

Health Canada Consumer Product Safety Program
Enhancing Consumer Product Safety Through Strengthened Collaboration
February 19, 2025 | 10:35am-11:25am EST

A large, light blue globe is centered in the background. Overlaid on the globe are three white, curved, swoosh-like lines that sweep across the front of the globe, creating a sense of motion or a protective shield.

2025 ANNUAL MEETING AND TRAINING SYMPOSIUM

February 17 - 20, 2025 | Hyatt Regency Grand Cypress | Orlando, FL



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Consumer Product Safety Program

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Consumer Product Safety Program – Mandate

Protect the public by addressing or preventing dangers to human health or safety that are posed by consumer products and cosmetics in Canada



The Consumer Product Safety Program (CPSP) administers the following acts and associated regulations:

- *Canada Consumer Product Safety Act (CCPSA) and its 37 regulations*
- *Food and Drugs Act and its Cosmetic Regulations*

Products We Regulate





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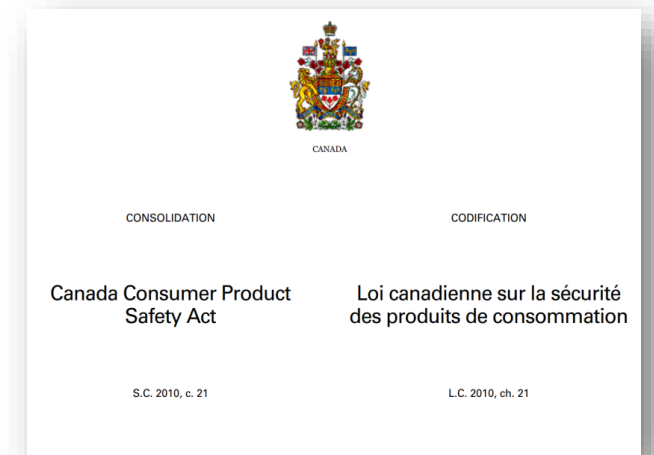
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Canada Consumer Product Safety Act: Overview

Addresses dangers to human health or safety that are posed by consumer products in Canada, including those that circulate within Canada and those that are imported.

37 regulations under the CCPSA, the majority of which outline specific requirements for certain products (e.g. the *Toys Regulations*, the *Cribs, Cradles and Bassinets Regulations*, etc.).

A list of prohibited consumer products is set out in **Schedule 2** of the CCPSA.





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General Prohibition

- It is prohibited to manufacture, import, advertise or sell any consumer product that is a "**danger to human health or safety**".

Table 1

Identified Hazards of
Concern



Table 2

Draft DHHS Assessments
for comment



Table 3

Determination of Danger
to Human Health & Safety



- Immediate Impact of Table 3:** Products listed under Table 3 cannot be manufactured, imported, advertised or sold unless they meet specified **performance criteria** or an equivalent.





Industry Responsibilities

- Under the CCPSA, there are no pre-market approvals or certification requirements.
- **Onus is on manufacturers, importers and sellers to ensure products they bring to market comply with the CCPSA and its regulations.**
- **Proactive responsibility under the General Prohibition** – Industry is responsible for ensuring **ongoing compliance** by:
 - Regularly assessing product safety.
 - Reviewing and applying relevant standards and regulations.
 - Mitigating dangers in a timely manner.
 - Reporting health or safety incidents to Health Canada.
- **Continuous monitoring:** Regular monitoring of Tables 1, 2 and 3 is essential to stay informed of emerging risks.



Program Priorities

Risk Management of Li-Ion Batteries:

- Plan to engage interested parties in 2025 on a **Notice of Intent** to seek early comments on a proposal to introduce risk management requirements under the CCPSA.

Chronic Hazards in Consumer Chemical Products:

- Current regulatory requirements set out in the *Consumer Chemicals and Containers Regulations, 2001* do not address certain human health hazards of concern associated with consumer chemical products.
- Health Canada is exploring the adoption of certain guidelines for risk-based labelling for chronic hazards, such as Annex 5 of the GHS, “Consumer Product Labelling Based on the Likelihood of Injury”.

Modernizing the Toys Regulations

- The Program is planning to update the Toys Regulations to enhance protections for children from chemical and toxicological hazards in toys, and to reduce or eliminate the need for animal testing.



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Compliance & Enforcement



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CONSOLIDATION

CODIFICATION

Canada Consumer Product
Safety Act

Loi canadienne sur la sécurité
des produits de consommation

S.C. 2010, c. 21

L.C. 2010, ch. 21



CANADA

CONSOLIDATION

CODIFICATION

Food and Drugs Act

Loi sur les aliments et drogues

R.S.C., 1985, c. F-27

L.R.C. (1985), ch. F-27

(Cosmetic Regulations only)

Compliance and Enforcement

- The Regulatory Operations and Enforcement Branch (ROEB) is the compliance and enforcement arm of the Health Canada Consumer Product Safety Program.
- Interface between the program and industry, consumers and stakeholders.
- Key activities include: Conducting compliance inspections across Canada, managing enforcement actions and promoting compliance through education and outreach.



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Canada Consumer Product Safety Act: Powers

The CCPSA allows Health Canada to:

- **Inspect** locations of manufacture, import and sales.
- **Seize** products, documents or materials.
- **Order suppliers to:**
 - Conduct tests or studies on a product to verify compliance.
 - Cease the manufacture, import or sale of a product.
 - Carry out recalls and take other corrective actions.
- **Apply** Administrative Monetary Penalties or prosecute.
- **Disclose** personal or confidential business information necessary to identify or address a serious danger to human health or safety.

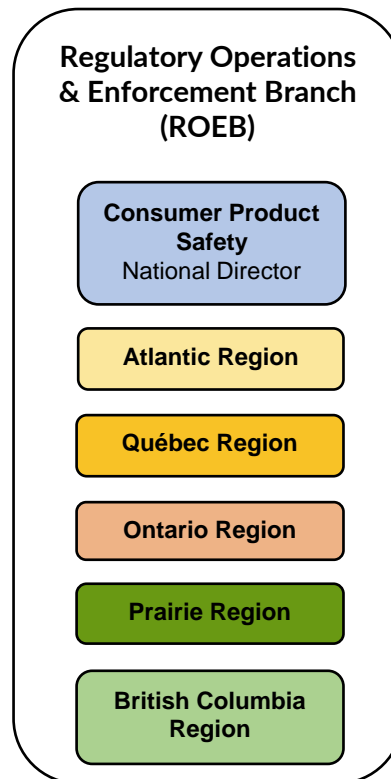


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Consumer Product Safety Program Regional Offices Across Canada



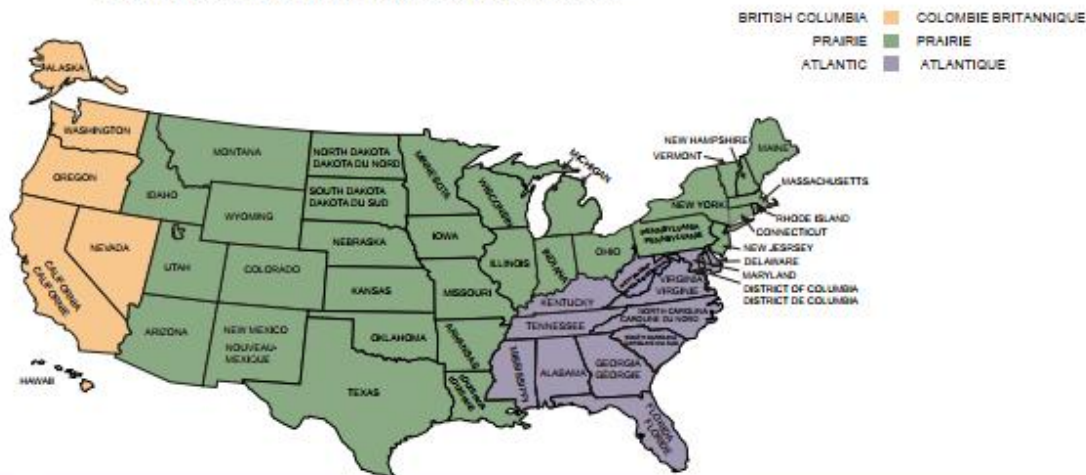


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Consumer Product Safety / Sécurité des produits Regional Responsibilities / Responsabilités régionales



* Use the map as a reference when there is no head office in Canada.

* Référez-vous à la carte lorsqu'il n'y a aucun bureau chef au Canada.

British Columbia Colombie-Britannique

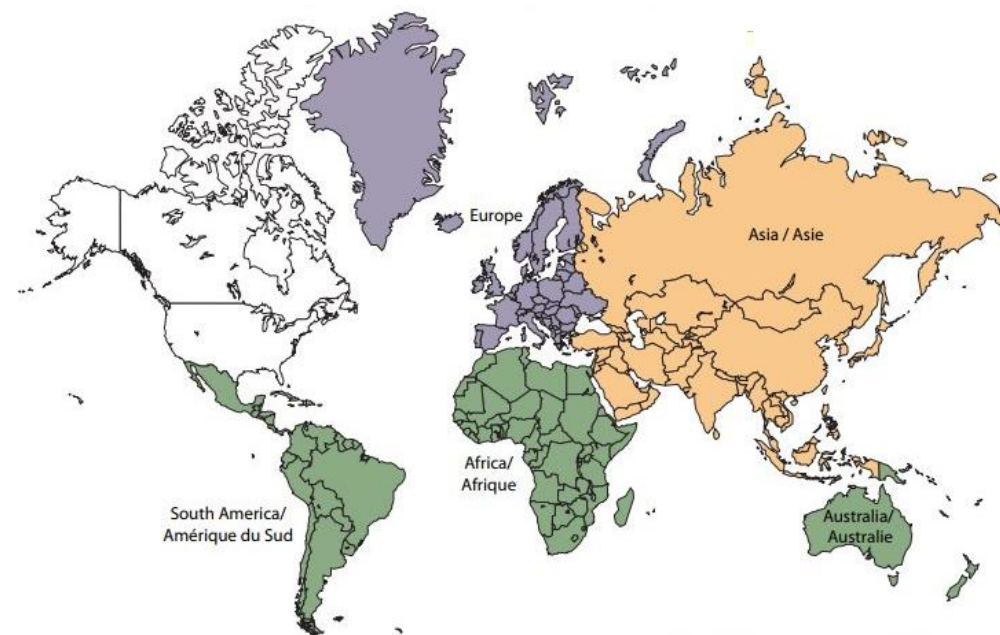
Alaska (AK)
California (CA) / Californie
Hawaii (HI) / Hawaï
Nevada (NV)
Oregon (OR)
Washington (WA)

Prairie

Arizona (AZ)
Arkansas (AR)
Colorado (CO)
Connecticut (CT)
Idaho (ID)
Illinois (IL)
Indiana (IN)
Iowa (IA)
Kansas (KS)
Louisiana (LA) / Louisiane
Maine (ME)
Massachusetts (MA)
Michigan (MI)
Minnesota (MN)
Missouri (MO)
Montana (MT)
Nebraska (NE)
New Hampshire (NH)
New Jersey (NJ)
New Mexico (NM) / Nouveau-Mexique
New York (NY)
North Dakota (ND) / Dakota du Nord
Ohio (OH)
Oklahoma (OK)
Pennsylvania (PA) / Pennsylvanie
Rhode Island (RI)
South Dakota (SD) / Dakota du Sud
Texas (TX)
Utah (UT)
Vermont (VT)
Wisconsin (WI)
Wyoming (WY)

Atlantic Atlantique

Alabama (AL)
Delaware (DE)
District of Columbia (DC) / District de Columbia
Florida (FL) / Floride
Georgia (GA) / Géorgie
Kentucky (KY)
Maryland (MD)
Mississippi (MS)
North Carolina (NC) / Caroline du Nord
South Carolina (SC) / Caroline du Sud
Tennessee (TN)
Virginia (VA) / Virginie
West Virginia (WV) / Virginie Occidentale





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Key Activities of an Inspector Compliance & Enforcement



**Retail,
distributor,
importer and
manufacturer
inspections**



**Executing measures
on non-compliant
products**

- Voluntary Measures
- Regulatory Measures



**Compliance
verification
projects**



**Imported goods
oversight**

- On-site inspections at ports of entry
- Admissibility recommendations



**Recall and stop
sale monitoring**

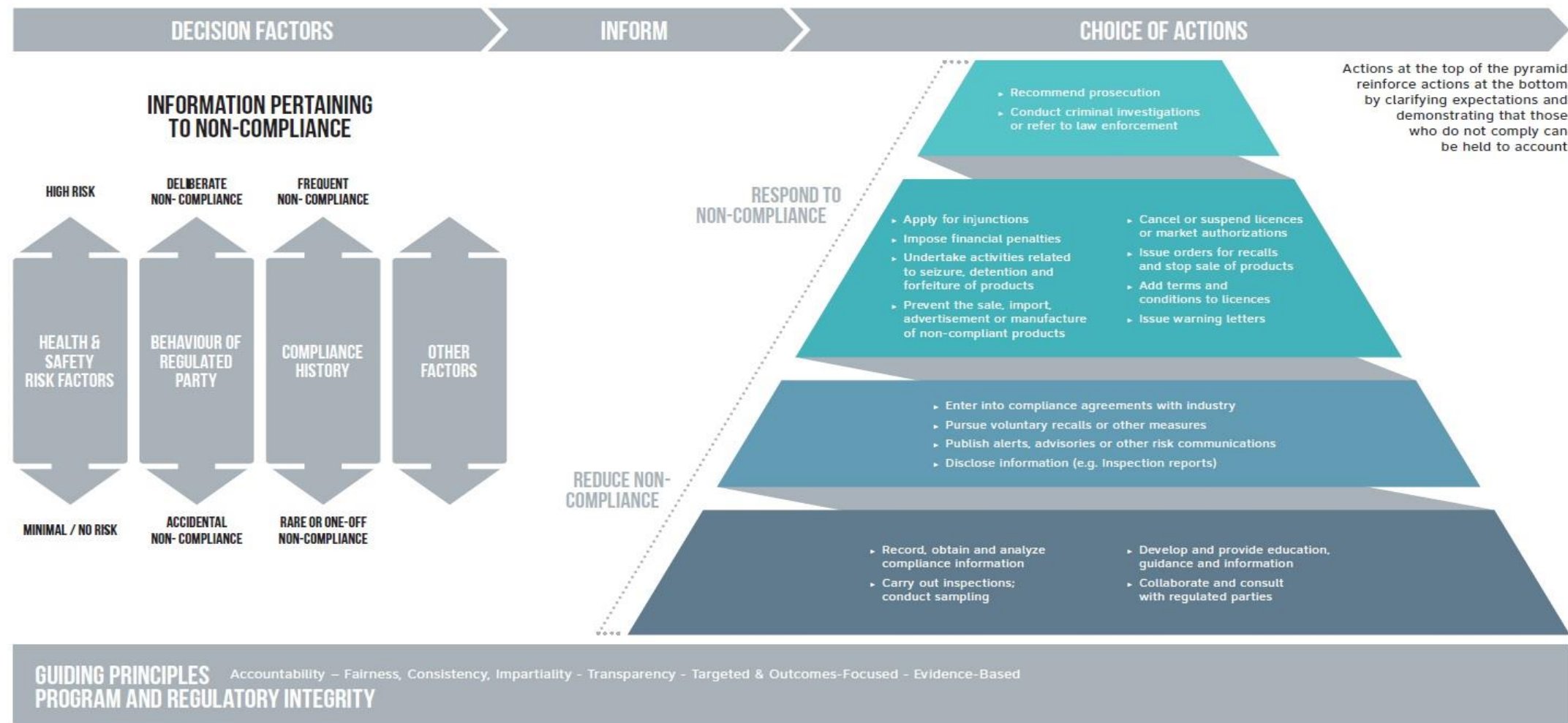


**Consumer and
industry incident
follow-ups**



**Cosmetics follow-
ups**

Approach to Compliance and Enforcement



Note: This diagram is a simplified visual representation of Health Canada's general approach to compliance and enforcement. Please see the Compliance and Enforcement Policy Framework and applicable acts, regulations and policies for more information. This diagram does not include all of the compliance or enforcement tools potentially available to Health Canada programs, and not all of the tools listed above are available in every situation.



Collaborative Compliance Promotion

Highlights

- Delivered **two Joint Webinars** with the **US Consumer Product Safety Commission**:
 - **E-commerce Safety** (February 2024)
 - **Toy Safety** (September 2024)
- Reached over **500 industry stakeholders** across both countries.
- Enhanced industry understanding of compliance requirements in Canada and the U.S.
- Increased compliance levels: North American marketplace approach.



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A Transparent Approach From Data to Action



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Early Detection and Continuous Surveillance

- **Surveillance** activities gather information domestically and internationally about injuries, emerging issues and new science related to consumer product and cosmetic safety.
- **Mandatory industry and voluntary consumer incident reporting** enables early detection of safety issues and quick response when unsafe products are identified.
- **Compliance Verification projects** involve routine sampling and testing of products in the marketplace and support partnerships with the Canada Border Services Agency (CBSA) and other domestic and international regulators.

Health Canada Consumer Product
and Cosmetics Reports Received
April 1, 2023 – March 31, 2024

Incident Reports & Surveillance Data

 Show data reported for

custom date range

From:

April to June 2023

To:

Jan. to March 2024

2015

2016

2017

2018

2019

2020

2021

2022

2023

2024

Total number of reports

2,562

Number of reports by consumers

1,339

Number of reports by industry

1,223

Number of reports that involved an injury or death

754

3 known injury types most often reported

Cuts148

Irritations or allergic reactions147

Burns146

5 product types most often reported

Electric ranges or ovens (excluding counter-top ovens)231

Cosmetics166

Window shades, venetian blinds or indoor shutters149

Beds or bedframes146

Telephones or telephone accessories65

Percentage of reports by product category

Housewares36.4%

Appliances25.9%

Children's Products8.0%

Electronics6.3%

Grooming Products and Accessories5.7%

Home and Automobile Maintenance4.9%

Outdoor Living4.5%

Sports, Recreation and Hobby4.3%

Clothing, Textiles and Accessories4.0%

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Annual Compliance Verification Reporting

1,252

Imported shipments
referred by the CBSA

1,003

Product-based
inspections conducted

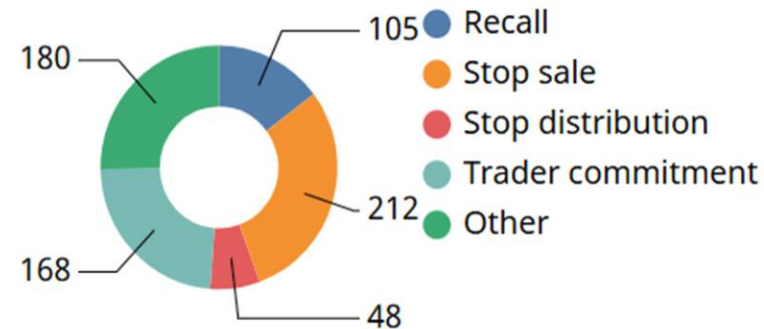
5,266

Non-compliant
products identified

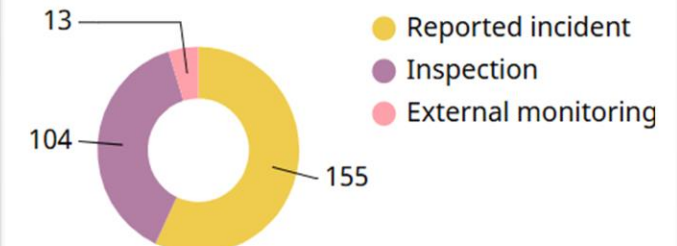
272

Recalls posted

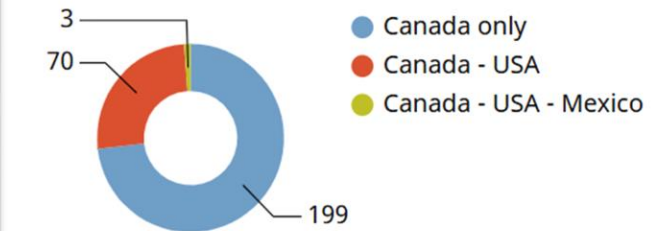
Compliance Verification project outcomes



Recall triggers



Joint recall collaboration

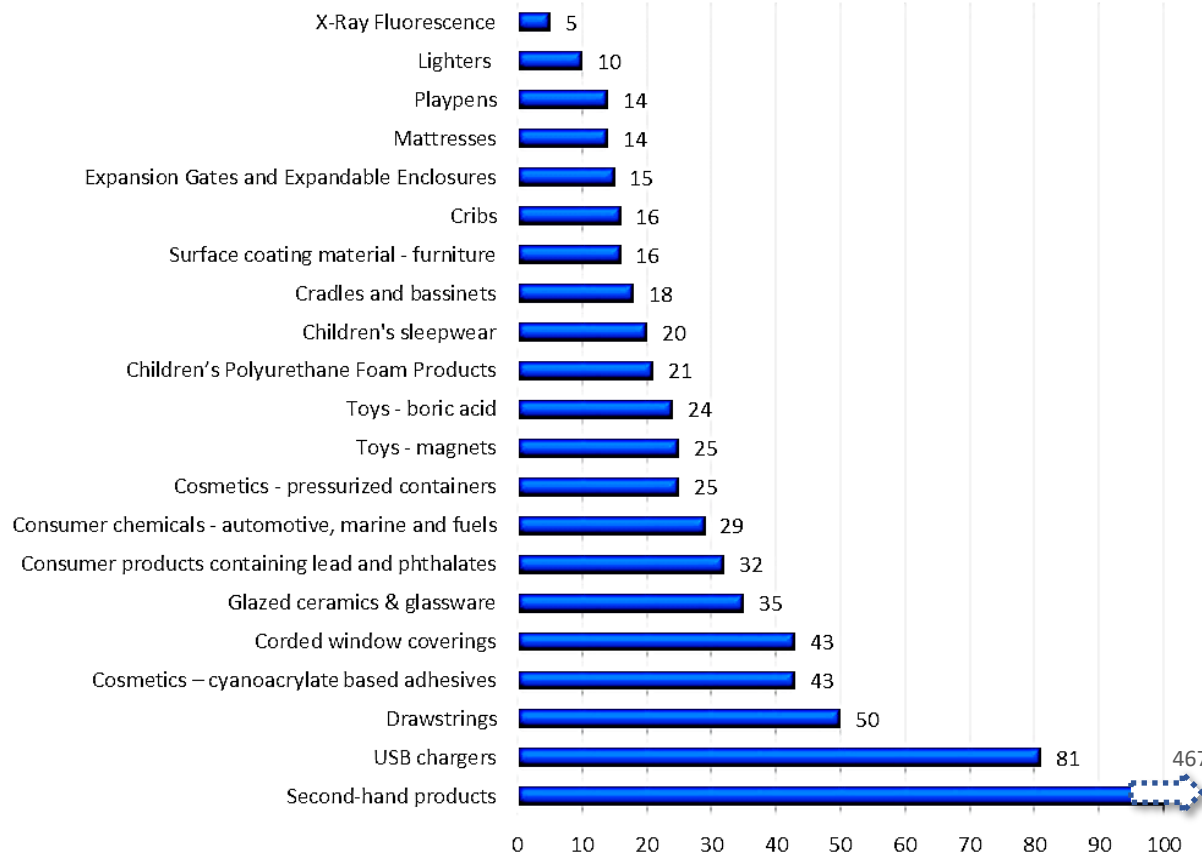


[Search: Health Canada Annual Compliance Verification Reports | April 1, 2023 – March 31, 2024](#)



Annual Compliance Verification Reporting

Inspections related to Compliance Verification projects



Quarter (Started)	Project	All Corrective Measures
Q1	Children's Polyurethane Foam Products	0
Q4	Children's sleepwear	5
Q1	Consumer chemicals - automotive, marine and fuels	44
Q1	Consumer products containing lead and phthalates	1
Q3	Corded window coverings	43
Q3	Cosmetics – cyanoacrylate based adhesives	33
Q1	Cosmetics - pressurized containers	40
Q4	Cradles and bassinets	15
Q4	Cribs	16
Q2	Drawstrings	10
Q4	Expansion Gates and Expandable Enclosures	12
Q4	Glazed ceramics & glassware	2
Q2	Lighters	3
Q3	Mattresses	0
Q2	Playpens	14
Q1	Second-hand products	447
Q2	Surface coating material - furniture	0
Q2	Toys - boric acid	2
Q2	Toys - magnets	8
Q4	USB chargers	18
Q3	X-Ray Fluorescence	0

Search: Health Canada Annual Compliance Verification Reports | April 1, 2023 – March 31, 2024



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Program Updates



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Outreach Activities

- **Button batteries**
 - [Testimonial video](#) – Leslie Bangamba shared the story of her daughter's life-threatening injuries following a button battery ingestion.
 - [Toolkit](#) of safety resources including a poster, factsheet, postcard and brochure.
- **Safe Sleep**
 - [Factsheets](#) released with resources addressing setting up a safe nursery, safe sleep on the go, dressing your baby for sleep and cribs, cradles and bassinets.
 - Promotion of 2024 Safe Sleep Week – [Posters and social media sharables](#) released.
- **Incident Reporting**
 - [Toolkit](#) of promotional resources including an infographic, posters, backgrounders and factsheets for caregivers and health care professionals.
- **Healthy Canadians Podcast**
 - Season 3 episodes discussed [cosmetic](#) and [toy safety](#).



Public Health
Agency of Canada



Canadian Paediatric
Society



Parachute

PREVENTING INJURIES. SAVING LIVES.



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Lithium-Ion Batteries

- “Lithium-ion batteries and consumer products that contain lithium-ion batteries” were added to **Table 1** of the GP in July 2024.
- A risk assessment of the burn, fire and explosion hazards posed by lithium-ion batteries as they relate to consumer products is now **complete**.
- Main areas of recommendations include exploring the possibility of making compliance to lithium-ion battery-related product safety standards and what regulatory tools may be appropriate for this.





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Regulatory Harmonization

- **Power Banks: Binational Standard with the US Consumer Product Safety Commission (CPSC)**
 - Developed a harmonized safety standard to address risks such as overheating, fire and explosion in portable power banks.
- **Outcomes:**
 - Shared best practices and standards, ensuring consistent safety measures across jurisdictions.
 - Reduces compliance burden for manufacturers, while increasing consumer safety.
 - Facilitates efficient enforcement across jurisdictions.
- **Why It Works:**
 - Joint efforts leverage technical expertise, consumer incident data, and enforcement tools.
 - A unified voice strengthens influence in global forums and supports high safety standards.
 - Can build on successful models, like power bank standard, to address emerging product risks globally.





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Canadian Product Safety Pledge



Amazon Canada



eBay Canada



Temu Canada

- CPSP requested 78 product listings be removed from sale between the signatories.
 - 100% took action; all products were removed within two business days.
- Signatories collaborated with us to verify sales data in Canada when foreign third party sellers were unresponsive, enabling us to develop and publish consumer alert notices regarding potential issues.
- Signatories contacted consumers, informed of the recall and advised them to follow steps outlined in the public recall notice.



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Questions?

Contact Information for Support:

ccpsa-lcspc@hc-sc.gc.ca

1-866-662-0666 (toll-free in Canada and the US)

Subscribe for email notifications and updates:

<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/subscribe.html>



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Thank you