

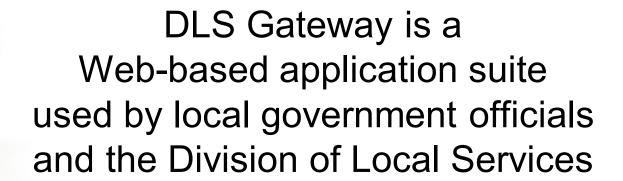
DIVISION OF LOCAL SERVICES
MA DEPARTMENT OF REVENUE

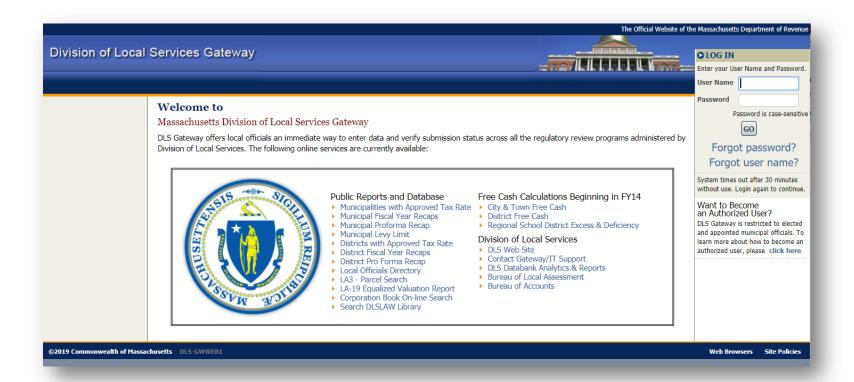
Supporting a Commonwealth of Communities



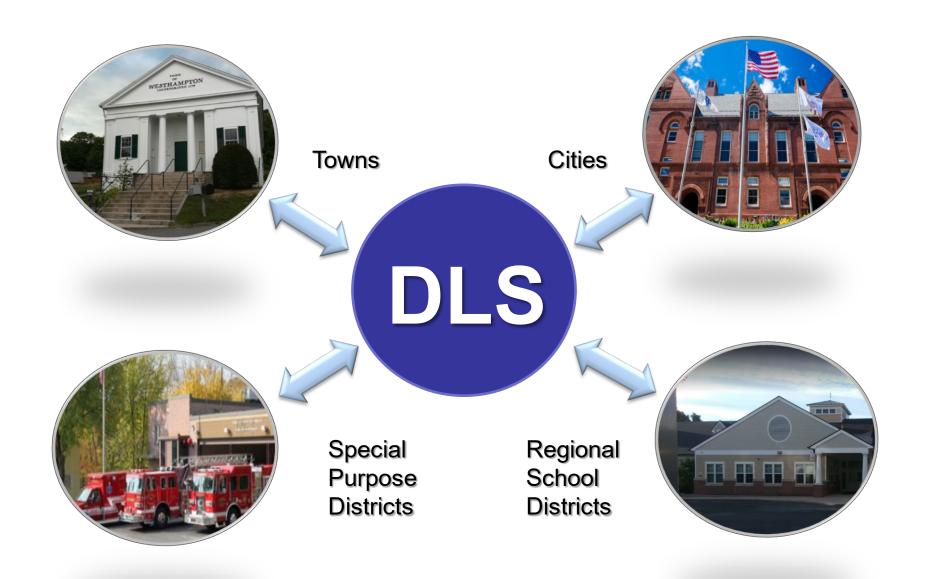
Welcome to DLS Gateway

What is DLS Gateway?





Cities, towns, special purpose districts and regional school districts all use DLS Gateway to transact business with the Division of Local Services



Local officials log into DLS Gateway to enter data and submit forms







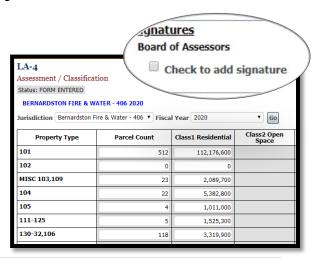
Maybe... Not all local officials need a DLS Gateway account

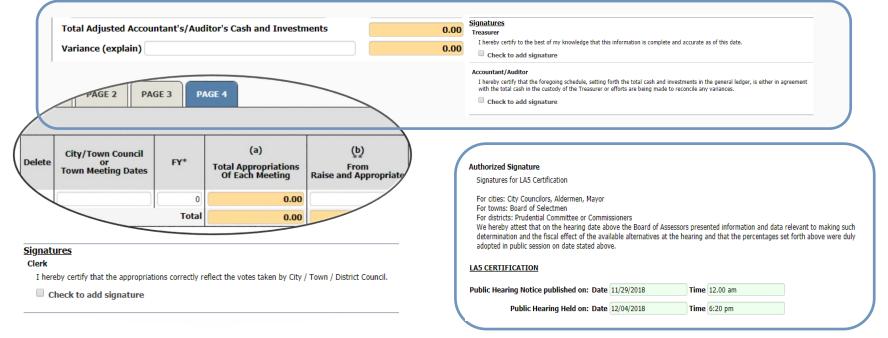
Officials in these positions <u>do</u> need an account:

- Assessor
- Accountant or Accountant/Auditor
 - Treasurer
 - Collector or Treasurer/Collector
 - Mayor
- Members of the Selectboard or City Council
 - City or Town Clerk

The people filling these roles need to sign forms or submit data to DLS, so they always need accounts

- Assessor
- Accountant or Accountant/Auditor
- Treasurer
- Collector or Treasurer/Collector
- Mayor
- Selectboard/City Council
- City or Town Clerk





Local officials who don't need to submit or sign forms sometimes have DLS Gateway accounts for specific business needs

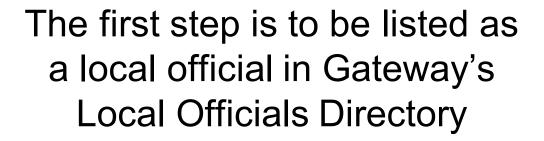


For example, IT Directors
and staff often have
Gateway accounts, so they can
create and maintain local
accounts without DLS assistance

Not sure if you need an account?

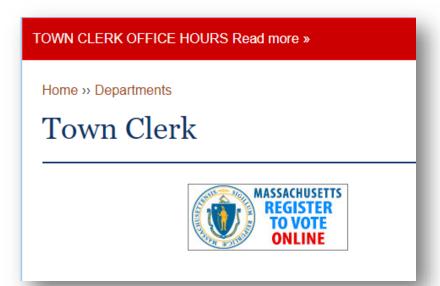
Contact DLS Gateway Support
(617) 626-2350 or DLSGateway@dor.state.ma.us





Jurisdiction	♦ Department	♦ Functional Role	Position	Official's Name	♦ Phone ♦	Email	-
Tyngsborough	Accountant/Auditor	Accountant/Auditor	Interim Accountant	Lisa Kelly	978-649-2300		
Tyngsborough	Accountant/Auditor		Assistant Town Administrator	Justin Sultzbach	978-649-2300		
Tyngsborough	Assessors		Assessor	Jennifer Wilson	978-649-2300	lwoekel@tyngsboroughma.gov	
Tyngsborough	Assessors	Assessment Director	Chief Assessor	Lauren M. Woekel	978-649-2300	lwoekel@tyngsboroughma.gov	
Tyngsborough	Assessors	Assessor Chairman	Assessor	Ann Marie Conant	978-649-2300	lwoekel@tyngsboroughma.gov	
Tyngsborough	Assessors		Assessor	Marie Lambert	978-649-2300		
Tyngsborough	Assessors		Assistant Assessor	Ravilla Garthe	978-649-2300	lwoekel@tyngsboroughma.gov	
Tyngsborough	Building Inspector	Building Inspector	Building Inspector	Paul Welcome	978-649-2300		
Tyngsborough	City/Town Clerk	City Clerk/Town Clerk	Town Clerk	Joanne Shifres	978-649-2300	jshifres@tyngsboroughma.gov	
Tyngsborough	Collector	Collector	Clerk	Debra Fiorillo	978-649-2300		
Tyngsborough	Emergency Management	Fire Chief	Fire Chief	Wesley Russell	978-649-7504	wrussell@tyngsboroughma.gov	
Tyngsborough	Emergency Management	Emergency Man. Dir.	Emergency Management Director	Wes Russell	978-649-7504	wrussell@tyngsboroughma.gov	
Tyngsborough	Police		Deputy Police Chief	Shaun Woods	978-649-7504	tpd@tyngsboroughma.gov	
Tyngsborough	Police	Police Chief	Police Chief	Richard Howe	978-649-7504	tpd@tyngsboroughma.gov	
Tyngsborough	School Administration	School Superintendent	Superintendent of Schools	Michael Flanagan	978-649-7488	dhawkins@mec.edu	
Tyngsborough	Selectmen/Town Council		Selectman	Steve Nocco	978-649-2300		
Tyngsborough	Selectmen/Town Council	CEO/Manager/Administr.	Town Administrator	Matthew Hanson	978-649-2300		
Tyngsborough	Selectmen/Town Council		Selectman	Ronald Keohane	978-649-2300		
Tyngsborough	Selectmen/Town Council		Selectman	Hillari Wennerstrom	978-649-2300		
Tyngsborough	Selectmen/Town Council	Executive Secretary	Administrative Assistant	Colin Loiselle	978-649-2300	cloiselle@tyngsboroughma.gov	
Tyngsborough	Selectmen/Town Council		Selectman	Richard Reault	978-649-2300		
Tyngsborough	Treasurer		Assistant Treasurer	Brittany Langlois	978-649-2300	blanglois@tyngsboroughma.gov	
Tyngsborough	Treasurer	Treasurer	Treasurer Collector	Jennifer Finnigan	978-649-2300	jfinnigan@tyngsboroughma.gov	
Tyngsborough	Veterans Services	Veterans Agent	Veteran's Agent	Christopher Dery	978-649-2300		
Tyngsborough	Veterans Services		Secretary	Nancy Johnson	978-649-2300	nancyj@tyngsboroughmass.com	

The Directory is DLS's source for verifying that a person works for a specific jurisdiction



Your city, town or district clerk will add you to Gateway's Local Officials Directory

Clerks can also open
DLS Gateway accounts
for new officials

DLS Gateway Support can also open accounts for officials already listed in the Directory

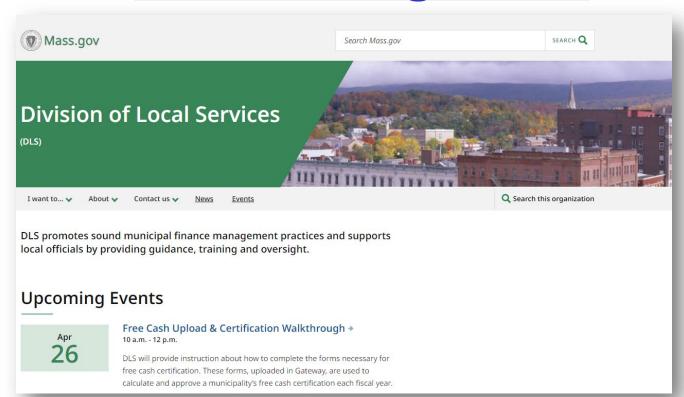


How do I find DLS Gateway?

https://dlsgateway.dor.state.ma.us/gateway/Login

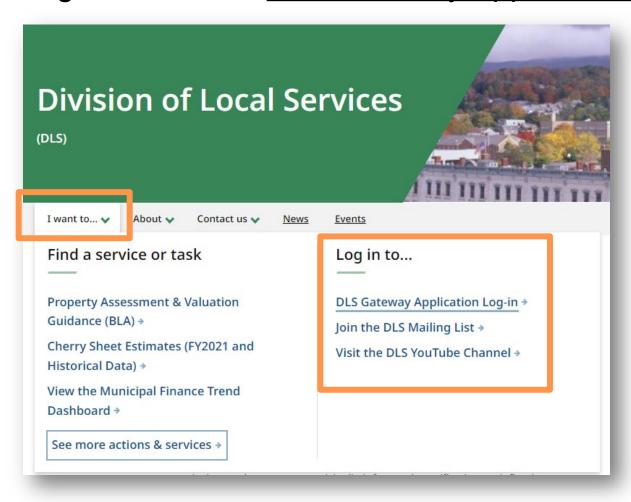
You can also get to Gateway from the DLS website

www.mass.gov/DLS



Use any Web browser to go to Mass.gov/dls

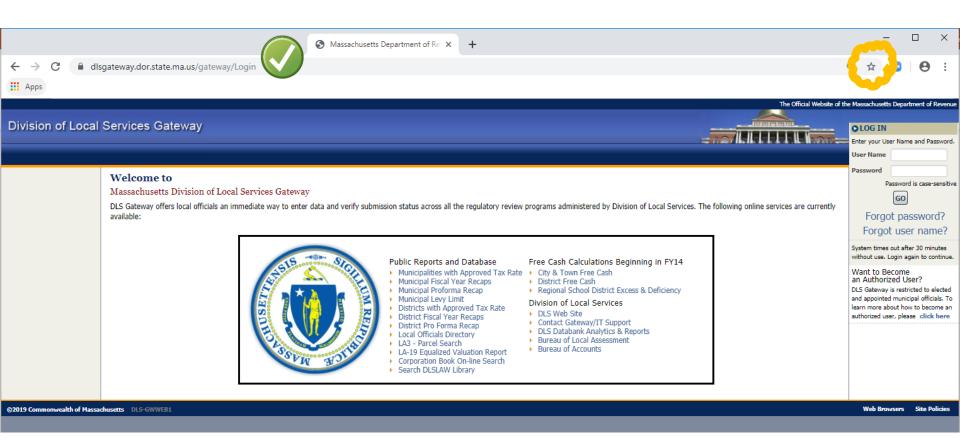
Under "Log in to..." click <u>DLS Gateway Application Log-In</u>



Once you get to the DLS Gateway login screen, create a bookmark for faster access

https://dlsgateway.dor.state.ma.us/gateway/Login

It's a good idea to bookmark the DLS website, too!



How do I use DLS Gateway?



Gateway is divided into modules. Each module represents a process that involves submitting data to DLS

Click the name of a module to select that process

Division of Local Services Gateway

Certification Taxrate Balance Sheet Schedule A District Taxrate LA-3 Misc Forms Directory Other Apps

Welcome to the DLS Gateway suite of applications for local officials.

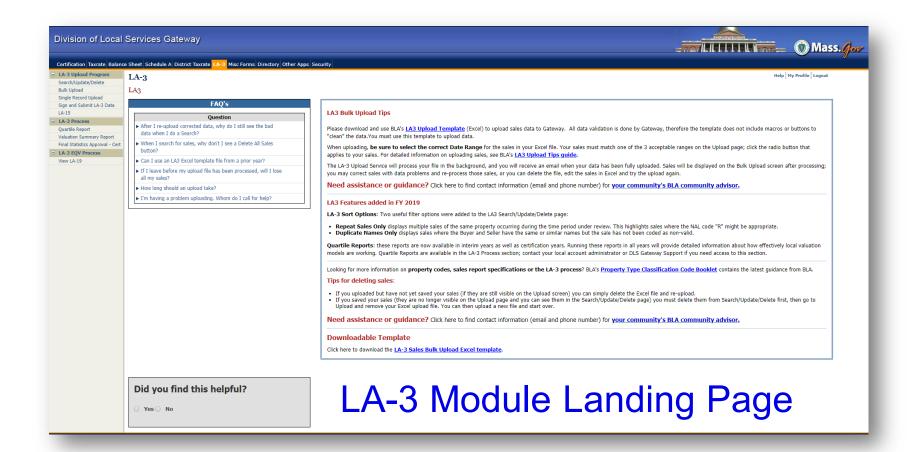
You are identified as:

Rob McDonald Bernardston

Please choose the appropriate item from the menu bar above to continue.

Please contact your System Administrator or DLS if you want to update the information.

After selecting a module, the first screen you see is the **Landing Page**



Instructions, tips, related information and new features are all highlighted on the landing page

Links to any required or optional template files are in the Downloadable Template section

LA3 Bulk Upload Tips

Please download and use BLA's LA3 Upload Template (Excel) to upload sales data to Gateway. All data validation is done by Gateway, therefore the template does not include macros or buttons to "clean" the data. You must use this template to upload data.

When uploading, **be sure to select the correct Date Range** for the sales in your Excel file. Your sales must match one of the 3 acceptable ranges on the Upload page; click the radio button that applies to your sales. For detailed information on uploading sales, see BLA's LA3 Upload Tips guide.

The LA-3 Upload Service will process your file in the background, and you will receive an email when your data has been fully uploaded. Sales will be displayed on the Bulk Upload screen after processing; you may correct sales with data problems and re-process those sales, or you can delete the file, edit the sales in Excel and try the upload again.

Need assistance or quidance? Click here to find contact information (email and phone number) for your community's BLA community advisor.

LA3 Features added in FY 2019

A-3 Sort Options: Two useful liker options were added to the LA3 Search/Update/Delete page:

- Repeat Sales Only displays multiple sales of the same property occurring during the time period under review. This highlights sales where the NAL code "R" might be appropriate.
- . Duplicate Names Only displays sales where the Buyer and Seller have the same or similar names but the sale has not been coded as non-valid.

Quartile Reports: these reports are now available in interim years as well as certification years. Running these reports in all years will provide detailed information about how effectively local valuation models are working. Quartile Reports are available in the LA-3 Process section; contact your local account administrator or DLS Gateway Support if you need access to this section.

Looking for more information on property codes, sales report specifications or the LA-3 process? BLA's Property Type Classification Code Booklet contains the latest guidance from BLA.

Tips for deleting sales:

- . If you uploaded but have not yet saved your sales (if they are still visible on the Upload screen) you can simply delete the Excel file and re-upload.
- If you caved your sales (they are no longer visible on the Upload page and you can see them in the Search/Update/Delete page) you must delete them from Search/Update/Delete first, then go to opload and remove your Excel upload file. You can then upload a new file and start over.

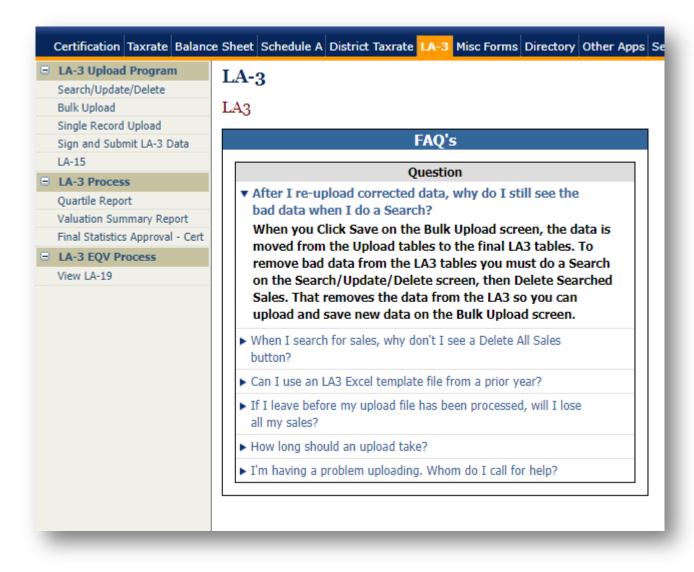
Need assistance or guidance? Click here to find contact information (email and phone number) for your community's BLA community advisor.

Downloadable Template

Click here to download the LA-3 Sales Bulk Upload Excel template.

Many landing pages include a Frequently Asked Questions box

Click any question to see the answer

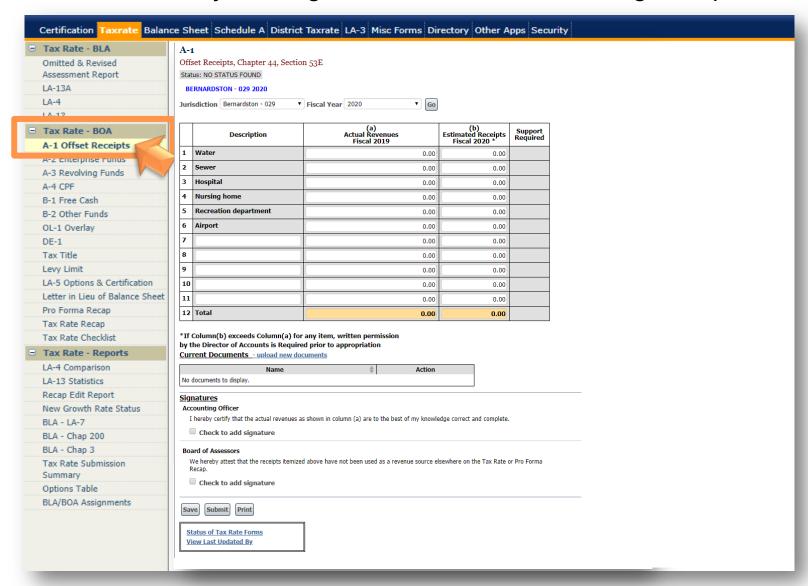


FAQ's =
Frequently
Asked
Questions

Each module consists of forms to be submitted

They are listed on the Navigation panel on the left of the screen

Select a form by clicking the form name in the Navigation panel



A-1

Offset Receipts, Chapter 44, Section 53E

Status: NO STATUS FOUND

BERNARDSTON - 029 2020

Jurisdiction Bernardston - 029 ▼ Fiscal Year 2020 ▼ Go

	Description	(a) Actual Revenues Fiscal 2019	(b) Estimated Receipts Fiscal 2020 *	Support Required
1	Water	0.00	0.00	
2	Sewer	0.00	0.00	
3	Hospital	0.00	0.00	
4	Nursing home	0.00	0.00	
5	Recreation department	0.00	0.00	
6	Airport	0.00	0.00	
7		0.00	0.00	
8		0.00	0.00	
9		0.00	0.00	
10		0.00	0.00	
11		0.00	0.00	
12	Total	0.00	0.00	

*If Column(b) exceeds Column(a) for any item, written permission by the Director of Accounts is Required prior to appropriation

Current Documents - upload new documents

View Last Updated By

Na	ime	\$	Action	
No documents to display.				
<u>Signatures</u>				
Accounting Officer				
I hereby certify that the actual	revenues as shown in colum	nn (a) are to the best	of my knowledge correct a	and complete.
Check to add signature	3			
Board of Assessors				
We hereby attest that the recei Recap.	pts itemized above have not	t been used as a reve	nue source elsewhere on t	he Tax Rate or Pro Forma
Check to add signature	2			
Save Submit Print				
Status of Tax Rate Forms				

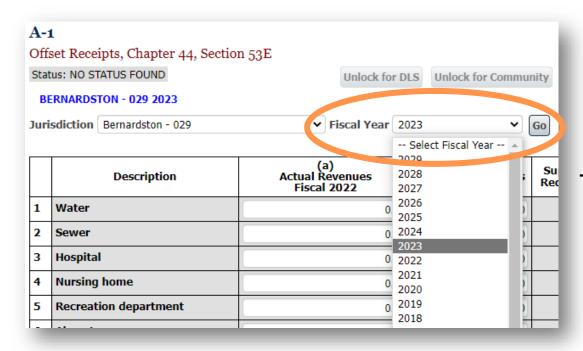
Let's look at the sections within each Gateway form:

The form name always appears at the top

The current form status is just underneath the name

Every form starts with "No Status Found", which means you haven't entered and saved any data yet

The status will change as you enter, save and eventually submit your data



Gateway always assumes you wish to work on the current fiscal year's form

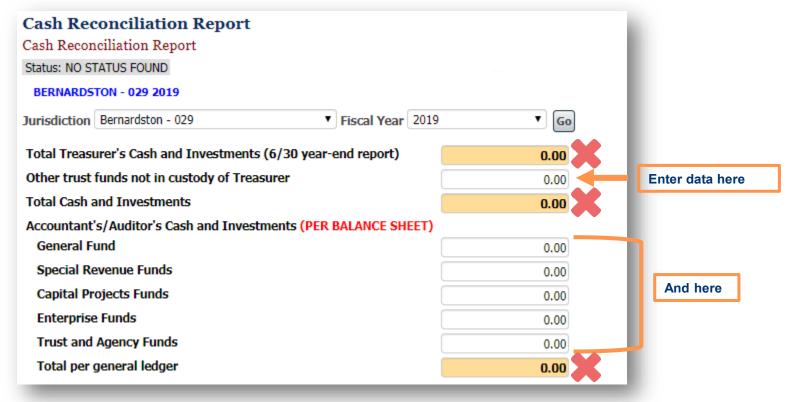
To view data from a prior year, select the fiscal year then click the Go button

In most forms, you can also see future years in the drop-down list

This is because BLA's Certification module uses future years to keep in touch with assessors whose next certification cycle may be as many as 5 years away

Data can be entered in any field with a white background

Data fields with an orange background are calculated automatically or come from another form, so they cannot be changed



When you submit data to DLS for review, Gateway locks the data to keep it from changing

Locked data appears with a green background

Jurisdiction Bernardston - 029 ▼ Fiscal Year 2019 ▼ Go										
Status	Delete	(A) Ballot Vote Date	(B) Purpose(s) of Exclusion Vote	(C) Date of original issuance note/bond per	(D) Temp or Perm	(E) FY 2018 Net Excluded Debt Service	(F) FY 2018 Gross Debt Service Expended	(G) FY 2019 Gross Debt Service Excludable	(H) Reimbursement adjustments (Whole	(I) FY 2019 Net Excluded Debt Service
				haihose(s)						
Attached		10/15/2012	Highway Dump Truck/School Roof	11/20/2012	Р	0	0	0	0	0
Attached		05/07/2007	Fire Truck	05/15/2007	P	0	0	0	0	0
Attached		05/07/2007	Safety Complex	06/01/2007	P	0	0	0	0	0
Attached		05/01/2017	Bridge Project	06/16/2016	P	60,504	60,504	0	0	0
									∓ -4-1.	0

Need to correct a mistake after you submit?

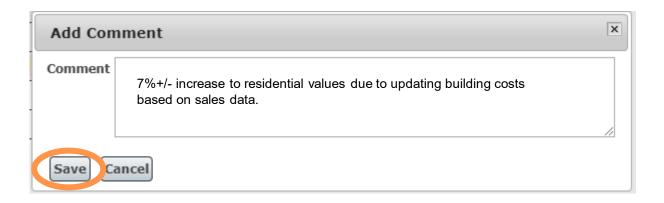
No problem!

Call your BLA or BOA advisor or DLS Gateway Support to have a form unlocked

Some forms include a Comments section Click the "add comment" link to add a comment



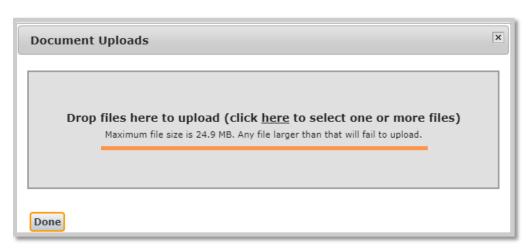
Type your comment in the Comment pop-up, then click Save



Some forms include a Documents section Click the "upload new documents" link to upload a file



You can drop a file inside the box, or click inside the box to browse to the file you wish to upload

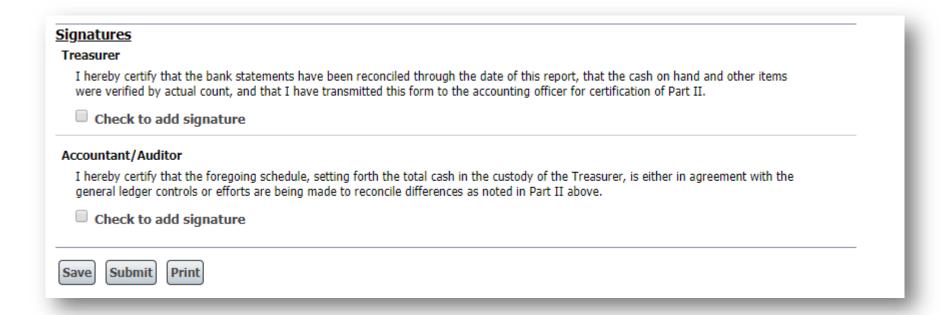




*Please note the maximum file size limit!
Your file must be smaller than **25MB**

Sometimes uploading a document is required to submit a form – the requirement will be noted on the form, and an error message will display if you click Submit without a stored document

Each form has its own specific signature requirements Forms cannot be submitted without the required signature(s)

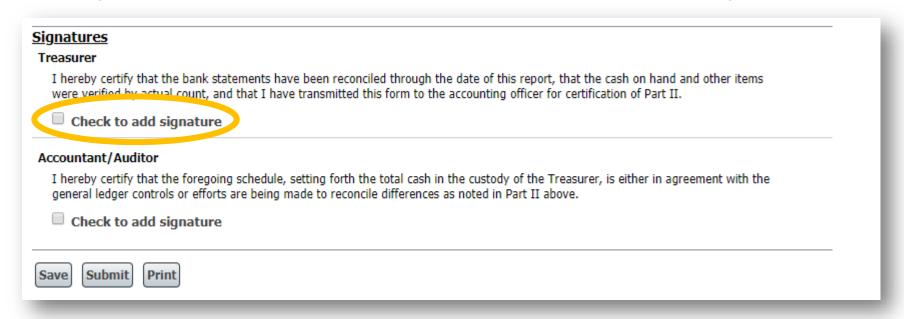


Gateway will display an error when a required signature is missing

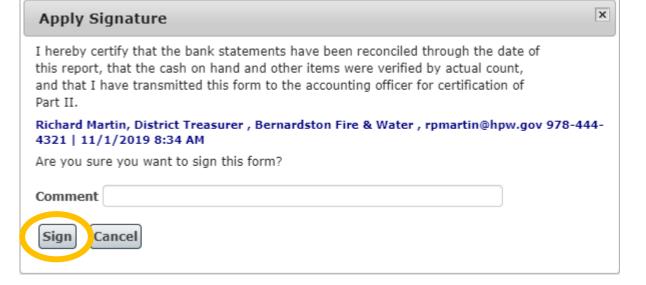


X Accountant/Auditor : At least 1 signature/s are required for this group.

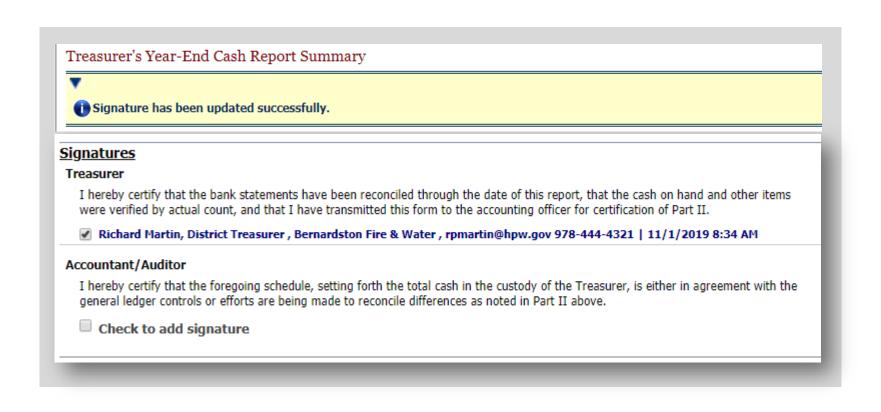
To sign a form, click the checkbox next to "Check to add signature"



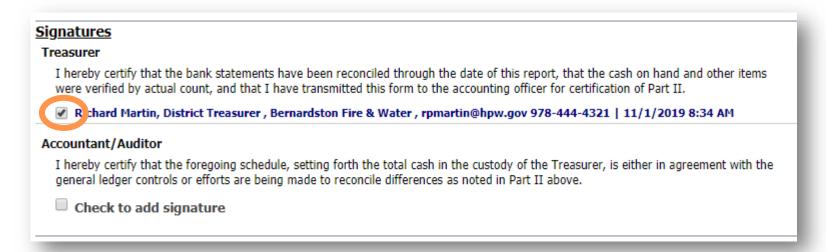
Click the Sign button to complete the signature



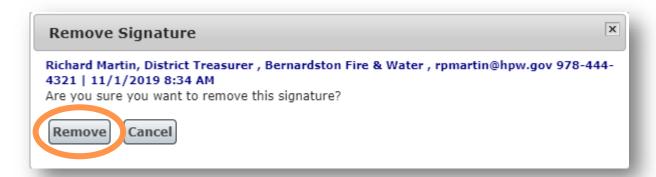
Gateway adds your name, title, contact information and the date and time of the signature to the form



To remove a signature, click the checkbox next to your signature



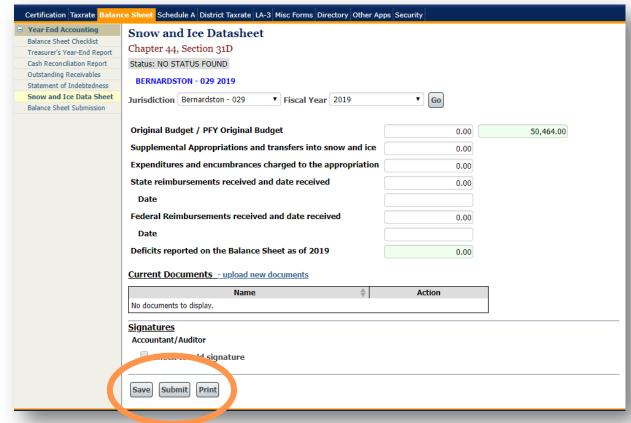
then click the Remove button



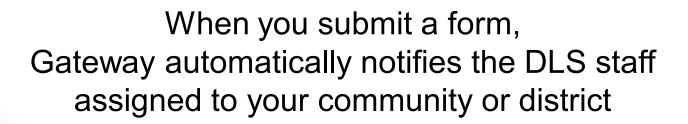
Every DLS Gateway user has specific rights for specific forms Your assigned rights determine what you can see and do

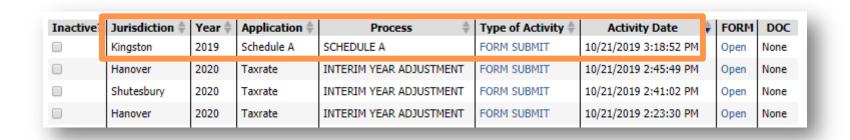


The Action Buttons
at the bottom
of each form
are tied to your
user rights



What happens after I submit a form?





DLS staff will review only submitted forms

When you finish working on a form, remember to Submit!

For some processes like Balance Sheet and Tax Rate, DLS staff wait to start the review until all forms tied to that process have been submitted

Part II Other Required Misc. Forms: Status

All of these Gateway forms must be submitted ("Form Submit" status) to submit the Balance Sheet:

Form Name	Form Status	Last Action Date		
BALANCE SHEET CHECKLIST	FORM SUBMIT	10/24/2019 3:19:52 PM		
YEAR END CASH REPORT	FORM SUBMIT	10/21/2019 3:55:32 PM		
CASH RECONCILIATION	FORM SUBMIT	10/23/2019 1:20:03 PM		
OUTSTANDING RECEIVABLES	FORM SUBMIT	10/21/2019 3:58:29 PM		
STATEMENT INDEBTEDNESS	FORM SUBMIT	10/21/2019 3:51:55 PM		
SNOW AND ICE	FORM SUBMIT	9/13/2019 2:39:22 PM		

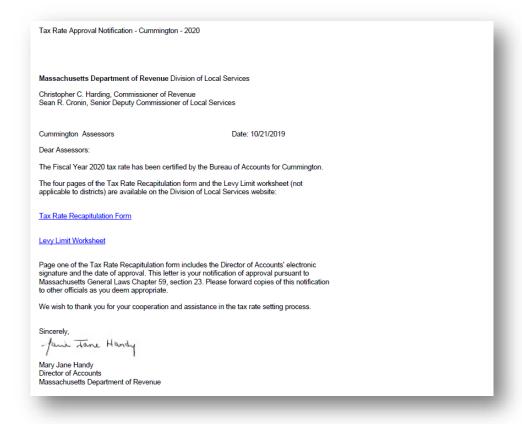
Gateway keeps local officials informed by sending automated emails when certain events occur – like when you submit a form, or when DLS approves a form

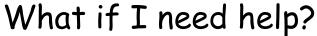


Gateway's Local Officials Directory is the source for email addresses, so make sure yours is correct!



Contact your city or town clerk if your email address needs updating







Need help with DLS Gateway? Contact Gateway Support!

DLS Gateway Support staff are available to assist you with any Gateway-related issue or question

Support is available Monday-Friday (except State holidays) generally 8AM – 4PM

DLS Gateway Support

Phone
Call DLS Gateway Support
(617) 626-2350
For assistance with the DLS Gateway
Application, Local Officials Directory or
Gateway accounts.

Online
DLS Gateway Support Email
DLSGateway@dor.state.ma.us

▲ OFFERED BY Division of Local Services

DLS Gateway User Guides and Tips

Helpful information on using DLS Gateway applications. Additional information about many Gateway processes is available to authorized users on each module's landing page.

For assessors:

- LA3 Bulk Upload Guide
- · BLA's Interim Year "Check-In" Process (Certification module)
- LA-10 Upload Guide
- Instructions: Audited Personal Property Form
- Instructions: Entering New Growth (Tax Rate module)

Many user guides and tips are available on the DLS website:

CONTACT

https://www.mass.gov/service-details/dls-gateway-user-guides-and-tips

For more information about DLS Gateway, contact Gateway Support or your BLA or BOA Community Advisor

Visit DLS's website mass.gov/dls





Supporting a Commonwealth of Communities