

MICAH ALLEN



amicah386@gmail.com



667 461 2968



Cayuga Road, Randallstown Maryland, MD

PROFESSIONAL SUMMARY

Enthusiastic and motivated individual eager to start a professional career. I have garnered strong communication and teamwork skills developed through the hospitality industry and volunteer work. I am a Quick learner with a positive attitude, ready to adapt to new challenges and contribute effectively to your organization.

EDUCATION

Ross Shepard High School High school diploma
2020 - 2023

SKILLS

Strength in communication, leadership and problem solving
Strong organizational and multi-tasking abilities
Team-oriented
Critical Thinking
Work well under pressure and timely deadlines
experience with multiple customer bases and easily adaptable to any work environment
Excellent Customer Service Skills
Excellent time management

CONCESSIONS SUPERVISOR | BALTIMORE RAVENS STADIUM

2025 - Present

Organize alcohol service
Monitor alcohol service compliance
Attend meeting to troubleshoot issues and plans for

WORK EXPERIENCE

upcoming events
Manage inventory levels
Ensuring the safety and cleanliness of operational equipments

SERVICE STAFF | GLORY DAYS RESTAURANT, CANADA

October 2024 - July 2025

Welcoming, greeting and seating guests
Answering questions regarding menu items and dietary concerns
Resolving guests' complaints
Table maintenance
Taking orders
Serving food and drinks

SUMMER CAMP TEACHING ASSISTANT BOYS AND GIRLS CLUB | NEW ROCHELLE, NEW YORK

JUNE - SEPTEMBER 2024 Developed and executed leadership tasks
Developed daily academic and creative lessons
Meal preparation
Classroom planning and effective, lesson plans Craft activities
Participated in staff team planning and group discussions