



Cancellation and Refund Policy

Cancellation of Classes – In-Person and Live Virtual

In-person events are defined as events where participants and faculty are in the same location at the same time, and learning occurs face-to-face, such as annual conferences or hands-on skills labs. Live virtual events are defined as events where participants and faculty are not in the same location, though connected through a virtual platform on the internet and the faculty is actively engaging with participants in real time. Examples include NLN MicroConference and live webinars.

If, due to unforeseen circumstances, an in-person or live virtual event is canceled by National Lymphedema Network, all registered attendees will be notified via email that was used for registration as soon as cancellation of the event is confirmed. A notice on the Events page of the NLN website will also be available notifying registrants of the changes. The management of funds paid for the event is up to the discretion of the National Lymphedema Network.

Cancellation of Classes – Virtual Independent Learning

Virtual independent learning classes are defined as a course that has been previously recorded and available online where a participant is able to learn at their own pace, and no live instructors are present.

If, due to unforeseen circumstances, a virtual independent learning course is discontinued by National Lymphedema Network, all registered attendees will be notified via email that was used for registration as soon as cancellation of the course is confirmed. The course listing would also be removed from the virtual platform.

The management of funds paid for the course is up to the discretion of the National Lymphedema Network.

Refund Policy

The National Lymphedema Network has a no refund policy regardless of circumstance when the registrant is unable to attend the event or course. Registration payment can be applied to a future event or course for the same registrant or transferred to another registrant for the relevant event or course if notification is received by the set date to the email address specifically listed in the registration confirmation. A registration credit approved by the NLN must be utilized within one year from the date of approval.