



The New RAH – (ICT) Lessons learnt & future directions

SA Q2 Seminar—7th June 2018

From robots delivering the linen and pharmaceuticals to electronic tags keeping track of equipment and even patients, the new Royal Adelaide Hospital is one of the most hi-tech hospitals of now and of the future.

The technology behind the infrastructure made the new RAH one of the world's most advanced building projects and as you can imagine there were a number of challenges along the way.

The new RAH is also a hospital for the future and as technology advances the RAH is designed to do so to.

This seminar has SA Health CIO Bill Le Blanc talking about the project from a technology and IT Service Delivery perspective and the lessons learnt along the way.

Following Bill's keynote we will have a panel ready to take and answer all your questions about the new RAH ICT Project.



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Bill Le Blanc, Executive Director & CIO, SA Health

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LEARNING OUTCOMES & TAKEAWAYS:

- Come and hear about the biggest project of recent times in SA and how problems were tackled and the lessons learnt from the project.

WHO WILL BENEFIT FROM THIS SEMINAR

- CIO's
- Project Manager's
- IT Service Delivery teams
- Business Analysts
- Service Transition Managers / Analysts
- Change Managers / Analysts (Technical and Organisational)
- End User Computing Specialists
- Schedulers
- Service Desk Analysts
- Test Managers / Analysts



Bill Le Blanc, Executive Director & CIO, SA Health

Ranked as Australia's top CIO in 2017 in CIO Australia's top 50.

With over 30 years' experience including international assignments throughout Australia, Asia, USA, and New Zealand, Bill has an extensive background in strategic leadership, consulting and business development in both public and private sector organisations. He currently leads a team of over 600 ICT professionals and is accountable for a technology budget over \$200m annually.

Agenda

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| 2.30-3.00pm | Registration—Registration Open, light refreshments available |
| 3.00-3.10pm | Welcome & Introduction
Gavin Hedrick, SA Branch Chair, itSMF Australia |
| 3.10-3.55pm | The New RAH – (ICT) Lessons learnt & future directions
Bill Le Blanc, Executive Director & CIO, SA Health |
| 3.55-4.00pm | BREAK |
| 4.00-4.10pm | itSMF National Update
Brendan Cullen, itSMF Australia Deputy Chair & SA Committee Member |
| 4.10-4.45pm | Panel Discussion
New RAH Project – Ask us anything, we're ready!
Moderator
Nick Kervin – Partner, Technology Advisory – BDO
Panel
Bill Le Blanc – CIO Exec Director & CIO - SA Health
John Edge – new RAH ICT Program Director – SA Health
Fab Bonilla – Senior Manager, Service Delivery – eHealth Systems |
| 4.50-4.55pm | Message from our Sponsor |
| 4.55-5.00pm | Closing & Prize Drawer - Frank Cordy, itSMF SA SIG Co-ordinator |
| 5.00-6.15pm | Networking Session |

Venue: Theatrette, Ground Floor, 55 Currie Street, Adelaide [See Map](#)



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