

19 – 20 May, Melbourne, Australia - a HISA supported event

Thursday 19 May 2011

Registration desk opens Grand Ballroom Lobby											
Plenary 1: Opening and Welcome: Dr Chris Bain, Data Governance Conference Chair											
& Fran Thorn Department of Health Victoria Grand 1 & 2											
Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA)											
Plenary 3: Dr John Zelcer, National E-Health Transition Authority											
Morning tea Grand Ballroom Lobby											
Concurrent 1 Grand 1 & 2				Concurrent 2 Grand 3				Concurrent 3 Grand 4			
DG Framework				Data Quality				Stakeholder perspectives			
The conflict between health processes and information Robert Hillard Deloitte	One of data governance first principles, "data quality"? Ronald Hicks Biostatistician	Establishing a data governance framework Janaka Dissanayake Ernst & Young	Information governance and the Population Health Research Network Felicity Flack Population Health Research Network	Mount Sinai Medical Center Experience Rob Mills Information Builders	A practical case study in data quality management and operational analytics to improve resource management , reduce patient absenteeism and secure additional funding Mark Matthews BizData	Improving data quality in general practice: The governance approach adopted by General Practice Queensland David Millichap General Practice Queensland	Widespread uptake and use of a primary care data tool by general practices in Victoria Ross Nable General Practice Victoria	General Practice Data Governance Council – governance principles in secondary use of general practice data. Judy Evans RACGP	Data governance - an aged care perspective Pat Grantham Eldercare Incorporated	Where did the consumer go? Jennifer Heath University of Wollongong	Privileged information: DG implications in psychology David Stokes The Australian Psychologic al Society
	Plenary 1: Plenary 2: Plenary 3: Morning to Concurrent DG Frame The conflict between health processes and information Robert Hillard	Plenary 1: Opening and Plenary 2: Jeff Schmitt, Plenary 3: Dr John Zelc Morning tea Grand Ball Concurrent 1 Grand 1 a DG Framework The conflict between health processes and information Robert Hillard Plenary 2: Jeff Schmitt, One of data governance first principles, "data quality"? Ronald Hicks Biostatistician	Plenary 1: Opening and Welcome: D 8 Plenary 2: Jeff Schmitt, Harvard Pilgr Plenary 3: Dr John Zelcer, National E Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between governance first governance health first governance health processes principles, and "data information Robert Ronald Hicks Hillard Biostatistician First governance framework Janaka Dissanayake Ernst & Young First School Firs	Plenary 1: Opening and Welcome: Dr Chris Bain & Fran Thorn Plenary 2: Jeff Schmitt, Harvard Pilgrim Health C Plenary 3: Dr John Zelcer, National E-Health Trans Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between first governance first principles, "data information Robert Hillard Deloitte Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Trans Research Ballroom Lobby Establishing a data governance framework Janaka Dissanayake Ernst & Young Population Health Research Network Felicity Flack Population Health Research	Plenary 1: Opening and Welcome: Dr Chris Bain, Data Govern & Fran Thorn Department Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Autho Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between governance health first governance health processes and "data" governance information governance and the processes and guality"? Robert Ronald Hicks Hillard Deloitte Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Concurrent Data Quality Mount Sinai governance and the Center Population Experience Rob Mills Dissanayake Ernst & Young Network Felicity Flack Population Health Research	Plenary 1: Opening and Welcome: Dr Chris Bain, Data Governance Confer & Fran Thorn Department of Health Vi Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between first governance health first processes and information Robert Hillard Deloitte Population Health Research Network Population Health Research Network Plack Plack Population Health Research Network Plack Population Health Research Network Plack	Plenary 1: Opening and Welcome: Dr Chris Bain, Data Governance Conference Chair & Fran Thorn Department of Health Victoria G Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between health governance first processes and information information Robert Hillard Deloitte Deloitte Deloitte Deloitte Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Concurrent 2 Grand 3 Data Quality Mount Sinai Medical case study in data quality in general practice: The governance and the Experience Mealth Rob Mills and analytics to improve resource Population Health Research Network Population Health Rob Mills and analytics to improve resource patient Millichap Absenteeism and secure additional funding Mark Matthews Practice Queensland	Plenary 1: Opening and Welcome: Dr Chris Bain, Data Governance Conference Chair & Fran Thorn Department of Health Victoria Grand 1 & 2 Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between for principles, and information Robert Hillard Deloitte Population Health Rob Mills Biostatistician Deloitte Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 2 Grand 3 Data Quality Data Quality Mount Sinai Medical case study in data quality in general practice: The governance and the Experience Health Rob Mills and operational analytics to improve General Practice Population Health Research Network Population Health Research Network Population Health Research Network Population Health Research Network Mark Matthews	Plenary 1: Opening and Welcome: Dr Chris Bain, Data Governance Conference Chair & Fran Thorn Department of Health Victoria Grand 1 & 2 Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between health first governance information Robert Robert Robert Hillard Deloitte Population Health Population Health Research Network Hillard Deloitte Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Mount Sinai Medical case study in data quality information Robert Robert Robert Hillard Dissanayake Biostatistician Population Health Research Network Population Health Research Network Robert Robert Robert Research Network Research Network Research Network Research Network Research Network Research Network Robert	Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between health first principles, and "data information Robert Hillard Deloitte Plenary 3: Dr John Zelcer, National E-Health Transition Authority Concurrent 2 Grand 3 Concurrent 3 Grand 4 Stakeholder perspective Authority Mount Sinai Medical governance and data governance and the processes and "data information Robert Health Deloitte Population Health Research Network Network Network Research Network	Plenary 2: Jeff Schmitt, Harvard Pilgrim Health Care (USA) Plenary 3: Dr John Zelcer, National E-Health Transition Authority Morning tea Grand Ballroom Lobby Concurrent 1 Grand 1 & 2 DG Framework The conflict between health grovernance first principles, and information Robert Hillard Deloitte Population Robert Hillard Deloitte Population Robert Hillard Deloitte Population Robert Hillard Deloitte Population Robert Network Health Research Network Rob Mills Research Rob Mills Research Rob Mills Research Network Rob Mills Research Rob Mills Robert Rob Mills Rob

Prepared by HISA.



19 – 20 May, Melbourne, Australia - a HISA supported event

12.30pm	Lunch Grand Ballroom Lobby											
1.30pm	Concurrent 4 Grand 1 & 2				Concurrent 5 Grand 3				Concurrent 6 Grand 4			
	DG Framework				Managing Access				Problems in Health Systems			
	Data Governance - excruciatingly dull or an essential component in meeting global megatrends Emma Hossack Extensia	Data governance lessons from large scale, multi- centre, multi-modal clinical research studies Simon McBride CSIRO Australian E- Health Research Centre	Data quality strategy and framework for the national projects. Example of the national healthcare identificatio n system Tatiana Stebakova NEHTA	Secure digital collaboration starts with data governance automation Varonis Jim O'Boyle	Data and Victoria's Human Services Directory Laurie Hawkins Department of Health, VIC & Steve Toal DCA	Developing a centre for geospatial analysis in primary health care Paul Macdonald General Practice Victoria	Governance issues in clinical information access, confidentiali ty and secondary use: a practical framework for clinical services Susan Smith The Prince Charles Hospital, Qld Health	Who should have access to identifiable patient and clinician-level data in clinical registries? Sue Evans Monash University	Data governance and monitoring quality of care in cancer Neville Board Australian Commission on Safety and Quality in Health Care	Why more data when we don't interrogate what we have? Paddy Dewan Wee Kids Foundation	Data related problems Alexandra Gorelik Royal Melbourne Hospital	Setting the stage for right answers: Lessons from the data coalface of a tertiary centre Intensive Care Unit Chris Van Leuvan The Canberra Hospital
3.00pm	Afternoon ted	a Grand Ball	room Lobby	•								
3.30pm	Plenary 4: Pr	of Louisa Jor	m , Universi	ty of Western	Sydney	Grand 1 & 2	2					
4.15pm	Plenary 5:Mi	chael Steine	, NCS							,		
5.00pm	Day 1 Closing	Remarks Cl	nris Bain									
5.15pm - 7.00pm	Networking Reception Grand Ballroom Lobby											



19 – 20 May, Melbourne, Australia - a HISA supported event

Friday 20 May 2011

6.45am-	VeHN Breakfast – Grand 5								
8.45am									
8.30am	Registration desk opens Grand Ballroom Lobby								
8.45am	Plenary 6: David Kalisch, Australian Institute of Health and Welfare Grand 1								
9.30am	Plenary 7: Grant Robinson, International Association for Information and Data Quality								
10.15am	Plenary 8: Stan Capp, InterSystems								
11.00am	Morning tea Grand Ballroom Lobby								
11.30am	Concurrent 7	Grand 1&2		Concurrent 8	Grand 4				
	Business/Clinical Intelligence				Data Governance a research perspective				
	Interfacing computer systems: delight or despair? Janette Collier Australian Institute for Primary Care and Ageing	National reporting arrangements for clinical quality registries Neville Board Australian Commission on Safety and Quality in Health Care	Data Persistence in the Face of Changing Information Technology Jon Patrick The University of Sydney	Cheap Cheerful and Creative - How to improve an organisation through a clinical data governance approach Chris Farmer St Andrews Private Hospital	Illawarre- MEDICAL: Instrumenting a health network for large-scale medical data gathering Aditya Ghose University of Wollongong	Record linkage and data quality Mary Lam The University of Sydney	Data governance for the healthcare challenges of the 21st century Timothy Moon Zenith Solutions	Linking healthcare databases – the research perspective Naomi Rafael BioGrid Australia	
1.00pm	Lunch Grand I		by						



19 – 20 May, Melbourne, Australia
- a HISA supported event

1.00pm	Lunch Grand Ballroom Lobby								
1.45pm	Workshop 1 Grand 4	Workshop 2 Grand 1&2	Workshop 3 Grand 3						
	Data Governance at the Coalface	Data Governance for Managers	Data Governance: safely providing quality						
	Susan Smith	Dr Campbell Miller	information for quality care						
			Fiona Watson						
	This workshop will address issues in Data	Does your organisation have an effective Data							
	Governance that affect information and health	Governance program? How would you measure	How do we achieve the right balance between the						
	professionals at the operational level. You will learn	and assess the program? Using cases studies,	appropriate use of information to support high						
	some practical strategies addressing data quality	this workshop will highlight key issues in	quality care, whilst safeguarding information						
	and best practice operating principles for clinical	designing, implementing and maintaining a Data	confidentiality? Access to information must be						
	data collections. Attendees may include	Governance program in healthcare	based on legitimate reasons and be in the						
	Informaticians, Clinical Data Managers and	organisations. The workshop aims to provide	interests of the patient. The workshop will discuss						
	Custodians, Nursing staff responsible for clinical	healthcare executives, managers and policy	this further, focussing on areas of quality of care,						
	information systems, clinicians, Healthcare Practice	makers with ideas and resources to help	risk management and consumer involvement,						
	Managers, analysts and researchers. Feedback from	developing an effective program in your	using case study examples of where things have						
	the group is intended to define knowledge gaps to	organisation.	gone wrong. Find out and discuss the						
	instruct further development in the field.		improvement strategies and also the legal do's and						
			don'ts.						
3.15pm	Afternoon tea Grand Ballroom Lobby	Afternoon tea Grand Ballroom Lobby							
3.45pm	Collated Feedback (panel), Jeff Schmitt, Dr Chris	Collated Feedback (panel), Jeff Schmitt, Dr Chris Bain & workshop facilitators Grand 1 & 2							
4.30pm	Thank you & Closing Remarks Dr Chris Bain								
4.45pm	Conference close								