Development of a Digital Discharge Summary for Mental Health Services

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Background

Bendigo Health provides mental health services from Swan Hill in the north, to Gisborne in the south, Maryborough in the west, and across to Echuca. Geographically this covers almost a quarter of Victoria.

Acute services are based at the Alexander Bayne Centre in Bendigo and offer the full range of treatment modalities. Discharged patients are supported by teams of community based clinicians in all the major residential areas.
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- Availability
Key Functional Requirements

- Information to be collected and displayed on one screen.
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- Unlimited free form areas for clinical notes.
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- Unlimited free form areas for clinical notes.
- Short data entry should be list driven.
Key Functional Requirements

- Interfaces to Patient Master Index, Pathology and Radiology.
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- Automatic email to Consultant Psychiatrist requesting authorisation when completed and ready for dispatch.
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- Inbuilt ICD-10 AM and DSM-IV coding.
Key Functional Requirements

- Integration of standardised risk assessment criteria.
What was the result?

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- A computer based system that delivers multiple levels of security and access across central and northern Victoria. Discharge summaries are a work in progress from the moment of admission, and are completed to a standard meeting all the stated needs of our customers.
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- An Electronic Discharge Summary for Mental Health Services that works!