

THE Performance Improvement Conference

Virtual Conference Schedule



ALL TIMES EDT

The Future is Bright

www.ispi.org

May 2020

THURSDAY, APRIL 30, 2020		
1:00p – 3:55p	DEEP DIVE: The Future Of Work – How Humans Work Effectively With Advancing Technologies®	Kenneth E. Roberts
4:00p – 4:55p	The Hidden Cost of Automation on Critical Thinking	Judy Hale/Veronika Shestak
FRIDAY, MAY 1, 2020		
1:00p – 1:55p	Making the Leap: Correlation to Causation	Bonnie Beresford
2:00p – 2:55p	Breaking Bad-Successful Bright Future or Down the Tubes?	Eileen Maeso/ Douglas Craft
3:00p – 3:55p	Increase your Performance Improvement Effectiveness with Change Management	Dawn Snyder
4:00p – 4:55p	Insider Effects: Empathy and the Needs Assessment Participant Experience	Kim Pinckney-Lewis/John Baaki
WEDNESDAY, MAY 6, 2020		
1:00p – 3:55p	MASTERS SERIES: Roger Kaufman	Roger Kaufman
4:00p – 4:55p	“State of the Society: A Virtual Chat with the ISPI President”	Nancy Burns
THURSDAY, MAY 7, 2020		
1:00p – 2:55p	KEYNOTE: The Future of Work	Daniel Negroni
3:00p – 3:55p	Fourth Industrial Revolution: Effective Workplace Solutions	Judy Hale
4:00p – 4:55p	The Learning Leader Job is Not Easy!	Lisa Toenniges
FRIDAY, MAY 8, 2020		
1:00p – 1:55p	Storyboarding your way to performance	Sue Czeropski/Curtis Pembrook
2:00p – 2:55p	Empathic Design: Embracing Compassion and Care; Engaging in Performance Improvement	John Baaki
3:00p – 3:55p	Key Thinking Strategies of Phenomenal Leaders	Kim Ades
4:00p – 4:55p	Storyboarding: Build Your Skills	Lisa Giacumo

WEDNESDAY, MAY 13, 2020		
1:00p – 3:55p	MASTERS SERIES: Rose Benedicks	Rose Benedicks
4:00p – 4:55p	TBD	

THURSDAY, MAY 14, 2020		
1:00p – 2:55p	DEEP DIVE: The Revolutionary Power of WE	Peter Bavero/Z. Chaudhary
3:00p – 3:55p	Using a Chatbot for Training Reinforcement	David Livingston/Vincent Han
4:00p – 4:55p	Introduction to the Toyota Flow System (TFS)	John Turner

FRIDAY, MAY 15, 2020		
1:00p – 1:55p	Leading in a Complex World - What Makes a Difference?	John Lazar
2:00p – 2:55p	What's the Difference?? Using Six Sigma to Determine a Change	Leanne Jensen
3:00p – 3:55p	Digital Fakery and Blurring the Truth: An HPT Approach?	Anne Niccoli

SATURDAY, MAY 16, 2020		
1:00p – 3:00p	ISPI ANNUAL AWARDS PRESENTATION (Free and open to all)	Allison Rossett

WEDNESDAY, MAY 20, 2020		
1:00p – 2:55p	MASTERS SERIES: Ellen Wagner	Ellen Wagner
3:00p – 3:55p	Reap Goodness: An ISPI Community Service Project	Carol Manetta
4:00p – 4:55p	Let's Talk Research: The Editors of PIQ	John Turner

THURSDAY, MAY 21, 2020		
1:00p – 2:55p	DEEP DIVE: Protecting Your Performance Improvement Budget in Difficult Times: Seven Actions to Take Now	Jack and Patti Phillips
3:00p – 3:55p	Branding for the Performance Improvement Professional	Charlotte Chase

4:00p – 4:55p	Effects on Decisions: Paper vs. Tablet	Anne Niccoli
---------------	--	--------------

FRIDAY, MAY 22, 2020

1:00p – 1:55p	Stretching Learning to New Dimensions-From Providing Learning to Facilitating Performance Outcome	Yvon Delat
2:00p – 2:55p	Making the Business Case for a Performance Improvement Project	Jack Phillips
3:00p – 3:55p	An online master’s-level Career-Coaching Course: Successes and Limitations	Lisa Giacumo
4:00p – 4:55p	Designing Virtual Learning to Deliver Impact and ROI	Patti Phillips

THURSDAY, MAY 28, 2020

1:00p – 2:55p	DEEP DIVE: The Seventh Box: The Role of Meaningful Relationships in PI	Lisa Bradley-Mitchell
3:00p – 3:55p	Road Map to Building a Consulting Firm: Your Entrepreneurial Journey	Judy Hale/Nancy Burns
4:00p – 4:55p	How to Utilize RACI and Build High-Performing Teams	Sherry Hancock

FRIDAY, MAY 29, 2020

1:00p – 2:55p	Seeing the Root Solution in Management for Results	George Gu
3:00p – 3:55p	Design Thinking, the 10 Standards, and Engineering Worthy Performance	Tim Brock
4:00p – 4:55p	Flipped Classroom Flops and Rebounds	Mark Boccia