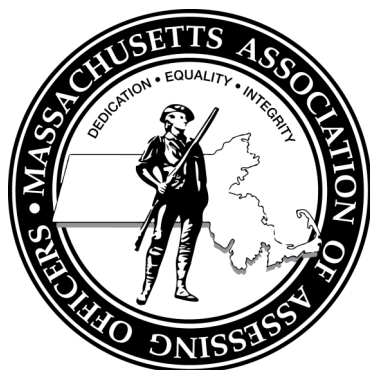


# MAAO Virtual Summer Conference Event Schedule



Registration Fees:  
\$40-\$150

To see the full schedule  
and to register, please go  
to [www.maa.org](http://www.maa.org)

## June 23-25, 2020

### Tuesday, June 23rd

- ◇ Welcoming Remarks 9:00 am
- ◇ Keynote: 15 Ways to Sane or Saner in the New World 9:15 am  
*- Jon Wortmann, Executive and Mental Coach, Trainer, and Speaker*
- ◇ Issues in Assessing and Collecting Taxes 10:30 am  
*- James Crowley, Esq., Tax Counsel, Bureau of Municipal Finance Law, DOR*
- ◇ Brown Bag Lunch Series 12 Noon
- ◇ Personal Exemptions 1:00 pm  
*- Kathleen Colleary, Esq.*

### Wednesday, June 24th

- ◇ Open Meeting Law 9:00 am  
*- Kerry Anne Kilcoyne, Asst. Attorney General, Div. of Open Government*
- ◇ Parliamentary Procedure and Robert's Rules of Order  
Demystified: How to Take the Commotion Out of  
the Motion 10:45 am  
*- Amy Rasmussen, RES, AAS, IAAO President, Director of Litigation, Polk County  
Assessor's Office, Des Moines, Iowa*
- ◇ Brown Bag Lunch Series 12 Noon
- ◇ Virtual Communication: How to Effectively Build  
Relationships in ZoomLand 1:00 pm  
*- Jon Wortmann, Executive and Mental Coach, Trainer, and Speaker*
- ◇ The Latest from Local Services 2:15 pm  
*- Joanne Graziano, Chief, Bureau of Local Assessments & Kirsten Shirer, Chief Data  
Analytics and Resources Bureau*
- ◇ MAAO Annual Meeting/Installation of FY2021  
Officers and Board Members 3:30 pm

### Thursday, June 25th

- ◇ Burnout Recovery: How to Handle All this Change and  
Feel Better this Summer 9:00 am  
*- Jon Wortmann, Executive and Mental Coach, Trainer, and Speaker*
- ◇ The ABCs of TIFs, DIFs, TIEs, and STAs 10:15 am  
*- Matthew Thomas, Esq.*
- ◇ Brown Bag Lunch Series 12 Noon
- ◇ Solar Pilots 1:00 pm  
*- Richard T. Holland, Esq., KP|LAW*

If you have you have any questions, please contact the MAAO at 774-249-8625 or 774-249-8624

Massachusetts Association of Assessing Officers, 44 Bearfoot Road, Suite, 200, Northborough, MA 01532

[www.maa.org](http://www.maa.org)