

2018 LeadingAge NC Mid Managers Leadership Series

Topic: Create a Highly Engaged and Effective Team

Attend the 2018 LeadingAge NC Mid Managers Leadership series and generate tangible momentum through a relevant, inspiring, and actionable learning experience. You'll leave feeling refreshed and encouraged about the trajectory of your professional growth and the positive impact you can have on your organization. Be prepared to go beyond theory and uncover applicable tools that will drive meaningful results back at your workplace.

Session 1: Fundamental Tools for the Engaging Manager:

- Lead Thyself—Start with You
 - ✓ Understand why self-responsibility is the first step to professional/personal success
 - ✓ Practice courageous self-questioning: *what's my role in this?*
 - ✓ Traverse the journey from peer to respected manager
- Make it Personal
 - ✓ Recognize that you're in the relationship business
 - ✓ Develop rapport with anyone, anytime, anywhere
 - ✓ Build strategic work relationship across generations
- Crave Feedback
 - ✓ Tap into the power of effective feedback
 - ✓ Limit personal leadership blind spots
 - ✓ Apply a process that promotes personal growth and builds trust

Session 2: Fundamental Tools for the Engaging Manager (continued):

- Coach for results
 - ✓ Discover the qualities and role of an effective coach
 - ✓ Recognize how coaching can be a useful leadership tool
 - ✓ Learn a process to hold others accountable to meaningful action
- Tap into the Power of Praise and Appreciation
 - ✓ Acknowledge the workplace appreciation epidemic
 - ✓ Uncover a low-to-no cost tool to lower turnover and increase productivity
 - ✓ Practice a process to deliver and receive genuine praise and appreciation
- Put Your Learning to Use—Create a Plan of Action
 - ✓ Formulate a "put-it-to-use" personal plan of action
 - ✓ Receive Feedback and Affirmation to Build Momentum

