

# 2016 Marketplace Plans: CareSource Just4Me™

Information for Navigators and Assisters in Indiana

Last updated October 21, 2015



## Background

- Servicing over 20,000 members on the Marketplace
- Expanding to 53 counties
- Target population: Individuals ≤250% FPL
- All members receive an initial health risk assessment
- 24/7/365 Nurse Advice Line
- \$0 PCP copay for all Silver & Gold Plans
- \$0 copay for CVS & Walgreens clinics for all Silver and Gold Plans
- Free generic prescriptions for all Silver and Gold Plans

## Network

- CareSource Just4Me™ is an HMO that does not require referrals for in-network services; Consumer can choose a specialist doctor without a referral.
- Approximately 14,000 providers are in-network, which includes IU Health, American Health Network, and many more.
- Pharmacy network includes CVS, Walmart, Kroger, Meijer, Target, and many more.

## Products, Services & Benefits

- <200% FPL do not have **ANY** copays or coinsurance
- No deductible for prescriptions for all plans
- Copays for PCP are \$0 for silver and gold plans, \$40 for bronze
- Specialist copays: \$0-\$50 for silver and gold plans, \$80 for bronze
- Deductible applies to out-of-pocket maximums
- Dental and vision coverage available, all paid with one premium
  - \$150 vision allowance and \$750 dental allowance



90%

MEDICAL COST RATIO



**COVERAGE**  
OH, KY, IN, WV  
GA - COMING 2016

Online, mail, & phone options  
for premium payments  
**Coming Soon**  
Retail Payment options



John Lennon  
1960 Abbey Road  
Dublin, OH. 45330

### INVOICE

MEMBER ID: Expr1027  
INVOICE NO: INVOICE ID  
INVOICE DATE: INVOICE\_DATE  
DUE UPON RECEIPT  
To pay online go to:  
CareSource.com/Just4Me

Just4Me™

DESCRIPTION	AMOUNT
Silver 1 Individual with Dental and Vision	\$260
(-) Advance Premium Tax Credit (Subsidy)	-\$209
Return Check Fee	\$0.00
Current Premium	\$51.00

If you have any questions concerning this invoice contact member services at 800-479-9602.

(-) Previous Balance \$0.00  
(-) Payments Received \$0.00  
(-) Current Premium Due \$51.00

**Total Due \$51.00**

Invoices will look like this:

Total Amount due for statement date

This portion of the remittance should be returned with payment

Thank you for your business!

<p>John Lennon 1960 Abbey Road Dublin, OH. 45330</p> <p><input type="checkbox"/> Address Change</p>	<p>PLEASE RETURN BOTTOM PORTION WITH YOUR REMITTANCE</p> <p>Member ID: Expr1027</p>	<p><b>REMITTANCE</b></p> <p>INVOICE NO: INVOICE ID INVOICE DATE: INVOICE_DATE DUE UPON RECEIPT TOTAL DUE: \$TOTAL_DUE AMOUNT PAID: <input type="text"/></p> <p>To pay online go to: CareSource.com/Just4Me</p> <p>Please do not send cash. Make check/money order payable to CareSource. Please send payment and remittance in the enclosed envelope.</p>
<p>CareSource PO Box 630568 Cincinnati OH 45263-0568</p>	<p> </p>	<p> </p>



COMMUNITY >

The strength of CareSource lies in our most important asset – our employees.

- TELL US FORM
- COMMUNITY RESOURCE GUIDE
- DRUGS & MEDICATIONS A-Z
- PROVIDERS
- PROVIDER PORTAL
- LEARN MORE ABOUT
- WHY CARESOURCE?
- CARESOURCE JUST4ME™
- CARESOURCE MYCARE OHIO
- CARESOURCE FOUNDATION

## Website

- Main page: [www.CareSourceJust4Me.com](http://www.CareSourceJust4Me.com)
- Find a doctor tool: [www.memberportal.caresource.com/App/Plans](http://www.memberportal.caresource.com/App/Plans)
- Formulary: [www.caresource.com/documents/just4me-formulary-2015/](http://www.caresource.com/documents/just4me-formulary-2015/)
- Cost estimator tool: [www.caresource.com/just4me/#estimate](http://www.caresource.com/just4me/#estimate)

## Insurance Cards

<b>Just4Me™</b> IN <b>CareSource</b>		2016	
Dental & Vision			
Member: John Doe	Dependents: 01 Jane Doe 02 John Doe 03 Mike Doe 04 Ron Doe 05 Susan Doe 06 Sara Doe 07 Joe Doe 08 Sam Doe		
Member ID: 14800000000-00			
Health Plan (XXXXX) XXX-XX-XXXX			
Payer ID: INCS1			
Office: \$0.00	ER: \$0.00	Spec: \$0.00	UrgCare: \$0.00

### CareSource.com/Just4Me

This card does not guarantee coverage. To verify benefits, view claims, or find a provider, visit the website or call.

Members: 1-877-806-9284 (TTY: 1-800-743-3333 or 711)

24/7 Nurseline: 1-866-206-7880 | Providers: 1-866-286-9949 | Pharmacy: 1-866-286-9949

Medical Claims:  
P.O. Box 3607  
Dayton, OH 45401-3607

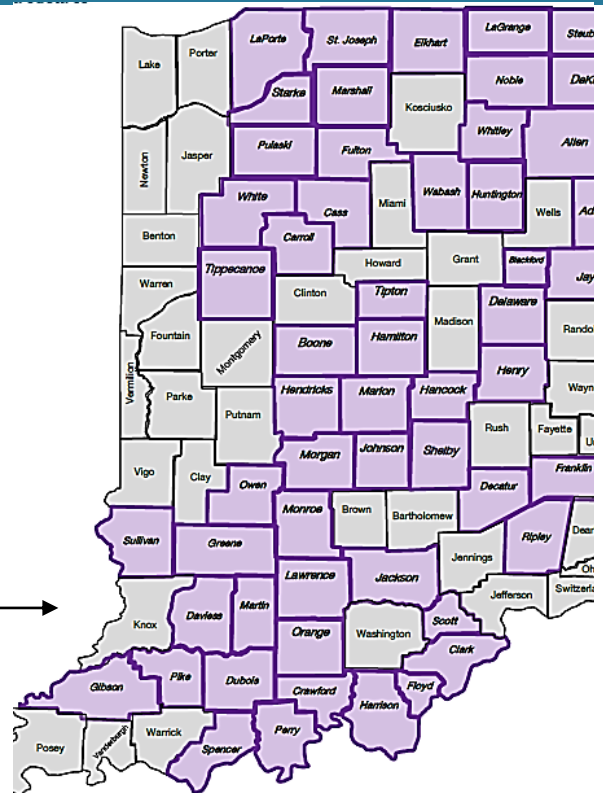
Benefits Manager:  
CVS Caremark

Pharmacy Claims:  
CVS Caremark  
P.O. Box 52136  
Phoenix, AZ 85072-2136

Pharmacy Numbers:  
RxBin: 004336  
RxPCN: ADV  
RxGrp: RX3159

## Contact Information & Service Area

- Member Services: 1-877-806-9284 (8am-8pm M-F with Saturday hours dictated by call volume)
  - Assistors are recommended to call this number for:
    - \* Questions about a health plan
    - \* Assistance with enrolling a consumer
    - \* Helping the consumer choose a doctor
    - \* Payment for the health plan
- Just4Me™ Customer Service: 1-800-479-9502
- Provider Services: 1-866-286-9949
  - Order brochures
  - Member eligibility
- Nurse Advice Line: 1-866-206-4240
- 53 service counties
- Willing to attend community events and in-person training; contact Jennifer Kasper for more information: (317) 287-4732 or email at [Jennifer.Kasper@caresource.com](mailto:Jennifer.Kasper@caresource.com)



This guide supplements materials developed by leaders in the Indiana Marketplace Stakeholders group to help Navigators and Assistors statewide. All 2016 plans were invited to participate, and the organizations involved in the creation of this resource hold no preference for any plan or provider. To find an assister or enrollment event near you, visit [www.enrollindiana.org](http://www.enrollindiana.org). Please check plan websites for updates.