

NICHOLAS DIAS

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SUMMARY

Motivated and dependable entry-level HVAC candidate currently enrolled in the HVAC program at Harford Community College. OSHA 30 certified with hands-on experience in customer service, maintenance, stocking, and working in fast-paced environments. Hardworking, adaptable, and willing to learn new skills while building a career in the HVAC field.

EXPERIENCE

Royal farms

June 2025-present

Customer Service Associate / Maintenance

- Provide friendly customer service and assist customers with questions and requests.
- Prepare food, including cooking chicken, while maintaining clean and safe work areas.
- Restock drinks, merchandise, and supplies throughout the store.
- Take out trash and perform general cleaning and maintenance duties.
- Assist with a variety of daily store operations and help coworkers as needed.
- Work efficiently in a fast-paced environment while handling multiple responsibilities.

SKILLS

- | | | |
|--------------------|--------------------|------------------------|
| • Customer Service | • Customer Service | • Adaptability |
| • Communication | • Problem Solving | • Dependability |
| • Maintenance | • Time Management | • Attention to Detail |
| • Teamwork | • Organization | • Willingness to Learn |

EDUCATION

Harford Community College

2026-present

Inrolled in HVAC Program

Expected Completion: 2030

Bel Air High School

Class of 2026

CERTIFICATIONS

- OSHA 30-Hour Certification