

Daja Rone

Edgewood, MD 21040
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PROFESSIONAL SUMMARY

Continuously recognized for my strong work ethic, customer service skills, and ability to multitask in fast-paced environments. Consistently delivers quality service under pressure, ensuring positive customer experiences. While maintaining strong focus on team collaboration and achieving results, adapting to shifting priorities seamlessly. Reliable in managing inventory, ensuring accurate order fulfillment, and maintaining safe working environment. Known for adaptability, and relentless drive for achieving collective goals.

SKILLS

- Food safety compliance
- Order accuracy
- Excellent customer service
- Problem-solving
- Inventory management
- Customer service
- Cleanliness
- Heavy lifting capacity
- Kitchen equipment operation
- Strong work ethic
- Quick learner
- Fast-paced environment

WORK EXPERIENCE

MARCH 2026-CURRENT

Restaurant Team Member

Waffle House | Edgewood, MD

- Communicated professionally with customers, colleagues, and supervisors.
- Kept food service and preparation areas clean and neat.
- Processed credit card transactions, gift cards, and cash payments.
- Trained new servers in company policies, guest service standards, and best practices.

FEBRUARY 2026-CURRENT

Team Member

Noodles & Company | Bel Air, MD

- Adapted to operational needs, taking on different roles to support workflow.
- Completed numerous orders and projects per shift with high accuracy.
- Supported fellow team members with regular tasks and activities.
- Restocked supplies to keep teams productive.

NOVEMBER 2025-DECEMBER 2025

Warehouse Worker

Fanatics.com | Aberdeen, MD

- Helped fellow warehouse workers to manage incoming and outgoing products.
- Supported inventory accuracy and recorded material movements in company software.

- Lifted weights of up to 50lbs while minimizing risk of personal injury.
- Avoided safety hazards by correctly operating company tools and equipment.

NOVEMBER 2025-DECEMBER 2025

Seasonal Worker

Kohls

- Performed manual labor tasks to detailed instructions from supervisors.
- Offered to assist with additional tasks to keep projects on-task and meet tight deadlines.
- Listened to customer requests and specifications and made suggestions to appropriately fulfill needs.
- Documented, researched, and resolved customer service issues.
- Identified issues and solutions to eliminate backlog and maximize workflows.

JANUARY 2025-OCTOBER 2025

Food Service Team Member

Rutters Gas Station | Aberdeen, USA

- Adhered to safety protocols while operating kitchen equipment and utensils.
- Assisted in stocking food service areas with essential items.
- Prepared beverages according to established recipes for customer satisfaction.
- Maintained cleanliness and organization of work area consistently.
- Executed daily opening and closing tasks, including dish cleaning and supply restocking.
- Monitored food item expiration dates, discarding outdated products promptly.
- Wrapped sandwiches and salads neatly prior to serving customers.
- Delivered exceptional customer service by promptly addressing guest needs.

OCTOBER 2023-DECEMBER 2024

Seasonal Associate

Kohls Warehouse | Edgewood, USA

- Verified accuracy of incoming shipments against purchase orders.
- Performed cycle counts to ensure precise inventory records.
- Adhered to guidelines for accurate order picking.
- Operated hand-trucks, pallet jacks, and forklifts for loading and unloading trucks.
- Maintained cleanliness in work areas through regular sweeping, mopping, and dusting.
- Organized shelves, workstations, and pallet areas to promote safety.

JUNE 2023-OCTOBER 2024

Crew Member

Wendy's Restaurant | Edgewood, USA

- Monitored food quality to ensure compliance with company standards for presentation and temperature.
- Delivered takeout orders efficiently, ensuring meals reached customers on time.
- Assisted kitchen with inventory, including utensils and food products, to support operations.
- Executed cleaning tasks by sweeping floors, wiping tables, and managing waste disposal.
- Performed day-to-day duties accurately to uphold service quality.

- Responded swiftly to customer needs to improve overall experience.

EDUCATION

High School Diploma 05/2024
Joppatowne High School, Joppa, MD

Hvac Apprenticeship 04/2029
Harford Community College, Bel Air, MD

ADDITIONAL INFORMATION

EPA 608 Certified HVAC professional with over one year of hands-on experience gained through two HVAC-related positions. Knowledgeable in HVAC installation, maintenance, troubleshooting, and repair, with a strong commitment to safety and quality workmanship. Bilingual with excellent communication skills, allowing effective interaction with both English- and Spanish-speaking customers and team members. Reliable, hardworking, and ready to contribute immediately in a fast-paced work environment while continuing to grow within the HVAC industry.