AGENDA

2.45-3.00

Registration

3.00-3.05

Welcome

3.05-3.40

Dave O'Reardon
CE0—Silversix

Many Companies
have dropped their
annual performance
review. Why?

Because annual performance reviews Suck!

3.40-4.25

Matt Tulip

Major Incident

Manager -Bankwest

itSMF—First

Impressions

4.25-4.30

Close

4.30-5.30

Networking



LEADERSHIP CSI TIME: 2.45 - 5.30 DATE: 27/11/2018

BANKWEST PLACE, 300 MURRAY STREET, PERTH

Come and join us to hear one of Australia's foremost ITSM speakers, David O'Reardon, share the latest research on performance reviews, discuss why continual feedback is the answer and share some tips on becoming a great coach and a better leader.

You will also be lucky enough to hear first time it SMF Speaker, Matt Tulip from Bankwest share his thoughts on the 2018 Conference in Canberra through the eyes of a first-timer.



HAVEN'T BEEN BEFORE? CLICK HERE TO JOIN AS A GUEST