



Telehealth – an Occupational Medical Experience

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Occupational medicine provides an opportunity to demonstrate the effectiveness of telehealth. It is not constrained by the need for Medicare reimbursement because payment for occupational medicine must be borne by the employer or their insurer.

We have been using telemedicine to deliver occupational medical care for injured workers across Australia for the last three years, managing hundreds of cases in that time. We have developed Clinical Practice Guidelines that are essential for implementing this service.

Key points include:

- How to ensure good patient acceptance
- Choosing the right technology for videoconferencing – what to consider
- Dealing with bandwidth issues – how will the NBN change things?
- The future and international telehealth for developing countries