

Best Practice Support for General Practices to Implement & Use Primary Care Data Tools

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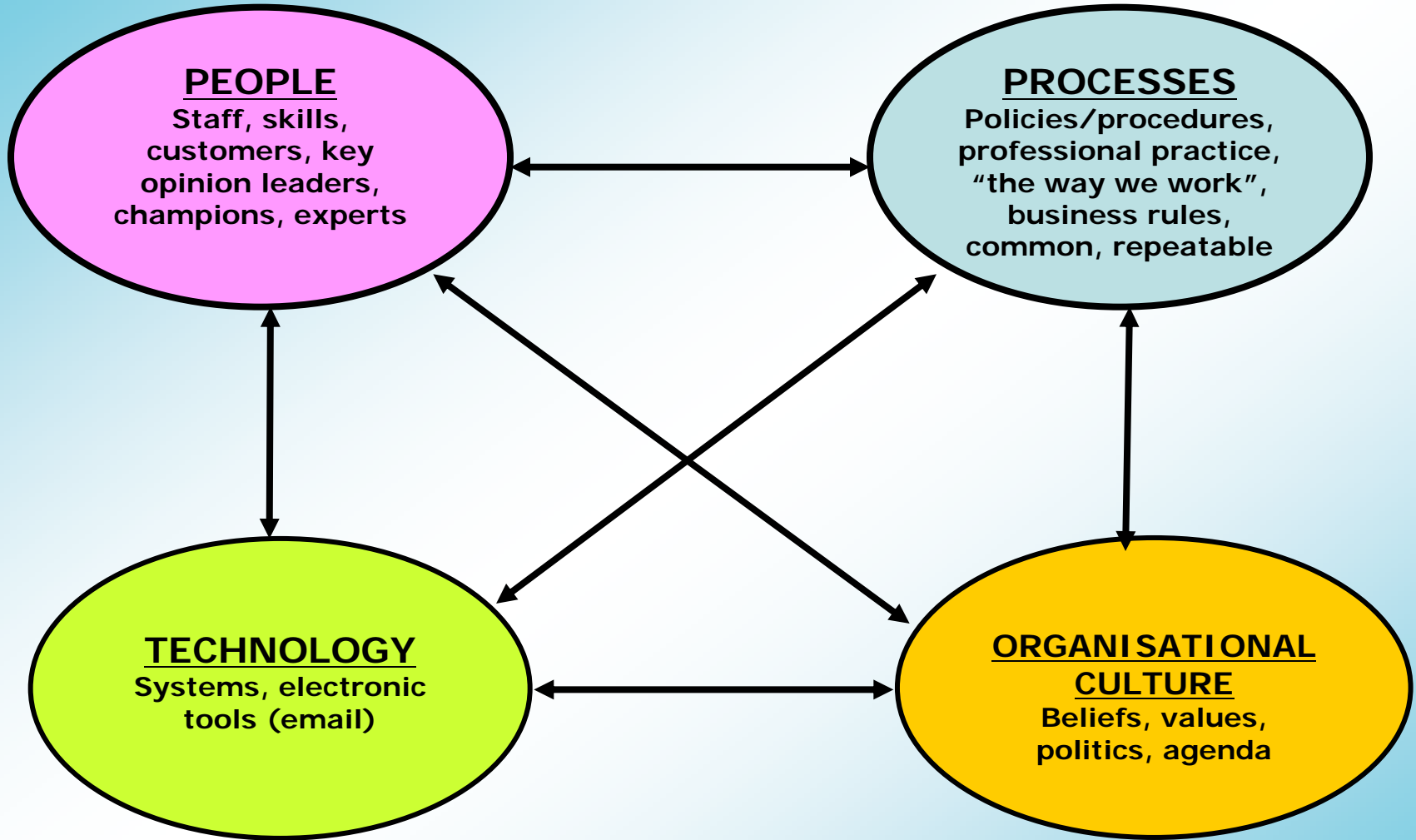
Victorian Statewide Roll-Out of CAT 2007-2008

- GPV negotiated attractive price for CAT statewide roll-out
- All divisions purchased CAT & provided it free to practices
- Approx. 34% Vic practices installed & used CAT
- Big variation in practices per division: 5% - 95%
- Some divisions supporting systematic data quality improvement activities – Collaboratives “Light”

Goal of current study:

Use the Victorian experience to develop a
“best practice manual”
that can be used by all divisions to
support general practices to implement
& use primary care data tools (PCDT)

Principles of information management



Principles of Change management

Methods

- Conducted structured interviews with division staff
- Developed & conducted survey with Vic **CEOs** (17) & **program staff** (19)
- Discussions with divisions & SBOs from other states, particularly users of other PCDT
- Visits, workshops, discussions, data, experience, etc,
- Analysed results & described best practice

Results

1. Underpinning Principles

- a. General practice engagement approach
- b. Information management principles

2. Best practice

- a. Strategic thinking and planning
- b. Multi Program/ Multi-Discipline approach
- c. Change Management approach
- d. Respect Privacy, Security and Data Ownership
- e. Manage Resource limitations - Balance Quality and Quantity

Guidance

for the use of

Primary Care Data Tools

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[Manual](#)

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Next Steps

1. Promote best practice support to increase implementation & use of PCDT
2. Develop & support wide-spread, systematic use of PCDT to improve data quality for use in:
 - Systematic care
 - eHealth