



PeaceHealth Medical Group offers telephone visits.

PeaceHealth Medical Group is now offering telephone visits for its patients in Oregon, Alaska and Washington. As we work together to prevent the spread of COVID-19 in our communities, this allows our patients to obtain healthcare services without having to leave their homes, when appropriate.

These visits will be offered to:

- Patients with already scheduled appointments that can't be postponed to a later date.
- Patients scheduling new appointments who have previously been established with PeaceHealth, including concerns for COVID-19-related symptoms.

Please call your local PeaceHealth Medical Group Clinic to coordinate telephone visits and referrals. **Please note:** Not all visits are appropriate for telephone appointments, such as wellness exams.

COVID-19 Testing:

There is currently a nationwide shortage of COVID-19 test kits and limited capacity of labs to analyze results. At this time, PeaceHealth hospitals and clinics are only testing people for COVID-19 who fall into several high-risk categories, including those needing to be admitted to our hospitals and those who are at highest risk of spreading the virus to others including healthcare and public safety workers. We hope to be able to provide more testing in the future and will continue to reevaluate as testing capabilities increase across the nation.

In-person visits:

Face-to-face exams are being prioritized for those with immediate or urgent health needs. When visiting our clinics, if you are experiencing fever or respiratory infection symptoms (e.g. cough), please call your healthcare provider's office **before** arriving or scheduling an appointment to determine the appropriate care setting and testing process. No visitors are allowed in clinics at this time, except for those accompanying patients needing assistance.

PeaceHealth is also conducting temperature screenings for all patients, visitors and caregivers at our clinics using non-contact thermometers. Please wear a mask to the clinic. Any patient with a temperature of 100.4 degrees will be asked to quarantine at home. Thank you for your cooperation.

Visit peacehealth.org/coronavirus for education and prevention resources related to COVID-19, as well as PeaceHealth-related updates.

Other resources for community members with questions about COVID-19 include Lane County Public Health's non-emergency call center at 541-682-1380, or [ZOOM+Care's free chat line Zoomcare.com/chat-start](https://zoomcare.com/chat-start).