

2016 Marketplace Plans: MDwise Marketplace

Information for Navigators and Assistors in Indiana

Last updated November 2015



BACKGROUND

- Indiana-based, nonprofit Health Maintenance Organization (HMO).
- Coverage offered in all 92 counties.
- Indiana coverage only.
- 400,000 members across the state.
- Consumers can only change their PMP by speaking with MDwise Marketplace.
- Also serves as MCE for Hoosier Healthwise, Hoosier Care Connect and Healthy Indiana Plan consumers.



NURSEon-call

Speak with a nurse 24 hours a day



WEIGHTwise

Reach and maintain a healthy weight



BLUEBELLE beginnings

Give your newborn a healthy start



HELPlink

Get help linking to community services



SMOKE-free

Get help quitting tobacco



INcontrol

Be in control of your health



MS. BLUEBELLE'S club for kids

Teach kids to make healthy choices

Network

MDwise Marketplace has Indiana's top ranked doctors and hospitals in-network and close to home. Our network includes Eskenazi Health, Franciscan Alliance, Indiana University Health, St. Joseph Health System, and St. Vincent Health as well as many other hospital systems. This means our members have access to an extensive network of doctors and hospitals. Indiana's top doctors and hospitals are with MDwise Marketplace. Coverage is available in all 92 Indiana counties. Go to MDwise.org/MarketplaceMap for current in-network hospitals by county.

Services and Benefits

MDwise Marketplace members get FREE preventive care. You won't have to pay a copay or coinsurance for these services when they are delivered by your chosen doctor. They are grouped into three categories:

- Preventive health services for adults, like blood pressure and diabetes screenings, as well as immunization vaccines.
- Preventive health services for women, like cervical cancer screenings, well-woman visits and contraception.
- Preventive health services for children, like vision, hearing and obesity screenings, as well as immunization vaccines.
- Free office visits to your primary medical provider for most plans.

For the full list of free preventive services, go to

MDwise.org/marketplace/preventive.

Website

- Main page: MDwise.org/Marketplace
- Find/choose a doctor or hospital: MDwise.org/marketplace/findadoctor
- Formulary: MDwise.org/marketplace/findadrug
- Pay premium: MDwise.org/marketplace/payment
- Download the myMDwise mobile app in your phone's app store.

How do I Find a Doctor Close to Home?

When you sign up for MDwise Marketplace, you will choose a doctor (also called a primary medical provider, or PMP). The doctor you choose will be part of a hospital delivery system. He/she will work with you to keep you and your family healthy. Once you have enrolled in a MDwise Marketplace plan, you will need to call us at 855-417-5615 to choose your PMP.

MDwise
MARKETPLACE

Health Plan: XXXX Delivery System: Test Delivery System Name

Subscriber: Member Name 000000000

Spouse 000000000	Dependent 5 000000000
Dependent 1 000000000	Dependent 6 000000000
Dependent 2 000000000	Dependent 7 000000000
Dependent 3 000000000	Dependent 8 000000000
Dependent 4 000000000	Dependent 9 000000000

PMP: \$X • Specialist: \$X • Urgent Care: \$X • ER: \$X

Customer Service for Members and Providers:
1.855.417.5615, TTY/TDD: 1.800.743.3333

MDwiseMarketplace.org

This card does not guarantee coverage. To verify benefits, view claims or find a provider, visit MDwiseMarketplace.org or call customer service.

Member:
EMERGENCIES: Call 911 or go to the nearest emergency room; must notify MDwise within 48 hours after admittance.
Pharmacy member services helpline: 844.336.2684
VSP Vision Care: 1.855.868.4561

Provider: (Check member eligibility every visit at MDwise.org/provider)
Pharmacy: 844.336.2684 • Pharmacy PA Fax Line: 858.790.7100
RxBIN: 003585 • RxPCN ASPROD1 • RxGRP MDW

WebMD/EMDEON/ZIRMED/TK Software McKesson/Relay Health
Institutional Payer ID: 12K81 Institutional Payer ID: 4976
Professional Payer ID: SX172 Professional Payer ID: 4481
Claims Address: MDwise, P.O. Box 830120, Birmingham, AL 35283-0120

Member ID Cards

ID Cards are sent once the first premium is paid and the PMP is selected.

Other Key Information

We can help you apply over the phone, call MDwise at 855-417-5919, 8 a.m. - 8 p.m. MDwise Marketplace guides will host community events where you can learn more about our plans. We will help you enroll for health coverage at these events. See our events calendar at MDwise.org/calendar to register for an event near you.

Customer service: 855-417-5615

Outreach coordinators in your community:

- Northwest: Kim Eldridge 219-871-9133
Monica Cavinder 219-221-1559
- North Central: Amy Kanouse 574-993-4542
Tamika Saunders 574-404-0633
- Northeast: Delibera Scott 260-410-9186
- East Central: Peggy Hensley 765-278-2274
- Southwest: Krista Seaton 812-204-0531
- West Central: Necky Klingele 812-249-3920
Claire Ayala 812-501-0633
- Southeast: Kelly Lowry 812-350-5199
- Central: Nicki Gilbert 317-822-7282

Basic	Individual Deductible/Out-of-Pocket Maximum	Family Deductible/Out-of-Pocket Maximum	Preventive Care Visit	Primary Medical Provider (PMP) Visit	Specialist Visit (non-PMP)*	Pharmacy (preferred generic only)	Emergency Room* ¹
Bronze Basic	\$6,200/ \$6,850	\$12,400/ \$13,700	\$0	\$20	\$100	\$60	\$800
Silver Basic (251%+ FPL)	\$5,000/ \$6,600	\$10,000/ \$13,200	\$0	\$0	\$35	\$15	\$200
Silver 73 Basic (201-250% FPL)	\$3,450/ \$5,450	\$6,700/ \$10,900	\$0	\$0	\$35	\$15	\$200
Silver 87 Basic (151-200% FPL)	\$1,200/ \$1,700	\$2,400/ \$3,400	\$0	\$0	\$15	\$10	\$100
Silver 94 Basic (138-150% FPL)	\$750/ \$750	\$1,500/ \$1,500	\$0	\$0	\$5	\$3	\$50

Plus	Individual Deductible/Out-of-Pocket Maximum	Family Deductible/Out-of-Pocket Maximum	Preventive Care Visit	Primary Medical Provider (PMP) Visit	Specialist Visit (non-PMP)*	Pharmacy (preferred generic only)	Emergency Room* ¹
Bronze Plus	\$4,800/ \$6,850	\$9,600/ \$13,700	\$0	\$10	\$100	\$45	\$750
Silver Plus (251%+ FPL)	\$2,500/ \$5,500	\$5,000/ \$11,000	\$0	\$0	\$45	\$20	\$350
Silver 73 Plus (201-250% FPL)	\$2,200/ \$5,000	\$4,400/ \$10,000	\$0	\$0	\$45	\$15	\$350
Silver 87 Plus (151-200% FPL)	\$750/ \$1,300	\$1,500/ \$2,600	\$0	\$0	\$35	\$15	\$250
Silver 94 Plus (138-150% FPL)	\$500/ \$500	\$1,000/ \$1,000	\$0	\$0	\$30	\$10	\$200
Gold Plus	\$1,500/ \$3,500	\$3,000/ \$7,000	\$0	\$0	\$35	\$10	\$250

Plus with Vision	Individual Deductible/Out-of-Pocket Maximum	Family Deductible/Out-of-Pocket Maximum	Preventive Care Visit	Primary Medical Provider (PMP) Visit	Specialist Visit (non-PMP)*	Pharmacy (preferred generic only)	Emergency Room* ¹
Bronze Plus with Adult Vision	\$4,800/ \$6,850	\$9,600/ \$13,700	\$0	\$10	\$100	\$45	\$750
Silver Plus with Adult Vision (251%+ FPL)	\$2,500/ \$5,500	\$5,000/ \$11,000	\$0	\$0	\$45	\$20	\$350
Silver 73 Plus with Adult Vision (201-250% FPL)	\$2,200/ \$5,000	\$4,400/ \$10,000	\$0	\$0	\$45	\$15	\$350
Silver 87 Plus with Adult Vision (151-200% FPL)	\$750/ \$1,300	\$1,500/ \$2,600	\$0	\$0	\$35	\$15	\$250
Silver 94 Plus with Adult Vision (138-150% FPL)	\$500/ \$500	\$1,000/ \$1,000	\$0	\$0	\$30	\$10	\$200
Gold Plus with Adult Vision	\$1,500/ \$3,500	\$3,000/ \$7,000	\$0	\$0	\$35	\$10	\$250

Coinsurance	Individual Deductible/Out-of-Pocket Maximum	Family Deductible/Out-of-Pocket Maximum	Preventive Care Visit	Primary Medical Provider (PMP) Visit	Specialist Visit (non-PMP)*	Pharmacy (preferred generic only)	Emergency Room* ¹
Silver Coinsurance (251%+ FPL)	\$3,500/ \$6,000	\$7,000/ \$12,000	\$0	\$0	15%	\$25	15%
Silver 73 Coinsurance (201-250% FPL)	\$2,750/ \$5,450	\$5,500/ \$10,900	\$0	\$0	15%	\$20	15%
Silver 87 Coinsurance (151-200% FPL)	\$1,000/ \$2,000	\$2,000/ \$4,000	\$0	\$0	10%	\$10	10%
Silver 94 Coinsurance (138-150% FPL)	\$600/ \$600	\$1,200/ \$1,200	\$0	\$0	0%	\$5	0%

This guide supplements materials developed by leaders in the Indiana Marketplace Stakeholders group to help Navigators and assisters statewide. All 2016 plans were invited to participate, and the organizations involved in the creation of this resource hold no preference for any plan or provider. To find an assister or enrollment event near you, visit www.enrollindiana.org. Please check plan websites for updates.