

MELAKU BETEW

Damascus, MD | (240) 660-1439 |

melakubetewl@email.com

OBJECTIVE

Motivated, reliable, and highly organized Damascus resident seeking an entry-level HVACR Apprentice / Helper position. Armed with an active Maryland HVACR Apprentice License, a clean driving record, and a strong work ethic. Eager to support journeyman technicians, master complex installation and service workflows, and deliver excellent customer service while contributing to company growth.

CORE CERTIFICATIONS & CREDENTIALS

- **State of Maryland HVACR Apprentice License** | *Active*
- **EPA Section 608 Certification** | *Active*
- **Valid Maryland Driver's License** | *Clean Driving record*

KEY SKILLS & STRENGTHS

- **Equipment Maintenance:** Skilled in using hand and power tools to repair and service various appliances and mechanical systems.
- **HVAC Assistance:** Experienced in assisting licensed professionals with heating and air conditioning setups and equipment installations.
- **Physical Stamina:** Able to lift 50+ lbs, climb ladders, and work safely in fast-paced or physically demanding environments.
- **Operational Execution:** Punctual, dependable, and highly adaptable to schedule spikes and busy shifts.
- **Customer Service & Communication:** Excellent verbal skills for professional, friendly interactions with customers and team members.

PROFESSIONAL EXPERIENCE

Roaming Rooster | *Team Member* | different locations, MD *December 2019– Present*

- **Operational Agility:** Thrived in a high-volume, fast-casual kitchen environment, successfully balancing speed of service with high-quality standards during peak rushes.

- **Inventory & Tool Management:** Assisted with daily inventory checks, organized stock, and safely operated commercial kitchen equipment according to strict safety protocols.
- **Physical Stamina:** Demonstrated strong physical endurance by managing heavy lifting, continuous movement, and outdoor labor tasks safely.
- **Safety Compliance:** Strictly followed workplace safety guidelines and protocol to prevent accidents and protect equipment.
- **Team Collaboration:** Worked closely with a dynamic team to meet daily operational goals, step into cross-trained roles seamlessly, and keep workspace hazard-free.
- **Customer Relations:** Provided polite, professional, and face-to-face customer service, ensuring positive guest experiences and resolving minor issues immediately.
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EDUCATION & PROFESSIONAL DEVELOPMENT

- **Credential Evaluation (WES):** Associate Degree Evaluation *In Progress*
- **Enrolling in formal Year 1 HVACR theory classes for the upcoming Fall semester at Carroll Community College.**