

HOMETOWN HEROES

2021 ANNUAL CONFERENCE

September 26-29, 2021
Grand Rapids, Michigan

LeadingAge[™]
Michigan



SCHEDULE AT A GLANCE

SUNDAY

- 6:30 p.m. – Registration Desk Opens
- 7:00 p.m. – Welcome Reception
- 7:30 p.m. – Registration Desk Closes
- 9:00 p.m. – Welcome Reception Concludes

MONDAY

- 8:00 a.m. – Registration Desk Opens
- 8:00 a.m. – Continental Breakfast
- 8:30 a.m. – Welcome & Opening Remarks
- 9:00 a.m. – Keynote Speaker: **Pastor Coye Bouyer**
- 10:15 a.m. – Featured Speaker: **Ayana King**
Diversity, Equity & Inclusion: What's It All Mean Anyway?
- 11:30 a.m. – Luncheon & Annual Business Meeting
- 1:45 p.m. – Concurrent Sessions
- 5:15 p.m. – Education Concludes
- 5:30 p.m. – PAC Event
- 7:00 p.m. – Fun Night

Concurrent session topics include:
Post COVID Employee Engagement, Quality Measures, Integrating Employee Wellness, Aggressive Growth Strategies, Unconscious Bias, Quality Initiatives, Innovative Senior Services Board, Cybersecurity, Workforce Challenges, PDPM, Exercising Empathy

TUESDAY

- 8:00 a.m. – Registration Desk Opens
- 8:00 a.m. – Continental Breakfast
- 8:30 a.m. – Opening Remarks
- 8:45 a.m. – Keynote Speaker: **Lila Lazarus**
Learning CourAGE – Finding The Courage To Dare, Risk, Grow and Lead in Rapidly Changing Times
- 10:00 a.m. – Featured Panel: *Give Seniors a Say: Advocacy in Action*
- 11:00 a.m. – Concurrent Sessions
- 12:00 p.m. – Solutions Expo & Luncheon
- 3:00 p.m. – Concurrent Sessions
- 5:15 p.m. – Education Concludes
- 6:30 p.m. – Member Awards Gala

Concurrent session topics include:
I-SNP Model, Using Technology to Address Employee Feedback and Turnover, Development and Implementation of a COVID Unit, Developing Leadership Strengths to Improve Employee Engagement, Mock Surveys, Senior Dining Innovation

WEDNESDAY

- 8:30 a.m. – Registration Desk Opens
- 8:30 a.m. – Buffet Breakfast
- 9:00 a.m. – Concurrent Sessions
- 10:15 a.m. – Closing Keynote: **Scott Wamsley**
Michigan's Aging Network: What's New Heading Into 2022?
- 11:30 a.m. – Conference Concludes

Concurrent session topics include:
LeadingAge Michigan Advocacy

Dates and times of sessions are subject to change.