

AGENDA

4.20-4.30

Registration

4.30-4.35

Welcome

Richard Witton-Smith
NSW Branch Chair

4.35-5.10

Rinske Geerlings
Business Continuity
Planning—Moving to a
new 'business as
usual' after lockdown

5.10-5.40

Shane Swift

Business Continuity—How
data driven decisions
provide future support
when emerging from BC
Events

5.40-5.45

National Update

Kathryn Howard

5.45-5.50

Industry Update

Nevine Iskandar

5.50-5.55

Santosh Pati

NEW- Masterclasses
for NSW Members—
Go live Q3

5.55-6.00

Close

NSW STATE EVENT

AUSTRALIA
itSMF



Rinske Geerlings
Business as Usual



Shane Swift
BDO

**Business Continuity
Management –
What is the new normal?**

-VIRTUAL-

Thursday
18th June 2020

Rinske Geerlings

Founder and Principal Consultant at Business As Usual

Rinske is a multi-award winning, internationally known consultant, speaker and certified Business Continuity Management (BCM), Information Security & Risk Management trainer. She draws on more than 20 years' experience gained during roles across Australasia, Africa, South America and Europe. Rinske has been changing the way organisations 'plan for the unexpected'. She applies a fresh, energetic, fun, practical, easy-to-apply, innovative approach to BCP, Security, Risk and DR... topics often perceived as dull and cumbersome.

The following questions and related case studies will be discussed in this session:

- Which alternate ways did you choose to conduct your services during Covid and other disruptive events?
- What was the response from your customers, suppliers and other stakeholders to this?
- How have you been managing your own and others' comfort and productivity during recent disruptions?
- Which tools have you implemented to optimise your remote work technology and which can you retain to work more effectively in BAU?
- Which other opportunities have you found in order to stay more productive/efficient?
- Have you revisited your Business Continuity Plan (BCP) and Disaster Recovery (DR) Plan, in order to be ready for any future disruptive events?

Shane Swift

Associate Director, Digital & Technology Advisory, BDO

Shane is a highly experienced technologist with a focus financial services sector. With over 20 years working within technology and business operations, Shane works with his clients to deliver contemporary solutions to today's business challenges.

As businesses today look for opportunities to improve process and bring digital solutions to the fore, the increased complexity can create challenges in developing a robust business resilience and continuity approach. Shane has deep experience in supporting organisations develop their resiliency for the day to day BAU and events which may adversely affect a business.

Can you use data better?

As our business operations become more streamlined with automation and intelligence, how can we leverage these to plan for, manage through and come out of a business continuity event?

Making data driven decisions is not only for the realm of operations and efficiency.