# Alphastudy.com: Knowledge where you need it most

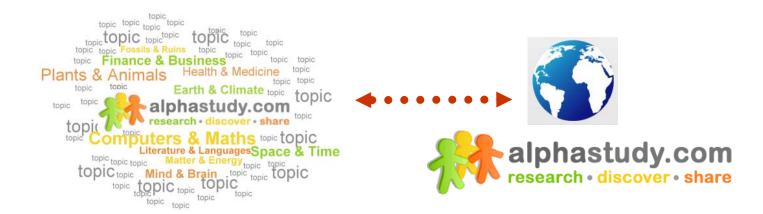


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#### Aims

- Introduce Alphastudy.com
- Features and capabilities in Alphastudy
- Demonstrate Alphastudy uses in healthcare
- Show real hospital case examples



# Quick background about me...

- Healthcare technology & RnD +5 yrs
- Papers in Emergency Medicine Australasia
- Presentations in San Francisco US, Toronto Canada, Auckland New Zealand, Australia
- Don Walker 2008 Award Australian Health Informatics Award outstanding achievement
- Young Australian Innovator Finalist 2008
- Profile <a href="http://www.linkedin.com/in/daviddinh">http://www.linkedin.com/in/daviddinh</a>

# What is Alphastudy?

- Essentially bringing together "disparate tools, systems, disparate silos of knowledge together"
- Closes the gaps and opens accessibility to the right knowledge within the organisation

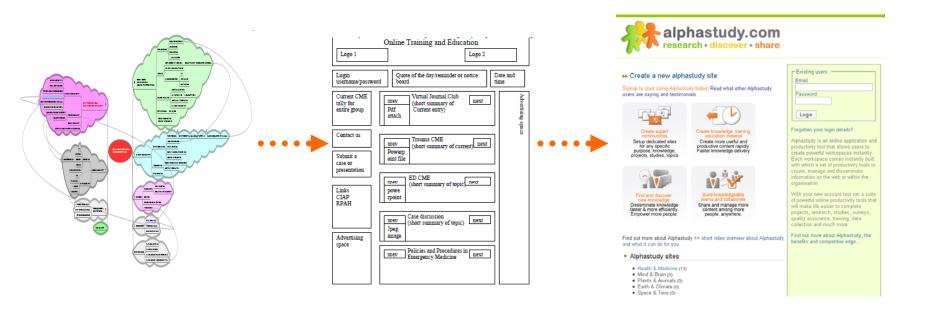


### What Alphastudy aims to...

- Provide an easy to use and effective platform to develop quality knowledge content
- Enable knowledge communities
- Motivate information sharing and content development
- Promote health education, trusted content
- Healthcare is a knowledge rich environment, how to best capture this?

# The story of alphastudy

- Content Information Laundry vs Knowledge Builders
- Blogs, Wikis, Social Bookmarking
- San Francisco ICEM April 2008
- First prototype November 2008
- Launch of research projects Dec 2008 March 2009



#### Core features

- Unified platform
- Online productivity tools
- Platform independent, devices, mobile
- Crowd wisdom
- Participants develop quality trusted content



#### Allows users to...

- Question existing processes, conduct new research, share new knowledge:
- How will we know if a new process will succeed?
- How can we get more reliable information?
- Identify knowledge gaps and address them fast
- How can we reduce medical errors? How do we measure and benchmark processes?



# Opens a new knowledge paradigm

The world is getting smarter and more interconnected. More opportunity to learn, analyse data and make more informed decisions. Smarter use of data, optimising for future events.



# Plexagogy

- Plexagogy. Leveraging from the crowd wisdom
- Rather than searching for answers on the internet, get subjective answers from opinions and experiences of others.
- Decentralised workspaces, sharing skills and knowledge for greater participation
- Online knowledge community interaction



#### What does this all lead to?

- Collaborative network knowledge sharing
- The team get involved to participate with their colleague's research studies and projects because they know it will make a difference to their daily hospital work
- Healthcare users make more informed decisions

# How is Alphastudy currently being used?

- Trauma Audit May Apr 09 "Code crimson audit"
- 2009 Clinical Handover at the Bedside (WHO study patient safety)
- 2009 Australasia Survey of **Ultrasound Capabilities**
- RPAH Research project registry
- Sydney Emergency Online Research Centre
- RPAH ED clinical research studies







#### Trauma Audit 2009, RPAH

- Staff teamed up and worked together, results...
   identified knowledge gaps in specific clinical areas
- Quick study allowed clinicians improve education sessions, simulations and improve processes
- An example of how Alphastudy was used to quickly uncover a significant knowledge gap in one of the mandatory protocols
- Trauma Audit 2009

### Trauma audit April-May 09

- Fragmented knowledge in the team leading to varied treatment practices and patient outcomes
- Address critical knowledge gap and differences
- Method: before/after qualitative
- Follow up audit to assess compliance

# Why did clinicians use Alphastudy?

- Integrated study setup by clinicians
- Gained stakeholder and internal support since the aims improved everyone's knowledge
- Enabled fast knowledge transfer
- Demonstrated to management solid improvements in patient treatment and knowledge outcomes
- Provided a benchmark to compare future studies
- Opened participation, disseminate findings to users

### Compliance results

- Knowledge gaps identified (before) :
  - Consultant notification SBP<90 (67%)</li>
  - Code crimson activation (75%)
  - Transfer to OT in 20 minutes (73%)
- Knowledge gaps identified (after) :
  - Consultant notification SBP<90 (90%)</li>
  - Code crimson activation (93%)
  - Transfer to OT in 20 minutes (90%)

#### Trauma Audit Outcomes

- Improved decision making amongst the team
- Clinicians identified improvements in processes
- Knowledge transferred to new staff fast
- Improved trauma protocol compliance



# Clinical Handover Study 2009

- WHOs High 5 of Patient Safety
- Australian Quality & Safety in Health Care Commission
- National Handover Initiative

- Dr Tim Green (RPAH ED Director)
- Staff Specialists
- Nursing Managers

### 2009 Clinical Handover Study

- Collect the following outcomes:
  - Identify unwell patients and previously unidentified issues
  - Improve patient satisfaction
  - Improve patient safety
  - Introduce patient to senior staff in the department
  - Ensure observations documented and variations identified
  - Identify missed clinical signs and verify





# Reason for the study

- Improve patient safety
- Speedy review of the patient post handover
- Improve patient flow
- Increase patient satisfaction
- Earlier management decisions
- Increased staff specialists
   & senior registrar
   involvement

- Outdated information
- Variable level of detail
- Inconsistent use of the whiteboard
- Little involvement of junior staff
- Inconsistent post handover review

### Clinical Handover Study...

- Online knowledge site setup by clinicians on Alphastudy
- Study disseminated to all clinical members
- Alphastudy was available on the intranet
- Conducted post implementation observations





#### Clinical Handover Outcomes

- Patient safety is a sensitive issue...
- Alphastudy's researching, validation, discussion capability helped improved clinical handover processes now entrenched in the Emergency room culture and now done regularly
- More comfortable environment to ask questions, evaluate and seek better outcomes. Change in healthcare is less risky when you have more information and internal studies/reviews to back your claims.

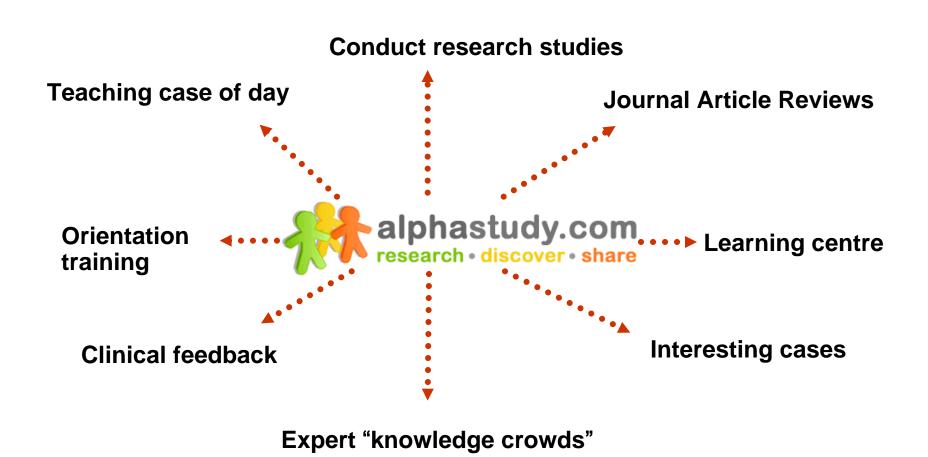
# Further use at Royal Prince Alfred Hospital

- The Royal Prince Alfred Hospital
  - Approx 60,000 presentations annually through the ED.
  - RPA operates as a Level 6 (teaching hospital) Emergency Department and is a designated trauma centre.
  - Accredited for advanced training in Emergency Medicine by the Australasian College for Emergency Medicine





#### Some uses at RPAH



### Trauma training

http://alphastudy.com/sites/topic/index.php?cid=SYDNEYTRAUMATEAM

#### Introduction to Trauma Services

Sydney Trauma Team- discuss, prep, questions

♣ AlphaStudy.com > SYDNEYTRAUMATEAM

Login







We have a new updated site! Welcome to the Trauma resource website. On this site you will find the trauma team registration survey and medical student rotation feedback forms

- TRAUMA TEAM MEMBER REGISTRATION & ORIENTATION SURVEY
- THIRD YEAR MEDICAL STUDENT ROTATION FEEDBACK AND ASSESSMENT

### **Emergency Medicine Research Centre**

http://alphastudy.com/sites/topic/index.php?cid=EMRLC



#### **Emergency Medicine Research & Learning Centre**

# AlphaStudy.com > EMRLC

Login

- **Description**
- Surveys
- Quizzes
- Discussions
- Virtual Journal Club
- Exam Practice
- MCQ of the month.

#### Welcome to the Emergency Medicine Research & Learning Centre



Keep up to date, get ideas and discuss a range of topics.

**Virtual Journal Club discussions -** a selected article reviewed by a guest user and comments contributed by others

Kendall's ECG Master class updated monthly

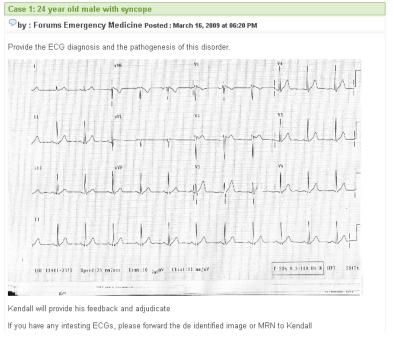
#### Evidence based practice reviews

 Information is liberated from the experts, learn from other participants.



### Learning resource centre

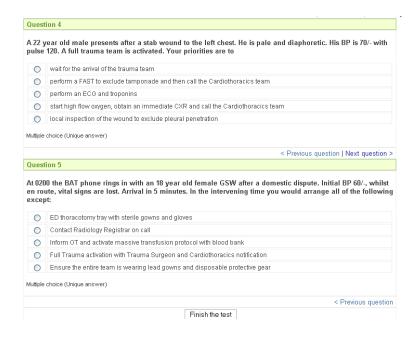
 Greater leverage from peers with the similar knowledge pursuits.



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VJC March 2009							

# Clinical training, knowledge management

 Increased user contribution leads to a growth of "collective intelligence" and re-usable knowledge



- Results of the quizzes done [Close]
Scores of quizzes done

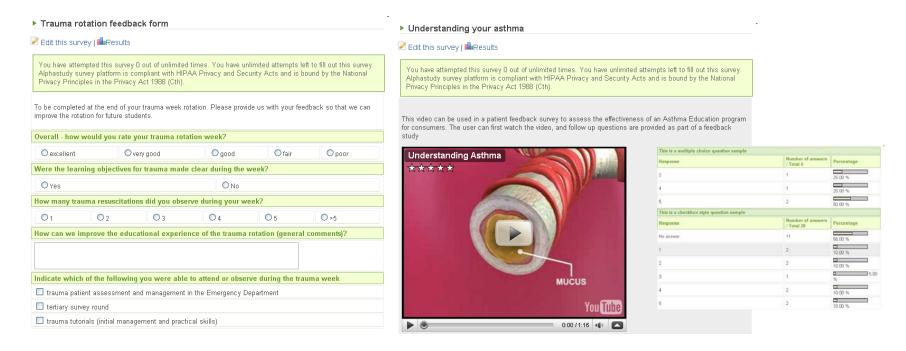
Quizzes	Worst score	Best score	Average score	Average Time	Attempts	Last attempt
Primary exam review - Pathology - Blood vessels (Chapter 12 Robbins 6th ed)	6	6	6	4 min. 45 sec.	1	2009-03-16 06:51:18
Trauma CME Set 1 February 2009	4	4	4	4 min. 29 sec.	1	2009-02-03 02:15:01
	Date 2009-02-03 02:15:01			Score	Time	
				4/5	4 min. 29	4 min. 29 sec.

#### Statistics by question

Question title		Best score	Average score
The following mandates immediate notification of the Trauma Surgeon and Emergency Consultant on call	0/1	1/1	0.46/1
A 36 year old man presents after a gunshot wound to the left subcostal region in the anterior axillary line. SBP 90, Pulse 100, RR 24. You are the trauma team leader and a primary survey is being completed by your team. Your first priority as the team leader is:	0/1	1/1	0.77/1
The following are appropriate indications for an urgent CT except	0/1	1/1	0.54/1
A 22 year old male presents after a stab wound to the left chest. He is pale and diaphoretic. His BP is 70/- with pulse 120. A full trauma team is activated. Your priorities are to	0/1	1/1	0.85/1
At 0200 the BAT phone rings in with an 18 year old female GSW after a domestic dispute. Initial BP 60/-, whilst en route, vital signs are lost. Arrival in 5 minutes. In the intervening time you would arrange all of the following except:	0/1	1/1	0.69/1

### Short studies and questionnaires

- Quickly setup and conduct research studies
- Analyse and collect data fast
- Gain a deeper understanding of issues and needs



#### Future?

- Acting as a knowledge broker
- Health research portals for professionals
- Asking the crowd for expert advice
- Enhancing decision support systems with local knowledge
- Farm out small packets of work to different ups.



#### Interested?

- Deploy into healthcare specialties and more research environments
- Implement for more research projects, scientific studies
- Rollout enterprise and corporate packages
- Partnerships for healthcare deployment
- Improve the access and sharing of knowledge
- Continue to provide a platform to foster collaboration and innovation

# How to start using Alphastudy ...



- http://www.alphastudy.com/index.php
- Click on Create a new site
- If you are a new user, follow the simple new account registration steps
- Provide a Site Title and some basic site info
- Alphastudy will build the rest for you...
- Send me an email: david.dinh@