People, People, People and other bits and bobs

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Context

• Functions from Historic Scotland (HS) and The Royal Commission on the Ancient and Historic Monuments of Scotland (RCAHMS)

• Project Remit
  – Produce draft Records Management Plan
  – Don’t ‘fix’ anything
  – Don’t implement anything

• Previous failures
Lessons Learned

Find out what you don’t know!
Lessons Learned

(ab)Use what you have to your advantage
Lessons Learned

Be prepared to learn different vocabulary
Lessons Learned

Be an Agony Aunt
Lessons Learned

It’s just what I do!
Lessons Learned

That is illogical!
Lessons Learned

Don’t assume anything
Uncertainty Cone

Barry Boehm
We all know this all too well!