

Ian Young Jr

11442 Lockwood Drive
Silver Spring, MD
(202)-360-3775
Dillyyoung@yahoo.com

Work Experience

OCTOBER 2014 - PRESENT

Lemek LLC, Silver Spring, MD – *Sales Associate-Production Worker-Lead Baker*

- Cash handling/POS experience
- Persistent customer interaction
- Food production of all menu items
- Baking of all pastries and breads
- Attention to detail of all aspects of the store
- Completing baking in a timely manner

Though Panera has been my first and only job, I have been able to grow during my time there working at 5 different locations throughout my career and maintaining good rapport with my peers. I first started as an associate mainly handling customers and I can say that shaped my view of the customer service world. I have been able to create longtime connections and ensure people feel welcome every time they walk into our store. I then became a part of the food production aspect where I learned the care and detail it took to create something that a person would be directly consuming and benefiting from. From there, I became promoted to a Baker where my role became even more vital. I had to make sure that the things I was creating were made to the utmost of standards. I have learned a great amount of things during my journey here and I wouldn't do things differently if given the option.

Education

AUGUST 2010 - MAY 2014

Paint Branch High School, Burtonsville MD – *Diploma*

Throughout my time at Paint Branch, many would describe me as an over-achiever, people person, and an all around dedicated individual. Though I did not pursue a career in Football, I was a part of the team my Junior year which was an experience I do not regret. I learned discipline, time management, and great athletic skills; all things I have been able to use in my day to day life.