

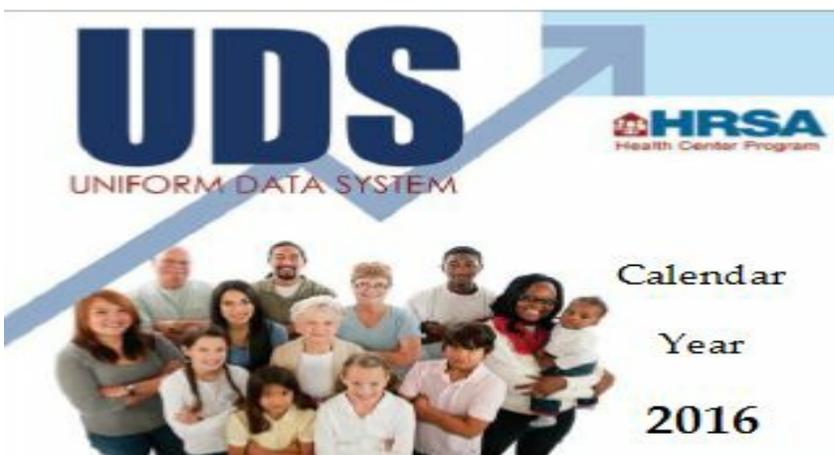
# CHC Digest

September 28, 2016

Digest Issue 83

Wednesday, September 28, 2016 - In This Issue:

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J1/NHSC Updates
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## Resource Spotlight

### **Recruitment and Retention Tools - FREE!**

The STAR<sup>2</sup> Center of The Association of Clinicians for the Underserved (ACU) is the "Solutions Training and Assistance for Recruitment and Retention". The tools and services they provide are free to Federally Qualified Health Centers and other safety net providers. Check out their website: <http://www.chcworkforce.org/>. An example of one of the available tools is the Self-Assessment Tool which can be used to help identify strategies that may improve success with provider recruitment and retention. To check out this tool click on:

<http://www.chcworkforce.org/acu-self-assessment-tool>.

## News and Notices

### **Special Open Enrollment and Temporary Auto Assignment Protocol Changes**

The FSSA/OMPP is working with the 4 health plans in a readiness review process for 2017 contracted services. Upon successful attainment of readiness by the MCEs, the state will hold a special open enrollment period exclusively for Hoosier Healthwise members from mid-November to mid-December. Specific dates will be determined by the readiness review. After January 1, 2017, it is OMPP's intention that any Hoosier Healthwise or HTP applicant who does not select an MCE on the

## IPHCA Trainings & Meetings

October 15, 2016

### **A Multidisciplinary Approach to Managing Oral Health By Age One**

The first visit provides a foundation for prevention through education. Many parents, regardless of educational level, and many providers do not realize the importance of early dental

importance of early dental visits. This summit's purposes: Learning from experts, benefitting through examples of successful programs and developing strategies/messages to support early child dental visits. By working together, we CAN reduce childhood carries. CMEs and CDEs will be provided. For more information and a link to the registration page click on:

[Register Here!](#)

9:00 am to 4:00 pm  
IU School of Dentistry  
1121 W. Michigan St.  
Indianapolis, IN 46202

**October 18, 2016**

### **Forum**

**10:30 am**

**Indiana CPA Society  
8250 Woodfield Crossing  
Blvd  
Indianapolis, IN 46240**

[Register Here!](#)

**November 1, 2016**

### **Annual UDS Training**

The Uniform Data System (UDS) in-person training is a full day program covering the preparation of the 2016 UDS Report. The training addresses each of the report's tables, including a discussion of the changes that have been made

and the definitions necessary to complete the Report. The UDS training is aimed at those who are responsible for gathering and reporting the data elements included in the UDS Report, as well as management and clinical staff who need to understand the definitions and concepts used, and those who use the data in their program management and quality improvement

Healthwise or HIP applicant who does not select an MCE on the application will be assigned to CareSource, with a few exceptions. This is also contingent upon readiness review status of the health plans. Members will have the opportunity to switch MCEs within the processes currently in place. The auto assignment process will return to its current format once CareSource has 100,000 total lives (across all lines of business). Announcements will be forthcoming when readiness has been determined.

### **IU Health Plans No Long Participating in Marketplace**

IU Health announced they will no longer be offering an individual plan on Marketplace. However, IU providers will be an eligible Marketplace selection for 2017 under CareSource and MDwise. IU Health Plan will continue to offer coverage in other lines of business in 62 Indiana counties. According to IU Health Plan President James Parker, "*Refocusing plan offerings for 2017 allows IU Health Plans to remain committed to the Marketplace in Indiana while gaining a better understanding of its fast-changing dynamics and possible federal responses.*" For more information on IU Health Plan, click [here](#).

### **The Substance Warmline - Free Real-Time Clinician-to-Clinician Telephone Consultation Resource**

The ***Substance Use Warmline*** is a free and confidential clinician-to-clinician telephone consultation focusing on substance use evaluation and management for primary care clinicians. Consultation is available Monday through Friday, between 10:00 a.m. and 6:00 p.m. EST from Addiction medicine-certified physicians, clinical pharmacists, and nurses with expertise in pharmacotherapy options for opioid use. Voicemail is available 24-hours a day. The ***Substance Use Warmline toll-free telephone number - 1-855 - 300-3595***

The ***Substance Use Warmline*** is offered by the Clinical Consultation Center, University of California, San Francisco, a HRSA grantee. For more information on the **Free, real-time clinician-to-clinician telephone consultation - Substance Use Warmline:**

<http://nccc.ucsf.edu/clinical-resources/substance-use-resources/>

### **High Lead Levels found in East Chicago, IN Areas**

The Environmental Protection Agency (EPA) has found high levels of lead in the soil in the West Calumet Housing Complex in East Chicago, Indiana. EPA staff is in the process of collecting samples from within the homes where high lead levels were identified to determine if the dirt is being tracked into the homes. Parents and residents are being advised to not allow children to play in the dirt and ensure hands are washed promptly after playing outdoors. Exposure to high levels of lead can cause various health problems, especially in young children. The residents living in this once industrial community are now being forced to relocate from the public housing complex with support from the department of Housing and Urban Development (HUD). You can read more on the lead contaminated soil [here](#).

### **UDS PAL Released**

The Health Resource and Services Administration (HRSA) released the UDS Program Assistance Letter (PAL) on proposed changes for UDS reports due in February 2018. Highlights of the changes include:

- Revisions to the UDS Quality of Care Measures in tables 6B and 7 to align with Meaningful Uses electronic Clinical Quality Measure (e-CQM)
- Addition of Appendix E to include information pertaining to telehealth and number of assists using outreach and enrollment

activities. For more information and a link to the registration page click on: [Register Here!](#)

## November 30, 2016

### **Building an Effective Care Coordination Program**

Candace Chitty presenting Building an Effective Care Coordination Program. An integral component of the medical home is care coordination. The basic tenet of effective care coordination is establishing clear communication channels inside and outside the health center, optimizing staff, and building consensus of accountability. Targeted audiences are staff involved in medical, dental, pharmacy, behavioral health services. Registration information coming soon!

## December 1-2, 2016

### **Centering Pregnancy**

As one of the most effective ways to reduce infant mortality, centering pregnancy programs provide support and education for new mothers. Two day workshop geared towards new facilitation and building a centering pregnancy program.

## December 13, 2016

### **Chronic Condition Management Model**

**WEBINAR** - Candace Chitty presenting Care Coordination: Chronic Illness Management Models: . The presentation addresses common deficiencies in managing chronic conditions and provides a comparison of best practice models such as the Geisinger Model, Guided Care Nurse, and Care Oregon. The presentation places emphasis on resource redesign, retooling job descriptions, and

telehealth and number of assists using outreach and enrollment.

You can read the PAL on the HRSA site [here](#).

### **Well-Being Trends During the Obama Years**

Gallup and Healthways has produced a report of well-being metrics in the United States during President Obama's time in office. Since January 2009, well-being in the U.S. has maintained or improved in several key areas, including life evaluation, healthcare access, smoking and perceived standard of living. Other well-being items, however, such as obesity and incidence of diabetes continue to trend in the wrong direction, indicating an increasing need for intervention. To read more on well-being in the Obama era, [click here](#)

### **IPHCA Outreach and Enrollment Update**

#### **2016 Fall Regional Luncheons**

Please join us for our FIFTH installment of our FREE Outreach & Enrollment regional luncheons for professionals involved with health coverage education and enrollment. Register online to attend the location of your choice. Please contact Nancy Curd with any questions.

Registration is open until October 3rd, so reserve your spot today!

[Lake County \(Northern Indiana\)](#)

[When: Monday, October 17, 2016](#)

[Delaware County \(East Central Indiana\)](#)

[When: Thursday, October 20, 2016](#)

[Marion County \(Central Indiana\)](#)

[When: Monday, October 24, 2016](#)

[Dubois County \(Southern Indiana\)](#)

[When: Wednesday, October 26, 2016](#)

#### **Find Local Help**

It's time to update your organization's information on the [Find Local Help](#) (FLH) tool. Use the [online upkeep tool](#) to add/remove locations and update addresses, phone numbers and days and hours of operation. For

more information on using the upkeep tool, please refer to this [quick reference guide](#).

### **J1/ NHSC Updates**

#### **Indiana J-1 Visa Waiver 2017 Cycle Update**

Indiana is currently accepting applications for the 2017 Cycle of the J-1 Visa Waiver Program. Please note that IPHCA has not yet received the 2017 J-1 Visa Waiver Guidelines from ISDH. Applications will be accepted based on the 2016 guidelines, but please be aware changes might be requested once the 2017 Guidelines are released, if any changes are made to the guidelines or requirements.

We will begin processing Primary Care Applications October 1, 2016 and Specialist applications January 1, 2017. IPHCA will continue to post updates on the website as they are available. Please feel free to contact Natalie Morrison at [nmorrison@indianapca.org](mailto:nmorrison@indianapca.org) or (765) 918-4431 with any questions. The 2016 Guidelines and other documents can be found on the [Indiana J-1 Visa Waiver Program](#) page of the IPHCA website.

**Student to Service Loan Repayment Program Application**

retooling job descriptions, and how to move toward team based care. Registration information coming soon!

**December 20, 2016**

### **Forum**

**10:30 am**

**Indiana CPA Society  
8250 Woodfield Crossing  
Blvd  
Indianapolis, IN 46240**

[Register Here!](#)

**February 2, 2017**

### **Business Planning for Non-Profits**

Times, location and registration information TBD  
Heather Gowdy, La Piana Associates will be presenting on examining your specific nonprofit business plan and understanding strategic changes for your business.

**For additional information on above trainings please contact Jason Bundy at [jbundy@indianapca.org](mailto:jbundy@indianapca.org) or 317-630-0845.**

### **Student to Service Loan Repayment Program Application Cycle Now Open!**

Are you a medical or dental student in your final year of school? The [National Health Service Corps \(NHSC\) Students to Service Loan Repayment Program](#) (S2S LRP) provides up to \$120,000 to medical (MD and DO) or dental (DDS or DMD) students in their final year of school in return for a commitment to provide primary health care full time for at least 3 years at an approved NHSC site in a Health Professional Shortage Area of greatest need.

### **Application Guidance**

[2017 Application and Program Guidance](#) (PDF - 491 KB) has the detailed information you need to apply. Please read carefully before you start your application. Applications will be accepted through October 13, 7:30 p.m. ET.

### **Benefits**

Students to Service loan repayment award recipients receive up to \$120,000 (tax free) for at least three years of full-time service at an approved NHSC site in a Health Professional Shortage Area (HPSA) of greatest need. Upon completion of residency for medical students (dental residency is encouraged but not required), recipients serve as primary care providers in an NHSC-approved site in a HPSA of greatest need.

### **Finance and Operations Updates**

#### **IHCP to Mass Adjust Dental Claims that Denied Incorrectly**

The IHCP has identified a claims processing issue that affects dental claims with DOS on or after August 1, 2015. Fee-for-service claims billed with CDT D4910 - *Periodontal maintenance* may have inappropriately denied with EOB 6305 - *Periodontal maintenance (D4910) not allowed*

*without periodontal scaling and root procedures (D4341 or D4342) in history.* Providers should begin to see the adjusted or reprocessed claims on remittance advices beginning September 27, 2016, with ICN that begin with 56 (mass adjustments) and 80 (mass reprocessed).

Click [here](#) for more details.

#### **2016 IHCP Annual Provider Seminar scheduled for October 18-20 in Indianapolis**

For information about the full seminar lineup and to select sessions, click on [Session Descriptions and Schedule](#). Providers may register for the seminar online by visiting the [Workshop Registration](#) page at indianamedicaid.com.

#### **IHCP Adds Coverage for Annual Depression Screening**

Effective October 1, 2016, the IHCP will cover annual depression screening. Providers are expected to use validated standardized tests for the screening. These tests include, but are not limited to, the Patient Health Questionnaire (PHQ), Beck Depression Inventory, Geriatric Depression Scale, and Edinburgh Postnatal Depression Scale (EPDS). Coverage applies to all IHCP programs, subject to limitations established for certain benefit packages. Coverage applies to DOS on or after October 1, 2016. Read more [here](#).

#### **IHCP to add dental and vision preventive services to HIP list of preventive services**

Effective October 1, 2016, the IHCP will add dental and vision preventive

services to the list of HIP "approved" preventive services for members who have coverage for dental and vision services under the *HIP Plus*, *HIP State Plan - Plus*, and *HIP State Plan - Basic* benefit packages. Click [here](#) for further details.

### **NACHC Readiness Assessment Tool For Alternative Payment Methodology**

This Payment Reform Readiness Assessment Tool is designed to help health centers assess their current state of readiness, and to identify areas for improvement. The tool is not specific to one payer type or payment reform model. Rather, it is designed to capture core readiness areas that are needed for participation in a variety of payment reform models in use by both public and private payers. Click [here](#) for more information.

### **Other Educational Opportunities**

#### **Indiana Immunization Coalition is Hosting The Pink Book Training**

The Pink Book Training is a live, two-day comprehensive review of immunization principles, as well as vaccine-preventable diseases and the recommended vaccines to prevent them. The course will cover the most up-to-date immunization information from the Advisory Committee on Immunization Practices (ACIP) presented by faculty from CDC's National Center for Immunization and Respiratory Diseases.

When:

Wednesday, October 12, 2016 at 7:30 AM - 5:00 PM

Thursday, October 13, 2016 at 7:30 AM - 5:00 PM (EST)

Where:

502 East Convention Center - 502 E. Carmel Drive Carmel, IN 46032

To register: <http://vaccinateindiana.org/>

For more information, contact Lisa Robertson by email at [director@vaccinateindiana.org](mailto:director@vaccinateindiana.org) or by phone at 317-679-2309

#### **Trans\* Health 201: A Deeper Dive Into Providing Culturally Appropriate Care from Patient and Provider Perspectives**

Monday, October 17, 2016

12 pm CST / 1 pm EST

This 90 minute webinar will discuss the health care needs of the trans\* community from both the patient and provider perspectives. We will highlight the special obstacles faced by trans\* patients within the healthcare setting, opportunities to improve cultural competency within your organization and best practices to integrate trans\* friendly care into the primary care setting.

The target audience includes HRSA grantees, healthcare providers, public health officials, and advocates wanting to improve competency in regards to serving the needs of trans\* patients in their practices.

Free registration in advance is required and **space is limited**. Please feel free to share this announcement with your colleagues.

The HRSA Office of Regional Operations in San Francisco is hosting this webinar

For more information, please contact Valerie Gallo at 415-437-8095 or [vgallo@hrsa.gov](mailto:vgallo@hrsa.gov)

**TO REGISTER, PLEASE GO TO:**

<https://hrsaseminar.adobeconnect.com/trans201/event/registration.html>

#### **Motivational Interviewing: Basic Skills Training**

October 20, 2016

Westview Healthplex

3660 Guion Road  
Conference Room A, Upper Level  
Indianapolis, IN 46222  
8:00 am to 3:30 pm  
Cost: \$130 Non-member; \$105 IPN Members

**Training by: George Brenner, LCSW LMFT LCAC Member of Motivational Interviewing Network of Trainers**

Click [here](#) to register.

Ambivalence is often the issue keeping people from making healthy choices. Motivational Interviewing is, at its core, a collaborative conversation style for strengthening a person's own motivation and commitment to change. MI can be used by a variety of disciplines - ***anyone seeking to help their clients or patients make healthy changes.***

This training is designed to teach and practice basic concepts and skills of Motivational Interviewing that, when combined with your other skills, may **improve client/patient outcomes**. You will get a great deal of practice using MI techniques in this day long training.

**Space is limited, so register now!**

**Patient Centered Outcomes Research Institute Final Stakeholder Meeting**

This is the final meeting with participating health centers and the research team from Indiana University's School of Informatics and Computing in a PCORI funded research project. Attendance is limited to 24 people.

Oct 26<sup>th</sup> 2016

Indianapolis Propylaeum

1410 N Delaware St

Indianapolis

Free surface parking adjacent

To register: <http://improvingpatientaccess.eventbrite.com>

Save the Date: Tuesday, December 6, 2016

**Cardiovascular Disease and Diabetes Coalition of Indiana's 3rd Annual Fall Symposium**

Promoting Collaboration: Engage. Inform. Act.

Marten House Hotel and Conference

1801 W. 86th Street, Indianapolis, IN

\$15 registration fee - includes, breakfast, lunch and meeting materials

To view the flyer to register [click here](#):

Indiana Primary Health Care Association | 429 N. Pennsylvania St., Ste.  
333 | Indianapolis, Indiana 46204 |  
(317) 630-0845 | [www.indianapca.org](http://www.indianapca.org)



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