Florida’s Agency for Health Care Administration

2015 Joint Training
for Skilled Nursing Home Facilities

Approved for Six (6) hours of continuing education – Provider Number 50-689:
Florida Board of Nursing Home Administrators, Florida Board of Nursing,
Florida Board of Clinical Social Work

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Florida

Florida Health Care Association

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February 3 – Orlando
February 5 – Tampa
February 16 – Miami
February 19 – Tallahassee
**Event Overview**

2015 Joint Training for Skilled Nursing Facilities is a forum for the Agency for Health Care Administration and leading long-term care experts to brief providers, advocates and state surveyors on regulatory compliance with enforcement provisions. This training will highlight the implementation of managed care, critical compliance topics and problematic care areas with guidance for quality outcomes.

**Schedule of Events**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 a.m.</td>
<td>Registration</td>
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<tr>
<td>8:30 to 8:45 a.m.</td>
<td>Welcome and Introductions</td>
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<tr>
<td>8:45 to 10:15 a.m.</td>
<td>Medicaid Program Update for Skilled Nursing Facilities</td>
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<td>An update on the Statewide Medicaid Managed Care Long-Term Care program, including the State’s efforts to ensure managed care plan compliance and the use of quality measures in the plan’s ongoing credentialing and contracting process of nursing facilities. The speakers will discuss several policy updates related to the Pre-admission Screen and Resident Review (PASRR) process, Long-Term Care program waitlist requirements and level of care determination and eligibility form changes. <em>Shevaun Harris and Devona Pickle, AHCA</em></td>
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<td>10:15 to 10:30 a.m.</td>
<td>Break</td>
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<tr>
<td>10:30 a.m. to Noon</td>
<td>Managing Re-Hospitalizations</td>
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<td>An update on the progress being made to reduce re-hospitalizations of nursing home residents. The session will include a review of the magnitude and cost of re-admissions both locally and nationally as well as quality initiatives that have been implemented by nursing homes. New ideas, protocols and tools to assist nursing homes to decrease acute care admissions will be provided to attendees. <em>Amy Osborn, Health Services Advisory Group</em></td>
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<tr>
<td>Noon to 1:00 p.m.</td>
<td>Lunch</td>
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<tr>
<td>1:00 to 2:30 p.m.</td>
<td>Dementia Care and Anti-Psychotic Drugs</td>
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<td>Hear what some nursing homes are doing to successfully reduce the use of these medications. Best Practices in reducing use Alive inside Movie Clip – key to unlocking memory door <em>Amy Osborn, Health Services Advisory Group</em></td>
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<tr>
<td>2:30 to 2:45 p.m.</td>
<td>Break</td>
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<tr>
<td>2:45 to 4:15 p.m.</td>
<td>Top 10 Deficiencies and Reporting of Infectious Diseases</td>
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<td>The Agency for Health Care Administration will provide the most recent federal Top Ten Health Deficiencies, and examples of specific findings. In addition, the Agency will provide immediate jeopardy examples from the previous year that will include specific case studies and a discussion regarding the Quality Assurance and Performance Improvement principles and how these principles relate to the topics. Lastly, the Agency will provide an update on the progress of the Online Licensing process and Background Screening. Reporting of infectious disease to DOH – definition of outbreak <em>Polly Weaver, Kimberly Smoak, AHCA and A.C. Burke, DOH</em></td>
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</tbody>
</table>

Six (6) total contact hours can be earned.
Target Audience:
Nursing home administrators, nurse leaders, charge nurses, social workers, therapists, activity directors, consultants, ARNPs, Physician Assistants and Medical Directors. Additional stakeholder audiences include state surveyors.

Faculty:
A.C. Burke is the health care-associated infection prevention program manager for the Florida Department of Health, Division of Disease Control and Health Protection, Bureau of Epidemiology. In her current position, she has been working with acute and long-term care facilities participating in prevention collaboratives focused on preventing Clostridium difficile infections, catheter-associated urinary tract infections, carbapenem-resistant Enterobacteriaceae, and antibiotic stewardship.

Shevaun Harris is the Bureau Chief of Medicaid Services at the Agency for Health Care Administration. She has worked at the Agency since 2005, holding several progressively responsible positions since. Her bureau is responsible for developing all policies under the Medicaid program, including maintenance of all federal authorities needed to operate the program and development of the contracts with the managed care plans. Ms. Harris represents the Agency on the Florida Developmental Disabilities Council and the Governor’s Panel on Excellence in Long-Term Care.

Amy Osborn, BS, NHA, PMP a healthcare professional with 21 years of experience, Amy brings thorough knowledge of team leadership and quality improvement project management to carry out the implementation of the Quality Innovation Network Quality Improvement Organization Initiatives (QIN-QIO) in Florida. The QIN-QIO projects include: reducing healthcare-associated infection, implementing the National Nursing Home Quality Care Collaborative, improving coordination of care leading to the reduction of hospital readmission, preventing harm through the reduction of adverse drug events, and improve quality of care delivered as determined by reported quality measures.

Devona “DD” Pickle is the Administrator for Managed Care Policy and Contract Development in the Bureau of Medicaid Services at the Agency for Health Care Administration. She has worked at the Agency for 6 years. Prior to joining the Agency, Ms. Pickle gained experience working with individuals with developmental disabilities and in both community and institutional behavioral health settings.

Kimberly Smoak, QIDP, MSH has been with the Agency for Health Care Administration since 1995. She is the Manager of the Survey & Certification Support Branch located in the Division of Health Quality Assurance. She is responsible for monitoring quality improvement/quality assurance indicators for the Division, training of survey staff and other Division staff, data management and support functions. She is a Certified CMS QIS Instructor for the QIS Survey Process and the Federal Basic Long-Term Care.

Polly Weaver has over 30 years of regulatory experience and has served as the Chief of Field Operations for the Division of Health Quality Assurance, Agency for Health Care Administration since 1995. Her responsibilities include management of the eight field offices located throughout Florida, which are responsible for the certification, survey functions and enforcement activities of the health care facilities licensed by the Agency. In addition, she oversees the staff training and quality assurance program as well as complaint administration activities.

Feb. 3 - Orlando
Florida Hotel/Conference Ctr
1500 Sand Lake Rd
Orlando, FL 32809
(407) 819-1500
Room rate: $109/Night plus tax
Cut-off: Jan. 12, 2015
Self-parking is complimentary

Feb. 5 - Tampa
Holiday Inn Tampa Westshore
700 N Westshore Blvd
Tampa, FL 33609
(888) 465-4329
Room rate: $139/Night plus tax
Cut-off: Jan. 20, 2015
Self-parking is complimentary

Feb. 16 - Miami
Embassy Suites Intern'l Airport
3974 NW South River Dr
Miami, FL 33142
(305) 634-5000
Room rate: $169/Night plus tax
Cut-off: Jan. 19, 2015

Feb. 19 - Tallahassee
Westminster Oaks/Maguire Ctr
4449 Meandering Way
Tallahassee, FL 32308
Contact LeadingAge Florida for hotel availability at
(850) 671-3700
Agency for Health Care Administration Joint Training for SNFs
February 3, 5, 16, & 19, 2015 — Orlando, Tampa, Miami, Tallahassee
Registration begins at 7:30 a.m. and the program runs from 8:30 a.m. to 4:15 p.m. (lunch and breaks included)
Registration questions, please call (850) 671-3700
ATTENDEE REGISTRATION FORM
Two Ways to Register
INTERNET
www.LeadingAgeFlorida.org
Registration online
MAIL
LeadingAge Florida
1812 Riggins Rd, Tallahassee, FL 32308

FACILITY INFORMATION:
Facility/Organization ____________________________________________________________
Address _______________________________________________________________________
City __________________________ State ___________________ Zip _______________
Phone ______________ Fax ______________

Select your member affiliation: ☐ LeadingAge Florida ☐ FHCA ☐ Not a Member ☐ AHCA State Surveyors

PARTICIPANT INFORMATION
Choose from one of the following seminar locations/dates and write your choice in the site location field below:
Orlando (2/3); Tampa (2/5); Miami (2/16); Tallahassee (2/19)

Name __________________________________________ Name __________________________________
Title __________________________________________ Title __________________________________________
Email ________________________________________ Email _______________________________________
License # __________________ Site Location __________ Fee (see description below): ☐ $150 - 1st Registrant
Site Location ____________________________________ Fee (see description below): ☐ $130 - 3rd Registrant

Name __________________________________________ Name __________________________________
Title __________________________________________ Title __________________________________________
Email ________________________________________ Email _______________________________________
License # __________________ Site Location __________ Fee (see description below): ☐ $130 - 2nd Registrant
Site Location ____________________________________ Fee (see description below): ☐ $130 - 4th Registrant

TOTAL PAYMENT $ ____________

REGISTRATION FEES: (Includes six (6) contact hours, handouts, breaks, and lunch)
$150 – 1st registrant $130 – Additional registrant, same facility. On-site registration fees increase $50 in each category.

POLICIES
Advanced registration ends five (5) business days prior to the seminar date. All registrations after that date must be made onsite for an additional $50 fee. Registrations without payment will not be processed. Registration cannot be taken by phone.

Confirmation: Registration confirmations for our programs are available online. Go to www.LeadingAgeFlorida.org, click on “Calendar,” then Register for the location you would like to attend.

Cancellation Policy: All cancellations must be in writing. A $50 administrative fee will be charged for each cancellation. No refunds will be given for cancellations received less than five (5) business days prior to the seminar.