped hedges, bushes, and shrubs to improve curb appeal • Transported and organized landscaping materials efficiently to support daily operations		

EDUCATION

Sep 2021 — May 2025	High School Diploma, Edgewood High School	Edgewood
Sep 2021 — May 2025	Academy of Finance Certificate, Edgewood High School	Edgewood

SKILLS

Work Ethic	Mechanical Aptitude
Fast Leaner	Problem Solving Skills
Communication & Customer Service	Detail Oriented